

55 Health Insurance

Last Modified: 09/08/2013
Filter By: Report Subgroup

1. Name of Interviewer:

Text Response
Lindsey Little
Barbara Landreth
Barbara Landreth
Barbara Landreth
Kristin N. Carrillo
Kristin N. Carrillo
Kristin N. Carrillo
Denise Nicole Brown
Lindsey Little, LCDC
Denise Nicole Brown
Denise Nicole Brown
Stephanie Guzman
Denise Nicole Brown
heidi eslicker
heidi eslicker
Denise Nicole Brown
Reilly
Denise Nicole Brown
Sean
Denise Nicole Brown
Kristin N. Carrillo
Reilly
Stephanie Guzman
Kit Covington
Carlton Allen
Reilly
Grayson Burgess
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Stephanie Guzman
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Carlton Allen
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Susan Hill
Christie Cofer
Reilly
heidi eslicker
Reilly
heidi eslicker
Carlton Allen
Stephanie Guzman
reilly
Ivy Williams
christie cofer
Grayson Burgess
Reilly
Kristin N Carrillo
Barbara Landreth

Kristin N Carrillo
Barbara Landreth
Kristin N Carrillo
Fletcher
Barbara Landreth
Kristin N. Carrillo
Denise Nicole Brown
Kristin N. Carrillo
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Kristin N. Carrillo
Kristin N. Carrillo
Jessica Barkell
reilly
Reilly
Denise Nicole Brown
Stephanie Guzman
Kristin N. Carrillo
Kristin N. Carrillo
Kristin N. Carrillo
jessica barkell
Stephanie Guzman
Terri O'Sullivan
heidi eslicker
heidi eslicker
Carlton Allen
Barbara Landreth
Barbara Landreth
Barbara Landreth
Denise Nicole Brown
Denise Nicole Brown
Denise Nicole Brown
Stephanie Guzman
Reilly
Reilly
Denise Nicole Brown
Lisa Fleck
Denise Nicole Brown
Denise Nicole Brown

Statistic	Value
Total Responses	88

2. My name is (name of interviewer), and I am a/an (student, volunteer, staff member) at (name of institution/facility). I am inviting you to participate in a research study. Involvement in the study is voluntary, so you may choose to participate or not. I am going to explain the study to you. Please feel free to ask any questions that you may have about the research; I will be happy to explain anything in greater detail. I am interested in learning more about your family's resources and needs. You will be asked to answer survey questions that include education, employment, housing, healthcare, and other basic needs. This will take approximately 30 - 45 minutes of your time. All information will be kept anonymous. This means that your name will not appear anywhere and no one except me will know about your specific answers. The benefit of this research is that you will be helping the East Texas Human Needs Network to better understand our community needs, the resources available, and the services that are still needed. This information will help us to work together to address services that are needed the most. There are no risks to you for participating in this study, and no penalty for not participating. If you do not wish to continue, you have the right to stop, at any time. Before we begin, I want to make sure that you understand the information I have told you about this project and your rights. Please tell me in your own words what you understand about this project and your rights as a participant. (if they are unsure or unclear about any elements of information, tell them again, and ask again that they tell you what they understand.) Now that you understand the study, are you willing to help me with this survey?

#	Answer	Bar	Response	%
4	Yes		135	100 %
5	No		0	0 %
6	Already completed. Where?		0	0 %
	Total		135	

Already completed. Where?

Statistic	Value
Min Value	4
Max Value	4
Mean	4.00
Variance	0.00
Standard Deviation	0.00
Total Responses	135

3. Today's date?










Text Response
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Statistic	Value
Total Responses	135

4. Location of interview:

#	Answer	Bar	Response	%
1	Allegiance Home Health		0	0%
2	Andrews Center		15	11%
3	ETCADA		5	4%
4	ETCIL		0	0%
5	ETMC		2	1%
6	Gateway to Hope		28	21%
7	Literacy Council of Tyler		27	20%
8	Mission Tyler / Hunger for Love		14	10%
9	New Creation Foundation		1	1%
10	PATH		20	15%
11	Salvation Army		0	0%
12	Total Healthcare Center		0	0%
13	UT Health Northeast		10	7%
14	Veterans and Community Roundtable		0	0%
15	Other		13	10%
	Total		135	

Other
East Texas Crisis Center
East Texas Crisis Center
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC
Veteran's Home on Pegues
ETCC
ETCC
ETCC

Statistic	Value
Min Value	2
Max Value	15
Mean	7.84
Variance	13.33
Standard Deviation	3.65
Total Responses	135

5. What is your age?











Text Response
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This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	135

6. How far did you go in School?

#	Answer	Bar	Response	%
1	8th grade or less		11	8%
2	Associate's Degree		8	6%
3	Bachelor's Degree		7	5%
4	Did not attend school		0	0%
5	Doctoral Degree		0	0%
6	GED		15	11%
7	High School Diploma		40	30%
8	Master's Degree		2	1%
9	Other?		2	1%
10	Professional Certification		0	0%
11	Some College		19	14%
12	Some High School		30	22%
13	Trade School		1	1%
	Total		135	

Other?
 Certified Nurse/Med Aide, Certified Phlebotomy
 graduated and 2 years of nursing LVN

Statistic	Value
Min Value	1
Max Value	13
Mean	7.66
Variance	13.17
Standard Deviation	3.63
Total Responses	135

7. I am going to read you a list of agencies in our community. Please tell me if each one is providing you and your family with help?

