

51 Eye/Vision Care

Last Modified: 09/08/2013
Filter By: Report Subgroup

1. Name of Interviewer:

Text Response
Barbara Landreth
Kristin N. Carrillo
Denise Nicole Brown
Judy Porter
Denise Nicole Brown
reilly
Stephanie Guzman
Reilly
heidi eslicker
heidi eslicker
heidi eslicker
Denise Nicole Brown
Reilly
Denise Nicole Brown
Kristin N. Carrillo
Kristin N. Carrillo
Sean
Denise Nicole Brown
Reilly
Stephanie Guzman
Kit Covington
Carlton Allen
Grayson Burgess
E. Adriana Hernandez
Reilly
Denise Nicole Brown
Carlton Allen
Reilly
reilly
Susan Hill
Judy Porter
Kim Bush
heidi eslicker
Reilly
Carlton Allen
Stephanie Guzman
Grayson Burgess
Grayson Burgess
Reilly
Kristin N Carrillo
Barbara Landreth
Kristin N Carrillo
Barbara Landreth
Fletcher
Barbara Landreth
Pat Krahn
Kristin N. Carrillo
Dee Brock

Kristin N. Carrillo
Kristin N. Carrillo
Chuck Winston
jessica barkell
Reilly
Kim Bush
Reilly
Denise Nicole Brown
Denise Nicole Brown
Kristin N. Carrillo
Kristin N. Carrillo
Kristin N. Carrillo
Kristin N. Carrillo
Chuck Winston
Chuck Winston
Kristin N. Carrillo
Stephanie Guzman
Terri O'Sullivan
heidi eslicker
heidi eslicker
Kit Covington
heidi eslicker
Carlton Allen
Carlton Allen
Carlton Allen
Barbara Landreth
Barbara Landeth
Barbara Landreth
Barbara Landreth
Barbara Landreth
Barbara Landreth
Denise Nicole Brown
Denise Nicole Brown
Denise Nicole Brown
Stephanie Guzman
Chuck Winston
Denise Nicole Brown

Statistic	Value
Total Responses	84

2. My name is (name of interviewer), and I am a/an (student, volunteer, staff member) at (name of institution/facility). I am inviting you to participate in a research study. Involvement in the study is voluntary, so you may choose to participate or not. I am going to explain the study to you. Please feel free to ask any questions that you may have about the research; I will be happy to explain anything in greater detail. I am interested in learning more about your family's resources and needs. You will be asked to answer survey questions that include education, employment, housing, healthcare, and other basic needs. This will take approximately 30 - 45 minutes of your time. All information will be kept anonymous. This means that your name will not appear anywhere and no one except me will know about your specific answers. The benefit of this research is that you will be helping the East Texas Human Needs Network to better understand our community needs, the resources available, and the services that are still needed. This information will help us to work together to address services that are needed the most. There are no risks to you for participating in this study, and no penalty for not participating. If you do not wish to continue, you have the right to stop, at any time. Before we begin, I want to make sure that you understand the information I have told you about this project and your rights. Please tell me in your own words what you understand about this project and your rights as a participant. (if they are unsure or unclear about any elements of information, tell them again, and ask again that they tell you what they understand.) Now that you understand the study, are you willing to help me with this survey?

#	Answer	Bar	Response	%
4	Yes		134	99%
5	No		1	1%
6	Already completed. Where?		0	0%
	Total		135	

Already completed. Where?

Statistic	Value
Min Value	4
Max Value	5
Mean	4.01
Variance	0.01
Standard Deviation	0.09
Total Responses	135

3. Today's date?

Text Response
06/19/13
06/19/13
06/19/13
06/19/13
06/19/13
06/19/13
06/19/13
06/20/13
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07/15/13
07/16/13

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	134

4. Location of interview:

#	Answer	Bar	Response	%
1	Allegiance Home Health		3	2%
2	Andrews Center		13	10%
3	ETCADA		0	0%
4	ETCIL		0	0%
5	ETMC		5	4%
6	Gateway to Hope		23	17%
7	Literacy Council of Tyler		26	19%
8	Mission Tyler / Hunger for Love		13	10%
9	New Creation Foundation		0	0%
10	PATH		21	16%
11	Salvation Army		0	0%
12	Total Healthcare Center		1	1%
13	UT Health Northeast		14	10%
14	Veterans and Community Roundtable		0	0%
15	Other		16	12%
	Total		135	

Other
East Texas Crisis Center
East Texas Crisis Center
East Texas Crisis Center
East Texas Crisis Center
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC
Veteran's Home on Pegues
ETCC
Fresh Start veterans group home
ETCC
ETCC

Statistic	Value
Min Value	1
Max Value	15
Mean	8.31
Variance	14.92
Standard Deviation	3.86
Total Responses	135

5. What is your age?












Text Response
34
74
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88
26
27
73
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26
47

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	134

6. How far did you go in School?

#	Answer	Bar	Response	%
1	8th grade or less		14	10%
2	Associate's Degree		7	5%
3	Bachelor's Degree		7	5%
4	Did not attend school		0	0%
5	Doctoral Degree		0	0%
6	GED		15	11%
7	High School Diploma		33	24%
8	Master's Degree		4	3%
9	Other?		2	1%
10	Professional Certification		1	1%
11	Some College		25	19%
12	Some High School		26	19%
13	Trade School		1	1%
	Total		135	

Other?

Certified Nurse/Med Aide, Certified Phlebotomy
 graduated and 2 years of nursing LVN

Statistic	Value
Min Value	1
Max Value	13
Mean	7.63
Variance	13.88
Standard Deviation	3.73
Total Responses	135

7. I am going to read you a list of agencies in our community. Please tell me if each one is providing you and your family with help?

