



September 8, 2014

Vision & Mission



VISION

A community with equitable access for all.

MISSION

Diverse organizations and individuals working together for strengthened programs, connection and improved awareness of services that meet essential human needs.

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COLLABORATION is...



... a **PURPOSEFUL,**
STRATEGIC way of **WORKING**
that leverages the **RESOURCES** of each party
for the **BENEFIT OF ALL**
by **COORDINATING ACTIVITIES** and
COMMUNICATING INFORMATION
within an environment
of **TRUST AND TRANSPARENCY.**

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Agenda



- Welcome
- Introductions
- 2-1-1
- Committee Updates & Discussion
- Break-out sessions (time permitting)
- Updates and Announcements (limit to events taking place in the next 30 days)
- Close

Introductions



Diverse organizations and individuals working together for strengthened programs, connection and improved awareness of services that meet essential human needs.

Karen Boehm, MPA, CIRS


Director, 2-1-1 Texas: East Texas Region



Agency and Staff Login: Password:

Home Services for Persons with Mental Illness Want Your Service Added to 2-1-1?

Finding Help in Texas



Need HELP?

Search our statewide system for services, programs, and agencies using the search bars below!

Search by Service Type:

Click on the icons below to search for services, programs, and agencies by general category:



OR you can Search by Keyword and Zip Code:

Enter a keyword AND zip code below to search for services, programs, and agencies.

Enter Keyword:

AND

Enter Zip Code:

ZIP Code Lookup

★ SEARCH

Still not finding what you need?

DIAL 2-1-1

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Committee Updates



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EDUCATION VISION



Fred Peters, Education Committee Chair

**All children and adults have
access to quality
educational opportunities.**

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EDUCATION TOP NEEDS



- 1 Affordable post-secondary education
- 2 GED/High School Diploma
- 3 Adult basic education

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EDUCATION – Goal 1



Analyze Needs	Develop Goals	Create Strategies
Affordable post-secondary education	Develop list of available tuition assistance programs by August 15, 2014	Develop list of post-secondary and certification programs in Smith County.
		Contact Finance Assistance offices at TJC, UT Tyler, Texas College to learn about available tuition assistance resources at their disposal.

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EDUCATION – Goal 2



Analyze Needs	Develop Goals	Create Strategies
Affordable post-secondary education	Develop plan to increase FAFSA completion rates. Plan to be completed by October 15, 2014.	Work with high schools and colleges to assist in FAFSA outreach to students.
		Utilizing best practices, implement a FAFSA Super Saturday.
		Conduct financial aid workshops at various social service agencies. Incorporate FAFSA completion in VITA programs.

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EMPLOYMENT VISION



Lisa Allen, Committee Chair

**Everyone has access to
employment that pays a
living wage.**

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EMPLOYMENT TOP NEEDS



- 1 Career and job training
- 2 Job search strategies
- 3 Information on career options

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EMPLOYMENT – Goal 1



Analyze Needs	Develop Goals	Create Strategies
Career and job training	Survey Companies to find missing skills including soft skills by 7/31/2014 before August meeting	Develop a company list to survey
		Develop Survey
		Implement Survey

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HEALTHCARE VISION



Carlton Allen, Healthcare Committee Chair

**Everyone has access to
quality affordable
healthcare.**

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HEALTHCARE TOP NEEDS



1

Dental care

2

Eye and vision care

3

General medical care

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HEALTHCARE – Goal 1



Analyze Needs	Develop Goals	Create Strategies
Dental Care	Research and expand available dental care for low-income uninsured individuals by April 2015.	Determine what dental care programs exist including eligibility criteria and capacity.
		Identify, engage, and recruit influential individuals affiliated with dental care.
		Identify programs exhibiting best practices and assist with program expansion.

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HOUSING VISION



Greg Grubb, Housing Committee Chair

**Families and individuals have
access to safe and affordable
homes.**

Diverse organizations and individuals working together for strengthened programs, connection and improved awareness of services that meet essential human needs.



HOUSING TOP NEEDS



- 1 Utility assistance
- 2 Furniture and household goods
- 3 Rent and mortgage assistance
- 4 Home repairs
- 5 Housing not affordable

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HOUSING – Goal 1



Analyze Needs	Develop Goals	Create Strategies
Utility Assistance	A. Increase access – 1. Improve quality and quantity of info about existing programs for customers and agencies.	<ul style="list-style-type: none"> a. Develop public database for utility assistance resources that are consistently current and complete. b. Assist agencies to develop additional sources for funding of new and existing assistance programs.
	A. Increase access – 2. Change policies to create more flexibility/ability to receive assistance for fees and deposits, not just usage.	<ul style="list-style-type: none"> a. Contact all utility companies to seek cooperation. b. Advocacy efforts with Public Utility Commission and legislature to obtain cooperation.
	A. Allow customers more flexibility to address their balances owed, including extended payment plans, lower/eliminate reconnect fees, limit deposit requirements, more consistent and customer-friendly info and lead times before disconnects.	<ul style="list-style-type: none"> a. Contact all utility companies to seek cooperation. b. Advocacy efforts with Public Utility Commission and legislature to obtain cooperation.

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TRANSPORTATION VISION



**Kristy Swan Range, Transportation
Committee Chair**

**Everyone has access to
reliable, accessible and
affordable transportation.**

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TRANSPORTATION TOP NEEDS



- 1 Gasoline
- 2 Vehicle
- 3 Vehicle insurance
- 4 Driver's license
- 5 Auto repair

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TRANSPORTATION – Goal 1



Analyze Needs	Develop Goals	Create Strategies
Reliable, accessible and affordable transportation options .	Develop a plan to increase utilization of Tyler Transit Fixed Route. Plan to be completed by November 15, 2014.	Determine barriers to utilization of Tyler Transit Fix Route.
		Work with Tyler Transit to implement a transit survey.
		Train community for increased ridership.

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Your Updates & Announcements



Please share agency information that would be **helpful to other service providers and the clients they serve!**

1. WHAT?
2. WHEN?
3. WHERE?
4. CONTACT?

*Activities more than 30 days away,
please share online at
www.ethnn.org/information-sharing*

Share the news!





FEEDBACK FORM



Please write down your comments and suggestions

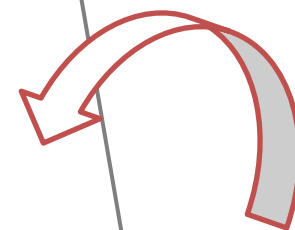
If you want me to contact you, please complete the following:

Date:

Name:

Phone #:

Email address:



NOW

ANYTIME at
www.ethnn.org/
we-are-listening

We are listening!



THANK YOU!



See you next month

Monday, October 13

2:00 – 3:30 pm

The Salvation Army Multipurpose Room

*Remember, it is always on the
2nd Monday of the month*

2:00 – 3:30

TSA Tyler

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