#	Answer	Bar	Response	%
1	Andrew's Center		35	27%
2	Benevolence Center (East Erwin Church)		14	11%
3	Bethesda Clinic		30	23%
4	Community Health Clinic (Glenwood)		12	9%
5	Cornerstone Assistance Network		2	2%
6	East Texas Center for Independent Living		2	2%
7	East Texas Crisis Center		18	14%
8	Goodwill		21	16%
9	Literacy Council		13	10%
10	Loaves & Fishes (Christ Episcopal)		14	11%
11	Meals on Wheels		10	8%
12	Parents Services		3	2%
13	PATH		65	49%
14	Salvation Army		45	34%
15	St. Paul Children's Foundation		25	19%
16	St. Vincent de Paul (Cathedral)		27	20%
17	Tyler AIDS Services		2	2%
18	Transportation Agency		21	16%
19	Other (please specify)		17	13%
20	NONE		12	9%

Transportation Agency	Other (please specify)
	DARS
	medicare
	Literacy council of tyler
	etcada
	etcada
	Mission Tyler
	First Baptist Church
	Aldridge center
	UT Health Northeast
	No onday Community Center
bus	crc county rehab center
	Home Health Care
	Gateway to Hope
	The VA
Medicaid transportation through Andrews center	Ut tyler family practice
	food stamps
	used to go to Bethesda clinic, they are unable to accept her anymore
JARC	
Bus Pass	
Andrew's Center Transportation	
Andrew's Center Transportation	
Andrew's Center Transportation	
Andrew's Center Transportation	
Salvation Army	
Jarc	
Tyler Transit	
Andrew's Center	
judis carrier service	
Bus	

Tyler transit	
Tyler Transit	
Tyler Transit, cab	
Tyler Transit	
Tyler Transit	
Bus System	
JDS Medical Transportation	






Statistic	Value
Min Value	1
Max Value	20
Total Responses	132

8. Are you able to work?

#	Answer	Bar	Response	%
1	Yes		105	78%
2	No		30	22%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.22
Variance	0.17
Standard Deviation	0.42
Total Responses	135

9. What is your employment status?

#	Answer	Bar	Response	%
1	Full time		20	19%
2	Part time		28	27%
3	Seasonal		1	1%
4	Unemployed		55	52%
5	Not working, retired		1	1%
	Total		105	

Statistic	Value
Min Value	1
Max Value	5
Mean	2.90
Variance	1.59
Standard Deviation	1.26
Total Responses	105

10. Are you satisfied with your job?

#	Answer	Bar	Response	%
1	Yes		33	67%
2	No		16	33%
	Total		49	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.33
Variance	0.22
Standard Deviation	0.47
Total Responses	49

11. Are you currently looking for work?

#	Answer	Bar	Response	%
1	Yes		42	75%
2	No		14	25%
	Total		56	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.25
Variance	0.19
Standard Deviation	0.44
Total Responses	56

12. If you are unemployed, please tell me about the reasons that you are unemployed. (Don't read the list, just check all that apply based on what they tell you. If legal difficulties are mentioned, ask if you can read a list of specific legal issues for them to tell you yes or no on each.)

#	Answer	Bar	Response	%
1	Attempting to flee domestic abuse or sexual assault		5	9%
2	Criminal Background		2	4%
3	Criminal background: Misdemeanor		2	4%
4	Criminal background: felony		4	7%
5	Criminal background: deferred adjudication		0	0%
6	Criminal background: probation		0	0%
7	Criminal background: awaiting outcome		0	0%
8	Domestic violence/sexual assault victim		5	9%
9	Drug/alcohol problem		4	7%
10	Lack childcare		0	0%
11	Lack permanent address		5	9%
12	Lack proper clothing		5	9%
13	Lack skills/education		12	22%
14	Lack transportation		13	24%
15	Lack US documents		1	2%
16	Language barrier		3	6%
17	Layoff or Downsizing		3	6%
18	Learning/developmental disability		1	2%
19	Mental health problem		5	9%
20	Other health issues		3	6%
21	Permanent physical disability		2	4%
22	Sexual orientation or gender identity		1	2%
23	Temporary physical disability		1	2%
24	Unaccompanied youth		0	0%
25	Other (please specify)		28	52%

Other (please specify)
Going to GED classes
vendio su negocio
age and lack of verifiable credentials
Laid Off
el horario de trabajo es el mismo del horario de la escuela de ingles
Nino necesita terapias
economy
stay at home mom
looking for job
Applying but not being hired
not able to find anything
scheduling conflicts
Transportation
Looking for job
Unable to locate employment
Full-time student
Looking for a job
Looking for job
Retired
Currently seeking employment
looking for job
Employer passed away and she didn't look for a job after that
Health reasons

Ex wife took my baby girl from me and I haven't been able to get myself back together since then.

single parent









lack of birth certificate

looking for job

Residential discipleship program

Statistic	Value
Min Value	1
Max Value	25
Total Responses	54

13. Please tell me if you would like help with any of these job related activities? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Career assessment		33	32%
2	Career/job training		59	58%
3	Job search strategies		51	50%
4	Job Interviewing skills		44	43%
5	Resume writing		51	50%
6	Career Information options		54	53%
7	Work clothes		49	48%
8	None		17	17%




Statistic	Value
Min Value	1
Max Value	8
Total Responses	102

14. Do you have reliable telephone access?

#	Answer	Bar	Response	%
1	Yes		119	88%
2	No		16	12%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.12
Variance	0.11
Standard Deviation	0.32
Total Responses	135

15. Which kinds of telephones do you have? (Mark all that apply)

#	Answer	Bar	Response	%
1	Home phone		40	34%
2	Cell phone		105	88%
3	Work phone		12	10%







Statistic	Value
Min Value	1
Max Value	3
Total Responses	119

16. Do you have access to the Internet?

#	Answer	Bar	Response	%
1	Yes		92	68%
2	No		43	32%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.32
Variance	0.22
Standard Deviation	0.47
Total Responses	135

17. Where do you usually check the internet? (Read List, check all that apply)

#	Answer	Bar	Response	%
1	At home		43	47%
2	At work		5	5%
3	At the library		15	16%
4	At a friend's home		3	3%
5	At a family member's home		7	8%
6	Other		47	52%