#	Answer	Bar	Response	%
1	Andrew's Center		34	26%
2	Benevolence Center (East Erwin Church)		13	10%
3	Bethesda Clinic		23	17%
4	Community Health Clinic (Glenwood)		8	6%
5	Cornerstone Assistance Network		4	3%
6	East Texas Center for Independent Living		1	1%
7	East Texas Crisis Center		18	14%
8	Goodwill		19	14%
9	Literacy Council		8	6%
10	Loaves & Fishes (Christ Episcopal)		12	9%
11	Meals on Wheels		9	7%
12	Parents Services		1	1%
13	PATH		62	47%
14	Salvation Army		41	31%
15	St. Paul Children's Foundation		25	19%
16	St. Vincent de Paul (Cathedral)		28	21%
17	Tyler AIDS Services		2	2%
18	Transportation Agency		22	17%
19	Other (please specify)		17	13%
20	NONE		21	16%

Transportation Agency	Other (please specify)
	Literacy Council of Tyler
	DARS
	Literacy council of tyler
	Mission Tyler
	Gateway To Hope
	a church but I can't think of the name, it's right down the road from PATH
	First Baptist Church
	Aldridge center
	UT Health Northeast
bus	crc county rehab center
	Home Health Care
	Gateway to Hope
	Food Bank
	The VA
Medicaid transportation through Andrews center	Ut tyler family practice
	My church- in Flint (something like Shraunerback-he wasn't sure how to spell it.
	food stamps
JARC	
Andrew's Center and Medical Trans in Canton (Angela)	
Bus Pass	
Andrew's Center Transportation	
Tyler Paratransit	
Jarc	
Yellow Cab gives me a discount, Andrew's Center helps me get to doctor's appointments and psych appointments	
Tyler Transit	
Medicaid	
Tyler transit	
GoBus	

Tyler Transit	
Togo bus for royal transit	
Van in group home	
Andrew's center transport	
Andrews center transport	
Medical Transportation	
Tyler Transit	
Bus System	





Statistic	Value
Min Value	1
Max Value	20
Total Responses	132

8. Are you able to work?

#	Answer	Bar	Response	%
1	Yes		85	63%
2	No		50	37%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.37
Variance	0.23
Standard Deviation	0.48
Total Responses	135

9. What is your employment status?

#	Answer	Bar	Response	%
1	Full time		14	16%
2	Part time		20	24%
3	Seasonal		0	0%
4	Unemployed		44	52%
5	Not working, retired		7	8%
	Total		85	

Statistic	Value
Min Value	1
Max Value	5
Mean	3.12
Variance	1.75
Standard Deviation	1.32
Total Responses	85

10. Are you satisfied with your job?

#	Answer	Bar	Response	%
1	Yes		29	74%
2	No		10	26%
	Total		39	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.26
Variance	0.20
Standard Deviation	0.44
Total Responses	39

11. Are you currently looking for work?

#	Answer	Bar	Response	%
1	Yes		37	80%
2	No		9	20%
	Total		46	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.20
Variance	0.16
Standard Deviation	0.40
Total Responses	46

12. If you are unemployed, please tell me about the reasons that you are unemployed. (Don't read the list, just check all that apply based on what they tell you. If legal difficulties are mentioned, ask if you can read a list of specific legal issues for them to tell you yes or no on each.)









#	Answer	Bar	Response	%
1	Attempting to flee domestic abuse or sexual assault		3	7%
2	Criminal Background		2	4%
3	Criminal background: Misdemeanor		2	4%
4	Criminal background: felony		3	7%
5	Criminal background: deferred adjudication		0	0%
6	Criminal background: probation		0	0%
7	Criminal background: awaiting outcome		0	0%
8	Domestic violence/sexual assault victim		3	7%
9	Drug/alcohol problem		1	2%
10	Lack childcare		0	0%
11	Lack permanent address		3	7%
12	Lack proper clothing		5	11%
13	Lack skills/education		13	29%
14	Lack transportation		9	20%
15	Lack US documents		1	2%
16	Language barrier		4	9%
17	Layoff or Downsizing		5	11%
18	Learning/developmental disability		1	2%
19	Mental health problem		3	7%
20	Other health issues		2	4%
21	Permanent physical disability		2	4%
22	Sexual orientation or gender identity		1	2%
23	Temporary physical disability		1	2%
24	Unaccompanied youth		0	0%
25	Other (please specify)		21	47%

Other (please specify)
age and lack of verifiable credentials
el horario de trabajo es el mismo del horario de la escuela de ingles
Recently Relocated
economy
on SSI, can only work certain amount
looking for job
Applying but not being hired
not able to find anything
scheduling conflicts
Transportation
Looking for job
o worker's comp right now
Full-time student
Looking for job
Retired
Currently seeking employment
Employer passed away and she didn't look for a job after that
Health reasons
Ex wife took my baby girl from me and I haven't been able to get myself back together since then.
Relocation
lack of birth certificate

Statistic	Value
Min Value	1

Max Value	25
Total Responses	45

13. Please tell me if you would like help with any of these job related activities? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Career assessment		29	34%
2	Career/job training		43	51%
3	Job search strategies		40	47%
4	Job Interviewing skills		36	42%
5	Resume writing		38	45%
6	Career Information options		38	45%
7	Work clothes		34	40%
8	None		22	26%




Statistic	Value
Min Value	1
Max Value	8
Total Responses	85

14. Do you have reliable telephone access?

#	Answer	Bar	Response	%
1	Yes		121	90%
2	No		14	10%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.10
Variance	0.09
Standard Deviation	0.31
Total Responses	135

15. Which kinds of telephones do you have? (Mark all that apply)

#	Answer	Bar	Response	%
1	Home phone		50	42%
2	Cell phone		101	84%
3	Work phone		13	11%







Statistic	Value
Min Value	1
Max Value	3
Total Responses	120

16. Do you have access to the Internet?

#	Answer	Bar	Response	%
1	Yes		87	64%
2	No		48	36%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.36
Variance	0.23
Standard Deviation	0.48
Total Responses	135

17. Where do you usually check the internet? (Read List, check all that apply)

#	Answer	Bar	Response	%
1	At home		46	53%
2	At work		9	10%
3	At the library		13	15%
4	At a friend's home		4	5%
5	At a family member's home		5	6%
6	Other		41	47%

