

MISSOURI'S Community Action Poverty Simulation

STAFF INSTRUCTIONS

Community Health Care

INCLUDED IN THIS PACKET

- 1 Instruction Sheet
- 1 Patient Records Sheet
- 1 name tag
- 1 transparency marker
- 1 pen/pencil
- \$325 Cash (2-\$50, 5-\$20, 5-\$10, 10-\$5, 25-\$1)
- Band-Aids - 20
- Prescription forms - 20
- Referral Cards – 20
- Appointment cards – 20

TIME FRAME

This simulation is divided into four 15 –minute “weeks” representing one “month” in the life of a low-income family.

GENERAL INFORMATION

1. You have several tasks.
 - Collect Transportation Passes
 - Collect Payment
 - Fill out Patient Records Sheet
 - Assess why the patient has come to you for their health care needs. Determine if they need a prescription and a follow up visit.
 - Write prescription (if necessary)
 - Schedule next appointment

RESPONSIBILITIES

1. Transportation Passes

- a. Collect one transportation pass from each person who comes to the health clinic, including each child.
- b. If the person has no pass, send them to Quik Cash to purchase passes.

2. Maintain Patient Record Sheet

- a. Check in each patient when they come to the clinic.
- b. Collect the patient’s payment.
- c. Assess why the patient needs care and chart care on the record sheet.

3. Patient Care

- a. Assess why the patient has come to the clinic
- b. Determine their appropriate care:
 1. Do they need a referral to a specialist?
 2. Do they need a prescription?
 3. Do you schedule a follow up visit?
 4. Do you provide sample medication and send them on their way?

4. Forms/Band-Aids

- a. Write prescription (if needed)
- b. Write a referral to a specialist (if needed)
- c. Schedule next appointment and give the patient a reminder card.
- d. Give the patient a band-aid to indicate they have come to the clinic for care.

PAYMENT SCALE FOR PATIENTS

Insured: \$20.00 co-pay

Medicaid: \$1.00 for adults
No co-pay for children

Medicare: \$40.00 (going towards their deductible)

No Insurance: \$80.00