Other	
LCOT	
On cell phone	
FLCO	
phone	
Literacy Council of Tyler	
Cell Phone	
Gateway to Hope	
LCOT	
Texas workforce	
tyler literacy council	
Gateway	
on cell phone	
On cell	
wireless cellular network	
Gateway to Hope	
Gateway to Hope	
ETCC Computer Lab	
Gateway to Hope	
gateway to hope	
cell phone or mother-in-law's house in Lindale	
at school	
Gateway to Hope	
Gateway to Hope	
Texas Workforce Commission, Gateway to Hope	
Celular	
Gateway to hope	
UT Tyler	
Gateway to hope	
Gateway to hope	
ipod touch	
cell phone	
My cell phone or Gateway let's us for job searches	
Cell phone	
Gateway to Hope	
Gateway	
Gateway to Hope	
On cell phone	
gateway to hope	
Gateway of Hope	
Gateway to Hope	
Gateway to Hope	
Gateway to Hope	
gateway to hope	
Gateway to Hope, Wireless Network	

Gateway to Hope
Gateway to Hope

Statistic	Value
Min Value	1
Max Value	6
Total Responses	91

18. What is your Zip code?

Text Response
75702
75702
75705
75708
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75703
75701
75701
75709
75711
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This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	135

19. In what town do you usually stay?

#	Answer	Bar	Response	%
1	Arp		0	0%
2	Bullard		1	1%
3	Chapel Hill		1	1%
4	Flint		0	0%
5	Gladewater		1	1%
6	Gresham		0	0%
7	Lindale		3	2%
8	Mineola		0	0%
9	Noonday		0	0%
10	Outside of Smith County		1	1%
11	Rural Smith County		0	0%
12	Smith County		1	1%
13	Troup		2	1%
14	Tyler		114	84%
15	Whitehouse		2	1%
16	Winona		1	1%
17	Other		8	6%
	Total		135	

Other
Brownsboro
Melissa
Laraue
Overton
Glenwood
Chapel hill
Ben Wheeler
Alba

Statistic	Value
Min Value	2
Max Value	17
Mean	13.76
Variance	4.37
Standard Deviation	2.09
Total Responses	135

20. What is your housing status?

#	Answer	Bar	Response	%
1	Own		31	23%
2	Rent		42	31%
3	Staying with friends or family		25	19%
4	Homeless- streets/car		11	8%
5	Homeless - shelter		9	7%
6	Homeless - transitional housing (HUD temporary)		4	3%
7	Hotel/motel		0	0%
8	Nursing/long term care		0	0%
9	Assisted living		0	0%
10	Group home		0	0%
12	Halfway house		1	1%
11	Other		11	8%
	Total		134	

Other
taking care of a property in exchange for rent
Salvation Army
renting to own
buying
homeless--stays in an empty storefront that has a/c and restroom at nighttime
renting from in-laws
Relatives Own the home
Tent
Tent
Received 3 day eviction notice.
Family-owned home in which he lives alone (does not own it himself or live with other relatives)

Statistic	Value
Min Value	1
Max Value	12
Mean	3.25
Variance	7.71
Standard Deviation	2.78
Total Responses	134

21. Are you Hispanic or Latino

#	Answer	Bar	Response	%
1	Yes		30	23%
2	No		101	77%
	Total		131	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.77
Variance	0.18
Standard Deviation	0.42
Total Responses	131

22. What is your race

#	Answer	Bar	Response	%
1	American Indian or Alaska Native		0	0%
2	Asian		1	1%
3	Black or African American		38	28%
4	Native Hawaiian or Other Pacific Islander		2	1%
5	White		77	57%
6	American Indian or Alaska Native and White		5	4%
7	Asian and White		2	1%
8	Black or African American and White		1	1%
9	American Indian or Alaska Native and Black or African American		2	1%
10	Other Multiple race combinations greater than one percent		7	5%
	Total		135	

Other Multiple race combinations greater than one percent
Native American and African American
hispanic
half white half mexican
hispanic and white
Mexican born in texas
hispanic
hispanic

Statistic	Value
Min Value	2
Max Value	10
Mean	4.81
Variance	2.89
Standard Deviation	1.70
Total Responses	135







23. What language do you speak at home?

#	Answer	Bar	Response	%
1	English		107	79%
2	Spanish		10	7%
4	Spanish and English		10	7%
3	Other (please specify)		8	6%
	Total		135	

Other (please specify)
vietnamisse
speaks a little spanish
English and sign language

Statistic	Value
Min Value	1
Max Value	4
Mean	1.41
Variance	0.81
Standard Deviation	0.90
Total Responses	135

24. What is your marital status?

#	Answer	Bar	Response	%
1	Single		52	39%
2	Married		30	22%
3	Widowed		7	5%
4	Divorced		24	18%
5	Separated		10	7%
6	Living with romantic partner		12	9%
	Total		135	

Statistic	Value
Min Value	1
Max Value	6
Mean	2.60
Variance	2.90
Standard Deviation	1.70
Total Responses	135

25. Do you have minor children (under 18)?

#	Answer	Bar	Response	%
1	Yes		54	41%
2	No		79	59%
	Total		133	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.59
Variance	0.24
Standard Deviation	0.49
Total Responses	133

26. Are you your child(ren)'s primary caretaker?

#	Answer	Bar	Response	%
1	Yes		36	64%
2	No		20	36%
	Total		56	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.36
Variance	0.23
Standard Deviation	0.48
Total Responses	56








27. If you have children or other dependents under your care: What is your family situation?

#	Answer	Bar	Response	%
1	Single mom		20	20%
2	Single dad		1	1%
3	Two parents		16	16%
4	Raising own children and children of others		1	1%
5	Raising children of other family members (I am a grandparent, aunt, etc.)		3	3%
6	Raising someone else's children, not family		0	0%
7	Foster parents		0	0%
8	Shared custody		4	4%
9	Other		20	20%
10	No children		35	35%
	Total		100	