Other
Literacy Council of Tyler
LCOT
LCOT
On cell phone
Literacy Council of Tyler
Gateway to Hope
LCOT
Texas workforce
Gateway
Texas workforce
wireless cellular network
Gateway to Hope
ETCC Computer Lab
gateway to hope
cell phone or mother-in-law's house in Lindale
at school
Gateway to Hope
Gateway to Hope
Texas Workforce Commission, Gateway to Hope
Celular
Gateway to Hope
the workforce center
UT Tyler
Gateway to hope
My cell phone or Gateway let's us for job searches
Cell phone
cell phone
Gateway
Wireless network
Gateway to Hope
Veterans home
On cell phone
dont know how to work it
gateway to hope
Cell phone
Gateway of Hope
Gateway to Hope
Gateway to Hope
Gateway to Hope
cell
Gateway to Hope

Statistic	Value
Min Value	1

Max Value	6
Total Responses	87

18. What is your Zip code?

Text Response
75708
75703
75702
75708
75702
75701
75702
75792
75706
75702
75702
75704
75701
75792
75701
75701
75702
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75708
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75701
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75703
75702
74703
75703
75702
75701
75758
75702

Not sure, currently staying with salvation army in tyler.

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	133

19. In what town do you usually stay?

#	Answer	Bar	Response	%
1	Arp		0	0%
2	Bullard		0	0%
3	Chapel Hill		2	1%
4	Flint		1	1%
5	Gladewater		1	1%
6	Gresham		0	0%
7	Lindale		4	3%
8	Mineola		0	0%
9	Noonday		0	0%
10	Outside of Smith County		1	1%
11	Rural Smith County		1	1%
12	Smith County		1	1%
13	Troup		0	0%
14	Tyler		109	81%
15	Whitehouse		2	1%
16	Winona		5	4%
17	Other		8	6%
	Total		135	

Other
Brownsboro
Melissa
Laraue
Chandler
kilgore
Chapel hill
Ben Wheeler
Alba

Statistic	Value
Min Value	3
Max Value	17
Mean	13.69
Variance	5.44
Standard Deviation	2.33
Total Responses	135



20. What is your housing status?

#	Answer	Bar	Response	%
1	Own		38	28%
2	Rent		43	32%
3	Staying with friends or family		21	16%
4	Homeless- streets/car		7	5%
5	Homeless - shelter		11	8%
6	Homeless - transitional housing (HUD temporary)		2	1%
7	Hotel/motel		1	1%
8	Nursing/long term care		0	0%
9	Assisted living		0	0%
10	Group home		2	1%
12	Halfway house		1	1%
11	Other		9	7%
	Total		135	

Other
taking care of a property in exchange for rent
Salvation Army
buying
tent
homeless--stays in an empty storefront that has a/c and restroom at nighttime
renting from in-laws
Relatives Own the home
Tent
Received 3 day eviction notice.

Statistic	Value
Min Value	1
Max Value	12
Mean	3.11
Variance	7.71
Standard Deviation	2.78
Total Responses	135

21. Are you Hispanic or Latino

#	Answer	Bar	Response	%
1	Yes		23	17%
2	No		111	83%
	Total		134	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.83
Variance	0.14
Standard Deviation	0.38
Total Responses	134





22. What is your race

#	Answer	Bar	Response	%
1	American Indian or Alaska Native		1	1%
2	Asian		2	1%
3	Black or African American		38	28%
4	Native Hawaiian or Other Pacific Islander		1	1%
5	White		82	61%
6	American Indian or Alaska Native and White		3	2%
7	Asian and White		1	1%
8	Black or African American and White		1	1%
9	American Indian or Alaska Native and Black or African American		2	1%
10	Other Multiple race combinations greater than one percent		4	3%
	Total		135	

Other Multiple race combinations greater than one percent
hispanic
hispanic and white
Mexican born in texas

Statistic	Value
Min Value	1
Max Value	10
Mean	4.62
Variance	2.36
Standard Deviation	1.53
Total Responses	135







23. What language do you speak at home?

#	Answer	Bar	Response	%
1	English		110	81%
2	Spanish		9	7%
4	Spanish and English		10	7%
3	Other (please specify)		6	4%
	Total		135	

Other (please specify)
Vietnamese
nepalies
vietnamisse
English and sign language

Statistic	Value
Min Value	1
Max Value	4
Mean	1.38
Variance	0.77
Standard Deviation	0.88
Total Responses	135

24. What is your marital status?

#	Answer	Bar	Response	%
1	Single		39	29%
2	Married		39	29%
3	Widowed		11	8%
4	Divorced		26	19%
5	Separated		12	9%
6	Living with romantic partner		8	6%
	Total		135	

Statistic	Value
Min Value	1
Max Value	6
Mean	2.68
Variance	2.44
Standard Deviation	1.56
Total Responses	135

25. Do you have minor children (under 18)?

#	Answer	Bar	Response	%
1	Yes		51	38%
2	No		83	62%
	Total		134	











Statistic	Value
Min Value	1
Max Value	2
Mean	1.62
Variance	0.24
Standard Deviation	0.49
Total Responses	134

26. Are you your child(ren)'s primary caretaker?

#	Answer	Bar	Response	%
1	Yes		34	63%
2	No		20	37%
	Total		54	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.37
Variance	0.24
Standard Deviation	0.49
Total Responses	54








27. If you have children or other dependents under your care: What is your family situation?

#	Answer	Bar	Response	%
1	Single mom		20	21%
2	Single dad		0	0%
3	Two parents		16	16%
4	Raising own children and children of others		0	0%
5	Raising children of other family members (I am a grandparent, aunt, etc.)		4	4%
6	Raising someone else's children, not family		0	0%
7	Foster parents		0	0%
8	Shared custody		6	6%
9	Other		17	18%
10	No children		34	35%
	Total		97	

Other
aunt takes care of children right now
Children over age of 18
not applicable
in-laws have custody, but we have interaction rights
No underage children (5 over age of 18)
not able to visit them
older children
Child lives with grandmother
children grown
child is ward of the state
with their mom
No Minor Children
> 20 years old

Statistic	Value
Min Value	1
Max Value	10
Mean	6.48
Variance	14.02
Standard Deviation	3.74
Total Responses	97

28. Who provides your childcare? (or dependent care)? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		29	56%
2	Friends		6	12%
3	Family		16	31%
4	Church		0	0%
5	Daycare		5	10%
6	Have to leave children alone		18	35%
7	Before and/or after school on campus		4	8%
8	Other		1	2%
9	Children/dependents are old enough to stay home alone		0	0%

Other



Statistic	Value
Min Value	1
Max Value	8
Total Responses	52

29. Is your child (or dependent) care provider dependable?

#	Answer	Bar	Response	%
1	Yes		16	64%
2	No		9	36%
	Total		25	





Statistic	Value
Min Value	1
Max Value	2
Mean	1.36
Variance	0.24
Standard Deviation	0.49
Total Responses	25

30. Do you need different childcare (dependent care) help?

#	Answer	Bar	Response	%
1	Yes		11	20%
2	No		43	80%
	Total		54	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.80
Variance	0.17
Standard Deviation	0.41
Total Responses	54

31. What kind of childcare (dependent care) help do you need?

#	Answer	Bar	Response	%
1	Daycare center		5	45%
2	Before/ after school care		7	64%
3	Care for child with special needs		1	9%
4	Other (please specify)		4	36%
5	Evening hours due to work shift schedule		0	0%

Other (please specify)



Statistic	Value
Min Value	1
Max Value	4
Total Responses	11

32. Have you ever lost a job because you didn't have dependable child or dependent care?

#	Answer	Bar	Response	%
1	Yes		20	24%
2	No		62	76%
	Total		82	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.76
Variance	0.19
Standard Deviation	0.43
Total Responses	82






33. Are you caring for adult children or adult dependents including seniors?
(Due to mental or physical disability)

#	Answer	Bar	Response	%
1	Yes (Specify)		20	16%
2	No		108	84%
	Total		128	

Yes (Specify)
mother and father-in-law
Son is still living with parents.
Mother
mom and dad
takes care of elderly man
mental disability
My husband who has bipolar and rheumatoid arthritis
Stepfather
brother
mother
adult daughter
Husband
Daughter
friend with disability
Husband
mother
My mom-she's 83
Help mom to bathroom and with cleaning
College-aged child

Statistic	Value
Min Value	1
Max Value	2
Mean	1.84
Variance	0.13
Standard Deviation	0.36
Total Responses	128

34. Who provides care for the adult children or adult dependents? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		16	84%
2	Friends		0	0%
3	Family		4	21%
4	Church		2	11%
5	Daycare		0	0%
6	Have to leave elder/senior alone		3	16%
8	Other		6	32%
9	Able to stay home alone		0	0%

Other

Statistic	Value
Min Value	1
Max Value	8
Total Responses	19

35. How many people live where you stay?

#	Answer	Bar	Response	%
1	1		21	16%
2	2		35	26%
3	3		26	19%
4	4		17	13%
5	5		10	7%
6	6		7	5%
7	7		3	2%
8	8		1	1%
9	9		1	1%
10	10		4	3%
11	Other (please specify)		10	7%
	Total		135	

Other (please specify)
200
Homeless
13
live alone
Veteran's Group Home- No income
Homeless- shelter
Group veterans home 6 max
350--? at salvation army
150-200 Salv Army
Live at Salvation Army

Statistic	Value
Min Value	1
Max Value	11
Mean	3.83
Variance	8.14
Standard Deviation	2.85
Total Responses	135

36. Is your household income more or less than [state response amount that matches the number of people in the household from above]

#	Question	MORE than	LESS than	Total Responses	Mean
1	Family of 1- \$11,490	7	31	38	1.82
2	Family of 2- \$15,510	11	20	31	1.65
3	Family of 3- \$19,530	4	20	24	1.83
4	Family of 4- \$23,550	5	11	16	1.69
5	Family of 5- \$27,570	2	6	8	1.75
6	Family of 6- \$31,590	0	7	7	2.00
7	Family of 7- \$35,610	0	3	3	2.00
8	Family of 8- \$39,630	0	1	1	2.00
9	Family of 9- \$43,650	1	0	1	1.00
10	Family of 10- \$47,670	0	2	2	2.00
11	For each additional Family member add: \$4,020	0	1	1	2.00

For each additional Family member add: \$4,020

Statistic	Family of 1- \$11,490	Family of 2- \$15,510	Family of 3- \$19,530	Family of 4- \$23,550	Family of 5- \$27,570	Family of 6- \$31,590	Family of 7- \$35,610	Family of 8- \$39,630	Family of 9- \$43,650	Family of 10- \$47,670	For each additional Family member add: \$4,020
Min Value	1	1	1	1	1	2	2	2	1	2	2
Max Value	2	2	2	2	2	2	2	2	1	2	2
Mean	1.82	1.65	1.83	1.69	1.75	2.00	2.00	2.00	1.00	2.00	2.00
Variance	0.15	0.24	0.14	0.23	0.21	0.00	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.39	0.49	0.38	0.48	0.46	0.00	0.00	0.00	0.00	0.00	0.00
Total Responses	38	31	24	16	8	7	3	1	1	2	1














37. Which of these monthly bills do you pay? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Cable/Satellite TV		52	39%
2	Car/Transportation		50	37%
3	Child Care		7	5%
4	Child Support		6	4%
5	Credit Cards		26	19%
6	Food		105	78%
7	Gasoline		87	64%
8	Insurance		76	56%
9	Internet		41	30%
10	Loans		18	13%
11	Loans- Payday		5	4%
12	Loans- School		12	9%
13	Medical		48	36%
14	Mortgage		14	10%
15	Phone- cell		95	70%
16	Phone- house		38	28%
17	Rent		55	41%
18	Utilities		82	61%
19	other		10	7%
20	None		0	0%

other

Statistic	Value
Min Value	1
Max Value	19
Total Responses	135






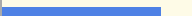

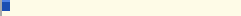








38. I am going to read you a list of sources from which you might be getting income? Please tell me which ones you do receive income from. (Mark all that apply)