Other
n/a
children reside with their father
aunt takes care of children right now
Adult children
State Custody, Foster Home
not applicable
in-laws have custody, but we have interaction rights
Incompetent- no access to son
One child with mom, one with CPS
older children
mother has child
Child lives with grandmother
with their mom
No Minor Children
> 20 years old

Statistic	Value
Min Value	1
Max Value	10
Mean	6.51
Variance	14.11
Standard Deviation	3.76
Total Responses	100

28. Who provides your childcare? (or dependent care)? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		28	57%
2	Friends		6	12%
3	Family		17	35%
4	Church		0	0%
5	Daycare		5	10%
6	Have to leave children alone		16	33%
7	Before and/or after school on campus		4	8%
8	Other		1	2%
9	Children/dependents are old enough to stay home alone		0	0%

Other



Statistic	Value
Min Value	1
Max Value	8
Total Responses	49

29. Is your child (or dependent) care provider dependable?

#	Answer	Bar	Response	%
1	Yes		19	70%
2	No		8	30%
	Total		27	





Statistic	Value
Min Value	1
Max Value	2
Mean	1.30
Variance	0.22
Standard Deviation	0.47
Total Responses	27

30. Do you need different childcare (dependent care) help?

#	Answer	Bar	Response	%
1	Yes		12	20%
2	No		47	80%
	Total		59	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.80
Variance	0.16
Standard Deviation	0.41
Total Responses	59

31. What kind of childcare (dependent care) help do you need?

#	Answer	Bar	Response	%
1	Daycare center		6	55%
2	Before/ after school care		6	55%
3	Care for child with special needs		2	18%
4	Other (please specify)		4	36%
5	Evening hours due to work shift schedule		0	0%

Other (please specify)



Statistic	Value
Min Value	1
Max Value	4
Total Responses	11

32. Have you ever lost a job because you didn't have dependable child or dependent care?

#	Answer	Bar	Response	%
1	Yes		20	25%
2	No		61	75%
	Total		81	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.75
Variance	0.19
Standard Deviation	0.43
Total Responses	81

33. Are you caring for adult children or adult dependents including seniors?
(Due to mental or physical disability)

#	Answer	Bar	Response	%
1	Yes (Specify)		24	18%
2	No		107	82%
	Total		131	

Yes (Specify)
Mother
mom and dad
takes care of elderly man
mental disability
My husband who has bipolar and rheumatoid arthritis
Stepfather
brother
mother
adult daughter
Husband
Daughter
grandmother
Husband
a child with Autism mental retardation and soon to be brother with mental retardation
father figure
mother
My friend is real sick and he lives with me. He's dyslexic and bipolar.
My mom-she's 83
mother
College-aged child
takes care of husband

Statistic	Value
Min Value	1
Max Value	2
Mean	1.82
Variance	0.15
Standard Deviation	0.39
Total Responses	131












34. Who provides care for the adult children or adult dependents? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		18	75%
2	Friends		0	0%
3	Family		10	42%
4	Church		2	8%
5	Daycare		0	0%
6	Have to leave elder/senior alone		4	17%
8	Other		6	25%
9	Able to stay home alone		0	0%

Other

Statistic	Value
Min Value	1
Max Value	8
Total Responses	24

35. How many people live where you stay?

#	Answer	Bar	Response	%
1	1		21	16%
2	2		32	24%
3	3		29	21%
4	4		16	12%
5	5		12	9%
6	6		8	6%
7	7		3	2%
8	8		1	1%
9	9		1	1%
10	10		3	2%
11	Other (please specify)		9	7%
	Total		135	

Other (please specify)
200
Homeless
13
live alone
Veteran's Group Home- No income
Homeless- shelter
350--? at salvation army
150-200 Salv Army
stays with friends

Statistic	Value
Min Value	1
Max Value	11
Mean	3.79
Variance	7.47
Standard Deviation	2.73
Total Responses	135




















36. Is your household income more or less than [state response amount that matches the number of people in the household from above]

#	Question	MORE than	LESS than	Total Responses	Mean
1	Family of 1- \$11,490	3	35	38	1.92
2	Family of 2- \$15,510	6	21	27	1.78
3	Family of 3- \$19,530	6	19	25	1.76
4	Family of 4- \$23,550	4	11	15	1.73
5	Family of 5- \$27,570	2	9	11	1.82
6	Family of 6- \$31,590	1	7	8	1.88
7	Family of 7- \$35,610	0	3	3	2.00
8	Family of 8- \$39,630	0	1	1	2.00
9	Family of 9- \$43,650	0	1	1	2.00
10	Family of 10- \$47,670	0	1	1	2.00
11	For each additional Family member add: \$4,020	0	1	1	2.00

For each additional Family member add: \$4,020

Statistic	Family of 1- \$11,490	Family of 2- \$15,510	Family of 3- \$19,530	Family of 4- \$23,550	Family of 5- \$27,570	Family of 6- \$31,590	Family of 7- \$35,610	Family of 8- \$39,630	Family of 9- \$43,650	Family of 10- \$47,670	For each additional Family member add: \$4,020
Min Value	1	1	1	1	1	1	2	2	2	2	2
Max Value	2	2	2	2	2	2	2	2	2	2	2
Mean	1.92	1.78	1.76	1.73	1.82	1.88	2.00	2.00	2.00	2.00	2.00
Variance	0.07	0.18	0.19	0.21	0.16	0.13	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.27	0.42	0.44	0.46	0.40	0.35	0.00	0.00	0.00	0.00	0.00
Total Responses	38	27	25	15	11	8	3	1	1	1	1