#	Answer	Bar	Response	%
1	Child support		13	11%
2	Employer wages		43	36%
3	Family/Friends		30	25%
4	Kindness of strangers		15	13%
5	NO INCOME		10	8%
6	Other (please specify)		23	19%
7	Pension/Retirement		3	3%
8	SS		2	2%
9	SSI/SSDI		5	4%
10	Student grants/loans		2	2%
11	TANF (Temporary assistance for needy families)		8	7%
12	Unemployment benefits		0	0%
13	VA benefits		21	18%

Other (please specify)	
1	
1	
1	
1	
1	

Statistic	Value
Min Value	1
Max Value	13
Total Responses	119

39. Tell me if you or a household member receive any of these types of assistance? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	CHIPS- Children's Medicaid		23	23%
2	Department of Family and Protective Services (DFPS)		4	4%
3	Dept. of Assistive and Rehabilitative Services (DARS)		8	8%
4	Dept. of State Health Services (DSHS)		5	5%
5	Housing Voucher (Section 8)		6	6%
6	Medicaid		51	52%
7	Medicare		42	43%
8	SNAP (Food stamps)		62	63%
9	TANF- Temporary Assistance for Needy Families		2	2%
10	Texas Workforce Commission		11	11%
11	WIC- Woman, infants, and children nutrition assistance		11	11%
12	Women's Health Services		8	8%
13	NONE		3	3%
14	Other		12	12%
15	Area Agency on Aging		6	6%
16	Department of Aging and Disability Services (DADS)		0	0%
















Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	98

40. Do you or someone in your household have educational needs?

#	Answer	Bar	Response	%
1	Yes, me		44	33%
2	Yes, a household member		17	13%
3	Yes, a household member and me		14	10%
4	No		60	44%
Total			135	




Statistic	Value
Min Value	1
Max Value	4
Mean	2.67
Variance	1.78
Standard Deviation	1.33
Total Responses	135

41. Tell me if you have any of these School/Education related needs. (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Adult Basic Education		25	34%
2	Adult Education (i.e. computer classes)		25	34%
3	ARD Assistance (Special Education services at school)		10	14%
4	Child's behavior concern		6	8%
5	Child's homework/schoolwork concerns		8	11%
6	Child's school attendance concerns		2	3%
7	Child's standardized exams STARR		7	10%
8	Money for tuition. (School, College, Trade School)		35	48%
9	Difficulty reading (adult)		15	21%
10	Difficulty reading (child)		5	7%
11	English as a second language		17	23%
12	GED/High School Diploma		31	42%
13	Need clothes for school		27	37%
14	None		37	51%
15	Obtaining money for school supplies, books, etc.		11	15%
17	Other		0	0%

Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	73

42. In the past 24 months has your child had to transfer schools because you moved?

#	Answer	Bar	Response	%
1	Yes		16	13%
2	No		28	22%
3	Not applicable, no school aged child		83	65%
	Total		127	












Statistic	Value
Min Value	1
Max Value	3
Mean	2.53
Variance	0.51
Standard Deviation	0.71
Total Responses	127

43. If yes, How many times?

Text Response
2
1
4
1
1
2
1
2
2
2
2
1
1
1
1
once

Statistic	Value
Total Responses	16

44. Tell me if you have any of the following housing related needs? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Home not safe- structure		20	20%
2	Housing not affordable		35	34%
3	furniture or household goods		51	50%
4	handicap access or modification		17	17%
5	mortgage or rent assistance		42	41%
6	other medical related accommodations		19	19%
7	pet friendly environment		24	24%
8	repairs		39	38%
9	utility assistance		50	49%
10	Neighborhood not safe		23	23%
11	NONE		16	16%
12	Other (Please specify)		0	0%

Other (Please specify)

Statistic	Value
Min Value	1
Max Value	11
Total Responses	102

45. Tell me if you need any of the following transportation related help? (Mark all that apply)

#	Answer	Bar	Response	%
1	car/truck		53	40%
2	bus tickets (\$ for bus)		40	31%
3	child safety seat(s)		5	4%
4	Driver's License		36	27%
5	gasoline		75	57%
6	information about bus routes/services		24	18%
7	Insurance		47	36%
8	auto repairs		44	34%
9	vehicle inspection		41	31%
14	Transportation for someone with disability		14	11%
10	vehicle registration		37	28%
12	Other that I did not mention (please specify)		5	4%
11	NONE		28	21%

Other that I did not mention (please specify)

I have no transportation and need car or some way to get around

if i had a vehichle, i would need assistance with the above

maintenance for vehicles

Go Bus on Weekends

tires

Statistic	Value
Min Value	1
Max Value	14
Total Responses	131

46. Have you ever lost a job (or not been able to accept a job offer) because of transportation issues?

#	Answer	Bar	Response	%
1	Yes		57	43%
2	No		77	57%
	Total		134	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.57
Variance	0.25
Standard Deviation	0.50
Total Responses	134

47. Please tell me if you are in need of help with any of these things: (Mark all that apply)

#	Answer	Bar	Response	%
1	Alcohol and drug abuse		9	7%
2	Anger control		25	19%
3	Caregiver support		10	8%
4	Couples communication		17	13%
5	Depression		58	44%
6	Disability counseling		26	20%
7	Elder abuse		3	2%
8	Family conflicts		28	21%
9	Making decisions/problem solving		34	26%
11	Parenting classes		10	8%
12	Personal problems		40	30%
13	Planning for the future/ Goal setting		42	32%
14	Post Traumatic Stress Disorder (PTSD)		24	18%
15	Self-esteem		34	26%
16	Spouse or child abuse		14	11%
17	Thoughts of suicide (in the past 6 months)		14	11%
18	Trauma		24	18%
19	Victimization		21	16%
20	other (please specify)		8	6%
10	NONE		40	30%

other (please specify)
anxiety, pain
Victim of family violence patient at andrews center
finding a job and a place to live
Senior Citizen Community Social Events
Legal Problems
Suspicious about roommate trying to poison or otherwise kill me and also I have thoughts about sex that I cannot stop
Panic attacks (4-5 hours each time)
Recovery from major accident stamina

Statistic	Value
Min Value	1
Max Value	20
Total Responses	132

48. Where do you usually get your food?







Text Response
Walmart, Supermercado Monterrey
Walmart
supermarket
Walmart, Food Bank
walmart or super one
supermarket
Walmart
Grocery Store
super one
SNAP or buy with cash at grocery store
Walmart
PATH
Grocery store or food bank
Siper One Foods
walmart
Super One Foods
Salvation Army
Super One Foods
supermarket, churches
supermarket
ETCC Shelter
supermarket
grocery store
super market
grocery store or pantry
super one walmart or brookshires
PATH
super 1
super 1 and walmart
store walmart super one
Walmart, SuperOne
walmart or super one
use food stamps at grocery store
Grocery store
salvation army
use food stamps at super 1
super 1 and organizations
PATH or super 1
super one
grocery store sometimes pantry
food stamps or helping hands places such as PATH and st. vincent de paul
PATH
SNAP, Grocery Stores, ETCC Shelter
super 1
Andrew's Center (2meals/day mon-thurs) or mother's house but often does not eat there, or brookshires/walmart/super one
Walmart
walmart
Food stamps-- human resource
grocery store, food pantry
Grocery store - Wal Mart
Salvation Army, Food Stamps, Loaves and Fishes, Mission Tyler
dollar tree and super 1

ETCC Shelter
brookshire's or walmart
from st. paul's , caring kitchen, and First Baptist
church of christ benevolence center, PATH, episcopal church,
food stamps, in tyler--churches when she is in tyler
mother, dollar store
Grocery store
Salvation, eat out
Super 1 or las Iglesias a pedir (or the churches to ask for it)
PATH and a church that's right up the street from PATH that I can't remember the name of
Pantries and Super 1
Salvation Army, Food Stamps
PATH, Some grocery
Path, churches, Aldridge, and sometimes grocery store
SNAP, Walmart,
Grocery Store
Kroger
Grocery
Brookshires or Wal-Mart grocery store
grocery store
PATH, grocery store, Salvation Army, St Vincent de Paul
Grocery Store
super 1 and walmart
food stamps or family
grocery store with food stamps
Brookshires, Dollar Store
family dollar, girlfriend
Salvation Army and uses SNAP card or church under the bridge or other churches serving food
Walmart and Super 1
Food Banks/Pantries, Grocery Stores with SNAP benefits
Walmart
Walmart
Azleboy Ranch
Salvation Army, mission tyler, PATH, trinity, first baptist
food pantry, PATH, family assistance, St Paul
Salvation Army, church, or sometimes people give me food or I get it at the store.
Super one, Food pantry,
salvation army, churches
Super One, misc church food banks
Grocery Store
Friends give me food
Brookshiers
The Veteran's Home (Pegues) provides it
Salvation Army
Walmart
walmart
SNAP, brooksshires, dollar general, PATH, baptist church in Winona
Brookshires

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	129

49. Do you need information on how to cook food for any of these special diets? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Diabetes		31	63%
2	Hypertension		27	55%
3	Heart Disease		21	43%
4	HIV/AIDS		2	4%
5	Gluten free		8	16%
6	No, do not need information		5	10%
7	Other		0	0%

Other

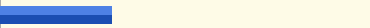

Statistic	Value
Min Value	1
Max Value	6
Total Responses	49

50. Do you need information on food nutrition?

#	Answer	Bar	Response	%
1	Yes		51	38%
2	No		83	62%
	Total		134	




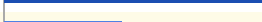


















Statistic	Value
Min Value	1
Max Value	2
Mean	1.62
Variance	0.24
Standard Deviation	0.49
Total Responses	134

51. Do you need to know how to store food so it will last longer?

#	Answer	Bar	Response	%
1	Yes		40	30%
2	No		93	70%
	Total		133	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.70
Variance	0.21
Standard Deviation	0.46
Total Responses	133



52. Please tell me if you or someone in your household has any of these healthcare needs. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Adult diagnosed with disability		41	30%
2	AIDS/HIV risk		1	1%
3	Child diagnosed with disability		9	7%
4	Dental care		96	71%
5	Diabetes		43	32%
6	Eye/vision care		135	100%
7	General Medical care		79	59%
8	Hearing care		32	24%
9	Heart Disease		23	17%
10	Hypertension		52	39%
11	Medical equipment		23	17%
12	Mental Health care		36	27%
13	NONE		65	48%
15	prescription medication (\$ for)		2	1%
16	Prosthesis		21	16%
17	Pulmonary Disease (COPD, Emphysema, Asthma)		2	1%
18	STD's (Sexually transmitted diseases)		6	4%
19	Substance abuse treatment		1	1%
20	Teen pregnancy		49	36%
21	Transportation to appointments		51	38%
22	Other		1	1%
23	sleep problems		0	0%

Other

Statistic	Value
Min Value	1
Max Value	22
Total Responses	135

53. Do you have health insurance or other health care coverage?

#	Answer	Bar	Response	%
1	Yes, please specify		72	53%
2	No		63	47%
	Total		135	

Yes, please specify	
Co-Pay pays a small percentage of Doctor visits.	
Medicaid	
insurance	
Medicare	
Medicare	
Medicare	
Blue Cross & Medicare	
Medicare and Medicaid	
VA	
Medicaid	
Medicare	
Medicare and Medicaid	
Medicare	
Idigent care	
Medicare	
Medicaid	
Aflac	
Medicaid	
blue cross	
Blue Cross Blue Shield	
Amerigroup Medicaid	
Medicaid	
Medicare	
Medicare	
united healthcare	
medicaid	
possible MEDICAID,	
Health Spring	
Medicaid	
Parkland Servicio de caridad	
Medicare	
Medicare Advantage	
Medicare United Healthcare Plan Care Improvement	
Medicare	
TML	
TML and Medicaid for kids	
Cigna	
Medicare; Medicaid	
MDCR/MDCD	
Medicare Supplement	
Medicare/UT BCBS	
Medicaid	
Medicaid	
Medicare Medicaid	
Medicaid	
Medicaid	
tricare	