37. Which of these monthly bills do you pay? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Cable/Satellite TV		47	35%
2	Car/Transportation		41	30%
3	Child Care		7	5%
4	Child Support		11	8%
5	Credit Cards		19	14%
6	Food		97	72%
7	Gasoline		77	57%
8	Insurance		64	47%
9	Internet		36	27%
10	Loans		17	13%
11	Loans- Payday		5	4%
12	Loans- School		6	4%
13	Medical		38	28%
14	Mortgage		11	8%
15	Phone- cell		94	70%
16	Phone- house		27	20%
17	Rent		52	39%
18	Utilities		80	59%
19	other		14	10%
20	None		0	0%

other

Statistic	Value
Min Value	1
Max Value	19
Total Responses	135
















38. I am going to read you a list of sources from which you might be getting income? Please tell me which ones you do receive income from. (Mark all that apply)

#	Answer	Bar	Response	%
1	Child support		9	7%
2	Employer wages		55	44%
3	Family/Friends		36	29%
4	Kindness of strangers		20	16%
5	NO INCOME		4	3%
6	Other (please specify)		9	7%
7	Pension/Retirement		3	2%
8	SS		3	2%
9	SSI/SSDI		5	4%
10	Student grants/loans		3	2%
11	TANF (Temporary assistance for needy families)		7	6%
12	Unemployment benefits		0	0%
13	VA benefits		26	21%

Other (please specify)	
1	
1	

Statistic	Value
Min Value	1
Max Value	13
Total Responses	126

39. Tell me if you or a household member receive any of these types of assistance? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	CHIPS- Children's Medicaid		27	30%
2	Department of Family and Protective Services (DFPS)		2	2%
3	Dept. of Assistive and Rehabilitative Services (DARS)		5	6%
4	Dept. of State Health Services (DSHS)		7	8%
5	Housing Voucher (Section 8)		5	6%
6	Medicaid		39	43%
7	Medicare		24	27%
8	SNAP (Food stamps)		58	64%
9	TANF- Temporary Assistance for Needy Families		2	2%
10	Texas Workforce Commission		10	11%
11	WIC- Woman, infants, and children nutrition assistance		11	12%
12	Women's Health Services		7	8%
13	NONE		1	1%
14	Other		8	9%
15	Area Agency on Aging		3	3%
16	Department of Aging and Disability Services (DADS)		0	0%
















Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	90

40. Do you or someone in your household have educational needs?

#	Answer	Bar	Response	%
1	Yes, me		42	31%
2	Yes, a household member		20	15%
3	Yes, a household member and me		17	13%
4	No		56	41%
	Total		135	

Statistic	Value
Min Value	1
Max Value	4
Mean	2.64
Variance	1.69
Standard Deviation	1.30
Total Responses	135




41. Tell me if you have any of these School/Education related needs. (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Adult Basic Education		26	33%
2	Adult Education (i.e. computer classes)		27	35%
3	ARD Assistance (Special Education services at school)		7	9%
4	Child's behavior concern		8	10%
5	Child's homework/schoolwork concerns		10	13%
6	Child's school attendance concerns		3	4%
7	Child's standardized exams STARR		9	12%
8	Money for tuition. (School, College, Trade School)		40	51%
9	Difficulty reading (adult)		11	14%
10	Difficulty reading (child)		7	9%
11	English as a second language		20	26%
12	GED/High School Diploma		37	47%
13	Need clothes for school		29	37%
14	None		41	53%
15	Obtaining money for school supplies, books, etc.		10	13%
17	Other		0	0%

Other

Statistic	Value
Min Value	1
Max Value	15
Total Responses	78

42. In the past 24 months has your child had to transfer schools because you moved?

#	Answer	Bar	Response	%
1	Yes		11	9%
2	No		34	27%
3	Not applicable, no school aged child		83	65%
	Total		128	












Statistic	Value
Min Value	1
Max Value	3
Mean	2.56
Variance	0.42
Standard Deviation	0.65
Total Responses	128

43. If yes, How many times?

Text Response
2
1
4
1
2
1
2
2
1
2
1

Statistic	Value
Total Responses	11

44. Tell me if you have any of the following housing related needs? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Home not safe- structure		23	23%
2	Housing not affordable		29	29%
3	furniture or household goods		47	47%
4	handicap access or modification		10	10%
5	mortgage or rent assistance		46	46%
6	other medical related accommodations		14	14%
7	pet friendly environment		24	24%
8	repairs		40	40%
9	utility assistance		51	51%
10	Neighborhood not safe		16	16%
11	NONE		14	14%
12	Other (Please specify)		0	0%

Other (Please specify)

Statistic	Value
Min Value	1
Max Value	11
Total Responses	100

45. Tell me if you need any of the following transportation related help? (Mark all that apply)

#	Answer	Bar	Response	%
1	car/truck		66	50%
2	bus tickets (\$ for bus)		48	36%
3	child safety seat(s)		6	5%
4	Driver's License		48	36%
5	gasoline		79	60%
6	information about bus routes/services		22	17%
7	Insurance		54	41%
8	auto repairs		43	33%
9	vehicle inspection		45	34%
14	Transportation for someone with disability		15	11%
10	vehicle registration		42	32%
12	Other that I did not mention (please specify)		5	4%
11	NONE		17	13%

Other that I did not mention (please specify)

Transprtion needs from Andrews Center

I have no transportation and need car or some way to get around

if i had a vehichle, i would need assistance with the above

maintenance for vehicles

tires

Statistic	Value
Min Value	1
Max Value	14
Total Responses	132

46. Have you ever lost a job (or not been able to accept a job offer) because of transportation issues?

#	Answer	Bar	Response	%
1	Yes		69	51%
2	No		66	49%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.49
Variance	0.25
Standard Deviation	0.50
Total Responses	135

47. Please tell me if you are in need of help with any of these things: (Mark all that apply)

#	Answer	Bar	Response	%
1	Alcohol and drug abuse		11	8%
2	Anger control		28	21%
3	Caregiver support		13	10%
4	Couples communication		21	16%
5	Depression		50	38%
6	Disability counseling		16	12%
7	Elder abuse		2	2%
8	Family conflicts		27	20%
9	Making decisions/problem solving		30	23%
11	Parenting classes		14	11%
12	Personal problems		45	34%
13	Planning for the future/ Goal setting		57	43%
14	Post Traumatic Stress Disorder (PTSD)		20	15%
15	Self-esteem		38	29%
16	Spouse or child abuse		14	11%
17	Thoughts of suicide (in the past 6 months)		12	9%
18	Trauma		20	15%
19	Victimization		13	10%
20	other (please specify)		7	5%
10	NONE		28	21%

other (please specify)
Victim of family violence patient at andrews center
NA Counseling
finding a job and a place to live
Senior Citizen Community Social Events
wallet with all id is lost
psychotic, schizoaffective disorder

Statistic	Value
Min Value	1
Max Value	20
Total Responses	133

48. Where do you usually get your food?







Text Response
supermarket
supermarket
Walmart
Walmart, Food Bank
supermarket
walmart or super one
super one
supermarket
SNAP or buy with cash at grocery store
supermarket
Walmart
Walmart
Super One Foods
Super 1 Foods
East Texas Crisis Center Shelter
Salvation Army
supermarket
Grocery store
Super One Foods
supermarket, churches
Walmart
supermarket
Walmart
supermarket
PATH and St. Paul's
PATH
super 1
Parents ho use
super 1 and walmart
store walmart super one
super 1
walmart or super one
use food stamps at grocery store
Grocery store
use food stamps at super 1
super 1 and organizations
super one
grocery store sometimes pantry
food stamps or helping hands places such as PATH and st. vincent de paul
Grocery store
PATH
SNAP, Grocery Stores, ETCC Shelter
super 1
Walmart
Food banks , grocery store
Grocery Store
PATH and St Paul, Walmart
Salvation Army, Hunger for Love, area churches, Super One when I have money
Super 1
Super 1, Walmart
Brookshires and occasionally Walmart
Food stamps-- human resource

grocery store, food pantry
Grocery store
Salvation Army, Food Stamps, Loaves and Fishes, Mission Tyler
PATH, Salvation Army, Green Acres
ETCC Shelter
Salvation Army
church of christ benevolence center, PATH, episcopal church,
food stamps, in tyler--churches when she is in tyler
mother, dollar store
Grocery store
Salvation, eat out
Super 1 or las Iglesias a pedir (or the churches to ask for it)
Salvation Army, Food Stamps
PATH, Some grocery
Roommate buys it or I get it at Super 1
Path, churches, Aldridge, and sometimes grocery store
SNAP, Walmart,
Grocery Store
Kroger
Salvation Army or wherever he can get it
Grocery
With food Stamps SNAP
Grocery store
SNAP, ETCC Shelter
Grocery store and PATH
Grocery Store
PATH
brookshires
Grocery store with food stamps
family dollar, girlfriend
Salvation Army and uses SNAP card or church under the bridge or other churches serving food
love indeed, food stamps,
Walmart and Super 1
Food Banks/Pantries, Grocery Stores with SNAP benefits
super 1
walmart, super one
Walmart
grocery store
Salvation Army, mission tyler, PATH, trinity, first baptist
food pantry, PATH, family assistance, St Paul
Salvation Army, church, or sometimes people give me food or I get it at the store.
Super one, Food pantry,
Food stamps at super one
salvation army, churches
Super One, misc church food banks
Walmart
Salvation Army, PATH, G2H
Restaurants (sister or her boyfriend buys)

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	130

49. Do you need information on how to cook food for any of these special diets? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Diabetes		31	65%
2	Hypertension		28	58%
3	Heart Disease		18	38%
4	HIV/AIDS		1	2%
5	Gluten free		4	8%
6	No, do not need information		4	8%
7	Other		0	0%

Other



Statistic	Value
Min Value	1
Max Value	6
Total Responses	48

50. Do you need information on food nutrition?

#	Answer	Bar	Response	%
1	Yes		47	35%
2	No		86	65%
	Total		133	





















Statistic	Value
Min Value	1
Max Value	2
Mean	1.65
Variance	0.23
Standard Deviation	0.48
Total Responses	133

51. Do you need to know how to store food so it will last longer?

#	Answer	Bar	Response	%
1	Yes		42	32%
2	No		91	68%
	Total		133	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.68
Variance	0.22
Standard Deviation	0.47
Total Responses	133



52. Please tell me if you or someone in your household has any of these healthcare needs. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Adult diagnosed with disability		28	22%
2	AIDS/HIV risk		1	1%
3	Child diagnosed with disability		10	8%
4	Dental care		74	57%
5	Diabetes		36	28%
6	Eye/vision care		75	58%
7	General Medical care		76	58%
8	Hearing care		26	20%
9	Heart Disease		19	15%
10	Hypertension		47	36%
11	Medical equipment		15	12%
12	Mental Health care		33	25%
13	NONE		61	47%
15	prescription medication (\$ for)		0	0%
16	Prosthesis		18	14%
17	Pulmonary Disease (COPD, Emphysema, Asthma)		2	2%
18	STD's (Sexually transmitted diseases)		11	8%
19	Substance abuse treatment		2	2%
20	Teen pregnancy		51	39%
21	Transportation to appointments		45	35%
22	Other		8	6%
23	sleep problems		0	0%

Other

Statistic	Value
Min Value	1
Max Value	22
Total Responses	130

53. Do you have health insurance or other health care coverage?

#	Answer	Bar	Response	%
1	Yes, please specify		29	22%
2	No		105	78%
	Total		134	

Yes, please specify
Medicaid
VA
Idigent care
Medicaid
Blue Cross Blue Shield
Blue Cross Blue Shield
Medicaid Only
Medicaid
possible MEDICAID,
Parkland Servicio de caridad
Medicare
Medicare Advantage
TML
Cigna
medicare medicaid, va
Medicare Supplement
Medicaid
It will not be affective until Aug 1 and it is BCBS
Medicaid
Medicaid
Medicare Medicaid
Medicaid
Medicaid
Medicaid and medicare
medicare
state
Medicare
Amerigroup