Medicaid
Employer Insurance
Medicaid
on mother's policy
Medicare
Medicaid
Medicaid
Medicaid and medicare
Medicare
Medicaid and medicare
Employer
blue shield
Medicaid
state
Blue Cross Blue Shield
US Military Services
Medicare
Medicare and ARP
Medicaid
Medicaid





Statistic	Value
Min Value	1
Max Value	2
Mean	1.47
Variance	0.25
Standard Deviation	0.50
Total Responses	135

54. Are there others in your household who are uninsured?

#	Answer	Bar	Response	%
2	Yes		23	32%
1	No, others in household have insurance		28	39%
3	No others in my household		20	28%
	Total		71	

Statistic	Value
Min Value	1
Max Value	3
Mean	1.89
Variance	0.67
Standard Deviation	0.82
Total Responses	71

55. Who provides your health insurance?

#	Answer	Bar	Response	%
1	Self		7	10%
2	Employer		11	15%
3	Government		46	64%
4	Other		8	11%
	Total		72	

Other
Medicaid
previous employer and government
Medicare
husband's employment and government
Parkland
Parents
mother
Health Spring



Statistic	Value
Min Value	1
Max Value	4
Mean	2.76
Variance	0.61
Standard Deviation	0.78
Total Responses	72

56. Tell me if you have any of these financial needs or problems. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Achieving a "living wage" of income (if you achieve a "living wage" it means you don't need help from social services or government programs)		80	59%
2	Health insurance		75	56%
3	Car insurance		46	34%
4	Home/Renter insurance		38	28%
5	Need help collecting child support		7	5%
6	Need TANF (temporary assistance for needy families)		19	14%
7	Budgeting- getting the most from your money & prioritizing		36	27%
8	Bank account		25	19%
9	NONE		55	41%
10	Have bad credit rating		57	42%
11	Have past due bills		44	33%
12	Currently in collections		19	14%



Statistic	Value
Min Value	1
Max Value	12
Total Responses	135

57. Are you a US veteran?

#	Answer	Bar	Response	%
1	Yes		13	10%
2	No		122	90%
	Total		135	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.90
Variance	0.09
Standard Deviation	0.30
Total Responses	135

58. If you are, are you receiving veteran's benefits?

#	Answer	Bar	Response	%
1	Yes		3	23%
2	No		10	77%
	Total		13	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.77
Variance	0.19
Standard Deviation	0.44
Total Responses	13

59. If you are not receiving veteran's benefits, do you need help getting them?

#	Answer	Bar	Response	%
1	Yes		6	60%
2	No		4	40%
	Total		10	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.40
Variance	0.27
Standard Deviation	0.52
Total Responses	10



60. If you are a veteran or dependent, do you need assistance with any of the following? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Burial and Memorial		3	21%
2	Connecting to Veteran Organization		2	14%
3	Disability		4	29%
4	Education and Training		3	21%
5	Employment		4	29%
6	Health Care		6	43%
7	Healthcare for family members		3	21%
8	Housing		5	36%
9	Life Insurance		4	29%
10	Medals and records		1	7%
11	Medical benefits		4	29%
12	Mental Health Care		3	21%
13	Pension		0	0%
14	Reserve and Guard		0	0%
15	Special and Limited Benefits		0	0%
16	Transition Assistance		0	0%
17	Transportation		0	0%
18	VA claim Appeals		2	14%
19	Women Veteran Health Services		0	0%
20	Other		0	0%
21	None		6	43%

Other













Statistic	Value
Min Value	1
Max Value	21
Total Responses	14

61. Do you have any legal needs?

#	Answer	Bar	Response	%
1	Yes		25	19%
2	No		108	81%
	Total		133	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.81
Variance	0.15
Standard Deviation	0.39
Total Responses	133

62. If yes, what kind of legal needs?

#	Answer	Bar	Response	%
1	Children's schooling		0	0%
2	Civil Rights/Liberties		0	0%
3	Community/Regional		0	0%
4	Discrimination related to Americans with Disabilities Act		3	12%
5	Family/Domestic		14	56%
6	Health Related		2	8%
7	Housing/Property		6	24%
8	Immigration		2	8%
9	Personal Economic/Injury		2	8%
10	Personal Finance/Consumer		2	8%
11	Public Benefits		4	16%
12	Small Business/ Farm		1	4%
13	Veteran		2	8%
14	Wills, Estates, Advanced Directives		2	8%
15	Work Related		0	0%
16	Other		3	12%

Other

unfair justice

Child Custody

divorce

Statistic	Value
Min Value	4
Max Value	16
Total Responses	25

63. What have we not asked you about that you feel is important?

Text Response
There is nothing.
No
How to get help with career and funding for career
Resources for children's clothes.
No
Food assistance and being transported to the places that give people food.
Being able to pay the deposit for utilities. Section 8 housing needed in Smith county.
No
No
none
No
Seeking medical attention
Can't think of anything that was not covered
what do I plan to do with my future
That even though i said Im working I still live with my mother I only work 8hrs a week taking care of mom. I am disable myself and can't do much
nothing
about immigration
nothing
nothing
I know there is help out there, but I don't know how to go about getting it.
I think you've covered most everything.
Where dio we go to get the assistance we need when needed. I have been to agencies for utility help and never got it because they said they dont have funds.
No, I just need housing, transportation and another job but you asked me about all those things.
That's all.
Mental health services.
I don't know...
cant think of anything right offhand
I don't think any
No
I can't think of anything.
I think that the county ought to offer more mental assistance to people with mental disabilities.
Place to live, place to receive mail and phone and transportation.
I think you covered it all.
Nothing
Oversight to help people in medium to low-medium income levels. // Labor standards regulation and legislation needs also exist.
I don't know.
Nothing
N/A
nothing really
More information and services for people when they need medical help.
Nothing Really
I don't know.
Nothing, you covered everything
You asked me about everything.
Nothing
none
Nothing you have asked everything
Better food banks with unexpired food. / Lack of transportation bus routes, single parents don't have anyone to watch kids during appts.
Nothing.
Help with school supplies and clothing
I got to find my daughter to see if she's alive and doing alright.
How is my well-being.