Statistic	Value
Min Value	1
Max Value	2
Mean	1.78
Variance	0.17
Standard Deviation	0.41
Total Responses	134

54. Are there others in your household who are uninsured?

#	Answer	Bar	Response	%
2	Yes		13	37%
1	No, others in household have insurance		16	46%
3	No others in my household		6	17%
	Total		35	

Statistic	Value
Min Value	1
Max Value	3
Mean	1.71
Variance	0.56
Standard Deviation	0.75
Total Responses	35










55. Who provides your health insurance?

#	Answer	Bar	Response	%
1	Self		0	0%
2	Employer		4	14%
3	Government		21	72%
4	Other		4	14%
	Total		29	

Other
Medicaid
Parkland
Parents
Amerigroup



Statistic	Value
Min Value	2
Max Value	4
Mean	3.00
Variance	0.29
Standard Deviation	0.53
Total Responses	29

56. Tell me if you have any of these financial needs or problems. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Achieving a "living wage" of income (if you achieve a "living wage" it means you don't need help from social services or government programs)		89	66%
2	Health insurance		135	100%
3	Car insurance		57	42%
4	Home/Renter insurance		41	30%
5	Need help collecting child support		8	6%
6	Need TANF (temporary assistance for needy families)		20	15%
7	Budgeting- getting the most from your money & prioritizing		41	30%
8	Bank account		29	21%
9	NONE		54	40%
10	Have bad credit rating		58	43%
11	Have past due bills		38	28%
12	Currently in collections		0	0%



Statistic	Value
Min Value	1
Max Value	11
Total Responses	135

57. Are you a US veteran?

#	Answer	Bar	Response	%
1	Yes		11	8%
2	No		123	92%
	Total		134	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.92
Variance	0.08
Standard Deviation	0.28
Total Responses	134

58. If you are, are you receiving veteran's benefits?

#	Answer	Bar	Response	%
1	Yes		2	18%
2	No		9	82%
	Total		11	


















Statistic	Value
Min Value	1
Max Value	2
Mean	1.82
Variance	0.16
Standard Deviation	0.40
Total Responses	11

59. If you are not receiving veteran's benefits, do you need help getting them?

#	Answer	Bar	Response	%
1	Yes		6	67%
2	No		3	33%
	Total		9	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.33
Variance	0.25
Standard Deviation	0.50
Total Responses	9



60. If you are a veteran or dependent, do you need assistance with any of the following? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Burial and Memorial		2	18%
2	Connecting to Veteran Organization		5	45%
3	Disability		4	36%
4	Education and Training		5	45%
5	Employment		3	27%
6	Health Care		6	55%
7	Healthcare for family members		1	9%
8	Housing		4	36%
9	Life Insurance		3	27%
10	Medals and records		1	9%
11	Medical benefits		6	55%
12	Mental Health Care		3	27%
13	Pension		0	0%
14	Reserve and Guard		0	0%
15	Special and Limited Benefits		0	0%
16	Transition Assistance		0	0%
17	Transportation		1	9%
18	VA claim Appeals		2	18%
19	Women Veteran Health Services		1	9%
20	Other		1	9%
21	None		2	18%

Other
 Not a Veteran-- #56 would not allow me to respond 'No'















Statistic	Value
Min Value	1
Max Value	21
Total Responses	11

61. Do you have any legal needs?

#	Answer	Bar	Response	%
1	Yes		25	19%
2	No		107	81%
	Total		132	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.81
Variance	0.15
Standard Deviation	0.39
Total Responses	132

62. If yes, what kind of legal needs?

#	Answer	Bar	Response	%
1	Children's schooling		0	0%
2	Civil Rights/Liberties		2	8%
3	Community/Regional		0	0%
4	Discrimination related to Americans with Disabilities Act		3	12%
5	Family/Domestic		9	36%
6	Health Related		4	16%
7	Housing/Property		5	20%
8	Immigration		3	12%
9	Personal Economic/Injury		2	8%
10	Personal Finance/Consumer		2	8%
11	Public Benefits		4	16%
12	Small Business/ Farm		2	8%
13	Veteran		1	4%
14	Wills, Estates, Advanced Directives		2	8%
15	Work Related		1	4%
16	Other		7	28%

Other
High surcharges for traffic fines-need a lawyer
unfair justice
Collecting Spousal Support
I was in prison and hurt my leg but i read that if I didn't file it in two years that I couldn't anymore, but a lawyer might still pick it up and I wonder can I sue for that?
Child Custody
divorce
Need guardianship for adult with disability

Statistic	Value
Min Value	2
Max Value	16
Total Responses	25

63. What have we not asked you about that you feel is important?

Text Response
How to get help with career and funding for career
Resources for children's clothes.
More affordable and available pre-k. And it needs to not be so complicated to get into CCMS program for children.
No
No
No
none
Nothing
No
No
No
better education
That even though i said Im working I still live with my mother I only work 8hrs a week taking care of mom. I am disable myself and can't do much
Shelter in the area of Smith county is difficult to come by if you have an assault on your record. Where can someone get local shelter if they have a criminal history?
nothing
about immigration
nothing
nothing
Nothing
I think you've covered most everything.
Nothing.
No
Needs assistance with glasses and transportation needs. You did ask about transportation but it is a real problem for me.
No, I just need housing, transportation and another job but you asked me about all those things.
Going to the places to get help. I mean it could be food or clothing or things like that-- anything that'll help.
No
I don't think anything.
That's all.
No.
Transportation from Gateway to Hope to Express, Advanced Temporary, Labor Ready, for day labor opportunities.
Mental health services.
cant think of anything right offhand
I don't think any
No
Place to live, place to receive mail and phone and transportation.
Nothing I can think.
I think you covered it all.
Nothing
Oversight to help people in medium to low-medium income levels. // Labor standards regulation and legislation needs also exist.
Nothing
nothing really
More information and services for people when they need medical help.
I am on parole, and have difficulty paying parole fees, and staying afloat with monthly bills
Nothing Really
predators, background checks
I don't know.
Nothing, you covered everything
You asked me about everything.
Nothing
Just paying the rent, that's about it right now.
none
Nothing you have asked everything

Well you've covered a myriad of subjects, I can't think of anything.
Nothing.
Nothing.
I got to find my daughter to see if she's alive and doing alright.
How is my well-being.
Nothing.
Nothing.
Nothing really. Everything's on there.
Nothing.
pretty well covered
I think you pretty much covered everything
you covered the bases
I think you just about covered everything.
No you covered everything
Help for people after they get out of prison / Free medical care until I can get work or disability
Nothing
Salvation Army has not enough resources, not helping this individual with a bed or work help services.
Nothing

Statistic	Value
Total Responses	70

64. What need do you have that we have not asked you about?

Text Response
homeless getting food stamps, getting a mailing address for the homeless
Obtaining access to owning a computer
obaining better employment schedule in order that person may be home more with children
Resources for children's clothes.
Immigration Reform
No
No
none
informacion para saber como revalidar mis estudios aqui en EE UU
Nothing
No
No
ayuda de un ginecologo para saber si puedo quedar embarazada
No
Housing for people with assaults on their records.
nothing
survey did not ask about need for citizenship
information about steps for college
none
Nothing
Nothing that I can think of.
Nothing.
Nothing
I need some shoes! Tennis shoes, something I could walk in and I got a big foot-- it's not easy, I wear a size 12.
I don't know. I can't think of any.
Well, I don't know, just the dental help.
You said it all.
Nothing.
More counseling resources and needs and costs associated with mental health services.
can't think of any needs that haven't been asked about
need information about local housing
Justice system needs to work on the reasons of why they take some people to jail. Example: walking on the wrong side of the street.
No
Nothing.
Need help finding job for someone who is able and well, but was injured in the past. Also need shelters where you do not have to provide an ID to be accepted.
None
Nothing
A homeless shelter that is not like Salvation Army. One that has warm-hearted people, not people who are just looking for the money. Need more friendly people working in a homeless shelter. These people need to understand that homeless people are usually stressed and troubled, so they need a more friendly environment to house these people in.
General money issues.
Need to try and help with more housing, and also utility and food issues.
Need a Veteran's Wome's clinic.
Mental Health Services
Social Groups
Scholarship money
caregiver support-respite care, rural area transportation to attend health fairs (go bus)
same
Tyler transit would have bus services to the industrial area, so more people would have the opportunity to get jobs there.
I need help getting my social security card, copy of my birth certificate, and my driver's license, because I lost my wallet and now I do not have any of these things that are needed.
Help with neighbor. House is a mess.
A housing need cause I don't wanna live with my momma forever.

You have asked everything
Nothing
Nine
You've asked me about everything.
none
Nothing
I need legal assistance very, very badly. I don't have the money to support the hourly cost an attorney would require.
Nothing.
You asked about everything.
I need information about different medical problems/symptoms like diabetes and hypertension.
My biggest need would probably be a bus.
I just need to know where to go to get financial help.
A room in the Andrews center where people can go to cool off and relax. A quiet, private room.
I think you covered 'em all.
Nothing.
Nothing.
Clothing for children
spiritual needs
you covered all
Nothing
Nothing

Statistic	Value
Total Responses	71

65. Interviewer: Please record below any information you think might be useful about this particular interview or participant. If applicable, indicate anything unusual or any break from protocol that may have occurred.

Text Response
How does this person obtain legal help with a legal situation that is not listed on this form?
Most of these needs are very important to participant
None
None
this was my first interview on someone pc!
This client recently moved to Smith County from Austin, Texas. He is currently looking for work and has a strong family support system.
none
participant seemed more eager to tell about needs than other participants.
This particular survey froze on Q55. When I re-entered the interview form, it restarted on Q56. I was able to complete the survey without any issues after this incident.
Extremely cooperative, friend
friendly, sick, living on the streets.
helpful, very visibly exhausted from working two jobs.
None
Pleasant, warm, outgoing.
this man is in a vicious cycle of no car//no work//no money//no place to live//no way to pay for food
this lady and her beau need to get out of his mother's house because their baby (whom his mother has custody of) is now old enough that cps is requiring that he have a room of his own, leaving his parents no place to live. the couple is in dire need of local, affordable housing close to the hospital district, where the man works.
anxious, uncomfortable, tired-looking
friendly, and intelligent.
newly laid off very kind
very kind, very much in need
Legal Question did not go to Legal needs list
N/A
N/A
None
N/A
This a student that is finding herself on her own.
awesome guy...getting it all together!
Nothing
None
N/A
had a lot of information to offer way beyond the scope of the study
Participant wanted to discuss his life and experiences before beginning survey (took about 15 min)
Pleasant, forgotten child.
Questions 51, 56, and 60 did not allow responses to be input-- forced to continue to next questions without responding. Attempted to go back and fill in after survey completed, but same problem occurred.
Sad that this man is actively psychotic, and severely epileptic and is NOT on the meds he needs because he can't afford them. He says Andrews won't help him.
Veterans like to talk a lot and elaborate (in length) on every response given. Spent an hour to gether.
Subject was mildly sedated during assessment due to being heavily medicated, but he demonstrated clear understanding of the study, his rights, and all questions asked.
None
Client fell asleep often, had to wake him and reiterate some questions.
None
very nice man...very well-spoken and determined to make something of himself and pull himself up by the grace of God and his bootstraps
Nothing

Statistic	Value
Total Responses	42