How about access to healthcare. Do people feel like they can get into the doctor and access healthcare.

About my probation because a lot of people with mental illness are on probation.

Nothing really. Everything's on there.

I can't think of anything.

It's good you covered it all

Support groups and how they help with things like getting out of the house when I can't do it alone.

pretty well covered

I think you pretty much covered everything

help with my so-called relationship

Nothing

you covered the bases

More specific about medical care.

I think you just about covered everything.

No ya'll are pretty good

No you covered everything

You covered it all

None

Help for people after they get out of prison / Free medical care until I can get work or disability

Nothing

Statistic	Value
Total Responses	71

64. What need do you have that we have not asked you about?

Text Response
There is no need.
homeless getting food stamps, getting a mailing address for the homeless
Obtaining access to owning a computer
No
obtaining better employment schedule in order that person may be home more with children
Resources for children's clothes.
No
Gas vouchers. Home furnishings.
No
No
none
No
ayuda de un ginecologo para saber si puedo quedar embarazada
Locate medical provider
Help people with diabetes, especially with getting food to fit their diet. Need more money on food stamps to be able to buy food for this diet.
Can't think of anything at this moment
how to prepare for college
nothing
Housing Legal Assistance
survey did not ask about need for citizenship
Need help paying for insulin for diabetes.
information about steps for college
none
None
Nothing that I can think of.
nothing
You said it all.
More counseling resources and needs and costs associated with mental health services.
211 wouldn't help...just a computer...trying to renew food stamps...it was not successful
can't think of any needs that haven't been asked about
need information about local housing
Justice system needs to work on the reasons of why they take some people to jail. Example: walking on the wrong side of the street.
No
I need life insurance that's cheap.
Nothing, I'm doing pretty well. If I could find affordable housing or rent assistance, I'd be just fine where I'm at.
Need help finding job for someone who is able and well, but was injured in the past. Also need shelters where you do not have to provide an ID to be accepted.
None
Nothing
General money issues.
Nothing that I can think of.
Social Groups
Scholarship money
N/A
same
Tyler transit would have bus services to the industrial area, so more people would have the opportunity to get jobs there.
Help with neighbor. House is a mess.
A housing need cause I don't wanna live with my momma forever.
You have asked everything
Nothing
Nine
none
Nothing

Affordable childcare
You asked about everything.
More info about services available.
I need information about different medical problems/symptoms like diabetes and hypertension.
My biggest need would probably be a bus.
Need to pass out more commodities.
none
A room in the Andrews center where people can go to cool off and relax. A quiet, private room.
You didn't ask about support groups and I need them in my life to help get by day to day.
Nothing.
None.
You covered all my needs
Help getting gifts for my grand kids on Christmas and help with getting other basic things. I used to have a caseworker that helped with that but she got cancer and had to stop working.
Clothing for children
spiritual needs
for that lady to quit accusing me all the time
Nothing
you covered all
Nothing
Nothing
Cant think of any
None

Statistic	Value
Total Responses	74

65. Interviewer: Please record below any information you think might be useful about this particular interview or participant. If applicable, indicate anything unusual or any break from protocol that may have occurred.

Text Response	
How does this person obtain legal help with a legal situation that is not listed on this form?	
Most of these needs are very important to participant	
None	
this was my first interview on someone pc!	
None	
Participant has to prove being alive. There are no records of high school attendance and has trouble with finding how this proof can be taken care of.	
none	
None	
participant seemed more eager to tell about needs than other participants.	
This particular survey froze on Q55. When I re-entered the interview form, it restarted on Q56. I was able to complete the survey without any issues after this incident.	
Extremely cooperative, friend	
friendly, sick, living on the streets.	
None	
some of the interview questions, as they are phrased, are not very clear	
this man is in a vicious cycle of no car//no work//no money//no place to live//no way to pay for food	
this lady and her beau need to get out of his mother's house because their baby (whom his mother has custody of) is now old enough that cps is requiring that he have a room of his own, leaving his parents no place to live. the couple is in dire need of local, affordable housing close to the hospital district, where the man works.	
anxious, uncomfortable, tired-looking	
friendly, and intelligent.	
newly laid off very kind	
very kind, very much in need	
Legal Question did not go to Legal needs list	
N/A	
N/A	
none	
Mentally ill not on meds...	
N/A	
This a student that is finding herself on her own.	
awesome guy...getting it all together!	
Nothing	
None	
Interviewee states that if GoBus did not exist, she would not be able to afford to eat or access healthcare.	
had a lot of information to offer way beyond the scope of the study	
Pat Krahn	
Though the answers came from the wife, the husband was also here. Once or twice, he corrected the answer, and once or twice she consulted him. i do not think these instances really made a difference in the answers.	
Veterans like to talk a lot and elaborate (in length) on every response given. Spent an hour together.	
Subject was mildly sedated during assessment due to being heavily medicated, but he demonstrated clear understanding of the study, his rights, and all questions asked.	
Laid back and easy to talk to.	
Pat Krahn	
Client schizophrenic and tangential-- had to redirect back to topic numerous times	
None	
very nice man...very well-spoken and determined to make something of himself and pull himself up by the grace of God and his bootstraps	
Nothing	
Nothing	
Nothing	

Statistic	Value
Total Responses	44