

38 Medicare

Last Modified: 09/08/2013
Filter By: Report Subgroup

1. Name of Interviewer:

Text Response
Judy Porter
Judy Porter
reilly
Carlton Allen
Denise Nicole Brown
Kit Covington
Carlton Allen
Grayson Burgess
E. Adriana Hernandez
Denise Nicole Brown
Stephanie Guzman
Kim Bush
Marty
Judy Porter
Kim Bush
Christie Cofer
Judy Porter
Judy Porter
Carlton Allen
Ana Martinez
Grayson
Grayson Burgess
Carlton Allen
Grayson Burgess
christie cofer
Carlton Allen
Reilly
Kristin N Carrillo
Fletcher
Barbara Landreth
Kim Bush
Kim Bush
Dee Brock
Kristin N. Carrillo
Chuck Winston
Carlton Allen
Judy Porter
Judy Porter
Reilly
Carlton Allen
jessica barkell
Kristin N. Carrillo
Kristin N. Carrillo
jessica barkell
Kristin N. Carrillo
Carlton Allen
Carlton Allen
CHRISTIE COFER

Carlton Allen
Carlton Allen
Kim Bush
Kim Bush
Reilly
Kim Bush
Kim Bush
Kim Bush
reilly
Chuck Winston

Statistic	Value
Total Responses	58

2. My name is (name of interviewer), and I am a/an (student, volunteer, staff member) at (name of institution/facility). I am inviting you to participate in a research study. Involvement in the study is voluntary, so you may choose to participate or not. I am going to explain the study to you. Please feel free to ask any questions that you may have about the research; I will be happy to explain anything in greater detail. I am interested in learning more about your family's resources and needs. You will be asked to answer survey questions that include education, employment, housing, healthcare, and other basic needs. This will take approximately 30 - 45 minutes of your time. All information will be kept anonymous. This means that your name will not appear anywhere and no one except me will know about your specific answers. The benefit of this research is that you will be helping the East Texas Human Needs Network to better understand our community needs, the resources available, and the services that are still needed. This information will help us to work together to address services that are needed the most. There are no risks to you for participating in this study, and no penalty for not participating. If you do not wish to continue, you have the right to stop, at any time. Before we begin, I want to make sure that you understand the information I have told you about this project and your rights. Please tell me in your own words what you understand about this project and your rights as a participant. (if they are unsure or unclear about any elements of information, tell them again, and ask again that they tell you what they understand.) Now that you understand the study, are you willing to help me with this survey?

#	Answer	Bar	Response	%
4	Yes		88	99%
5	No		1	1%
6	Already completed. Where?		0	0%
	Total		89	

Already completed. Where?

Statistic	Value
Min Value	4
Max Value	5
Mean	4.01
Variance	0.01
Standard Deviation	0.11
Total Responses	89











3. Today's date?

Text Response
06/19/13
06/19/13
06/20/13
06/19/13
06/19/13
06/19/13
06/19/13
06/19/13
06/20/13
06/20/13
06/21/13
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07/26/13
07/26/13
07/26/13
07/27/13
07/27/13
07/30/13
07/30/13
07/30/13
07/30/13
07/31/13
07/31/13

Statistic	Value
Total Responses	88

4. Location of interview:

#	Answer	Bar	Response	%
1	Allegiance Home Health		11	12%
2	Andrews Center		4	4%
3	ETCADA		0	0%
4	ETCIL		0	0%
5	ETMC		5	6%
6	Gateway to Hope		2	2%
7	Literacy Council of Tyler		10	11%
8	Mission Tyler / Hunger for Love		5	6%
9	New Creation Foundation		0	0%
10	PATH		15	17%
11	Salvation Army		0	0%
12	Total Healthcare Center		1	1%
13	UT Health Northeast		29	33%
14	Veterans and Community Roundtable		0	0%
15	Other		7	8%
	Total		89	

Other
East Texas Crisis Center
ETCC
ETCC
ETCC
Veteran's Home on Pegues
ETCC
Fresh Start veterans group home

Statistic	Value
Min Value	1
Max Value	15
Mean	9.10
Variance	20.25
Standard Deviation	4.50
Total Responses	89














5. What is your age?

Text Response
29
68
88
73
43
76
43
34
19
69
73
65
59
60
66
51
19
75
27
45
68
35
34
54
63
84
84
48
27
32
71
53
69
78
50
58
52
74
74
86
75
53
71
68
68
50
82
68
77
75
60
70

29
32
53
58
68
63
38
30
66
88
61
69
69
30
68
37
55
48
66
62
41
63
74
63
82
70
67
72
33
54
57
77
86
64
25
35

Statistic	Value
Total Responses	88

6. How far did you go in School?

#	Answer	Bar	Response	%
1	8th grade or less		13	15%
2	Associate's Degree		8	9%
3	Bachelor's Degree		9	10%
4	Did not attend school		1	1%
5	Doctoral Degree		0	0%
6	GED		5	6%
7	High School Diploma		13	15%
8	Master's Degree		4	4%
9	Other?		0	0%
10	Professional Certification		0	0%
11	Some College		14	16%
12	Some High School		20	22%
13	Trade School		2	2%
	Total		89	

Other?

Statistic	Value
Min Value	1
Max Value	13
Mean	7.11
Variance	18.46
Standard Deviation	4.30
Total Responses	89

7. I am going to read you a list of agencies in our community. Please tell me if each one is providing you and your family with help?

#	Answer	Bar	Response	%
1	Andrew's Center		28	33%
2	Benevolence Center (East Erwin Church)		4	5%
3	Bethesda Clinic		12	14%
4	Community Health Clinic (Glenwood)		7	8%
5	Cornerstone Assistance Network		2	2%
6	East Texas Center for Independent Living		1	1%
7	East Texas Crisis Center		8	9%
8	Goodwill		16	19%
9	Literacy Council		4	5%
10	Loaves & Fishes (Christ Episcopal)		5	6%
11	Meals on Wheels		18	21%
12	Parents Services		0	0%
13	PATH		29	34%
14	Salvation Army		20	24%
15	St. Paul Children's Foundation		11	13%
16	St. Vincent de Paul (Cathedral)		13	15%
17	Tyler AIDS Services		1	1%
18	Transportation Agency		15	18%
19	Other (please specify)		8	9%
20	NONE		19	22%

Transportation Agency	Other (please specify)
Tyler Paratransit	
Tyler Paratransit	
Tyler Cap Company	
Medicaid	
judis carrier service	
Medicaid Transportation	
GoBus	
Medical Transportation	
Go Bus	Medical Transporation
Medicaid Services	
Van in group home	
Andrew's center transport	
Para transit taxi	
	UT Health Northeast
	Noonday Community Center
	Home Health Care
	Gateway to Hope
	Food Bank
	DADS
	used to go to Bethesda clinic, they are unable to accept her anymore






Statistic	Value
Min Value	1
Max Value	20
Total Responses	85

8. Are you able to work?

#	Answer	Bar	Response	%
1	Yes		40	45%
2	No		49	55%
	Total		89	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.55
Variance	0.25
Standard Deviation	0.50
Total Responses	89

9. What is your employment status?

#	Answer	Bar	Response	%
1	Full time		4	10%
2	Part time		9	23%
3	Seasonal		1	3%
4	Unemployed		15	38%
5	Not working, retired		11	28%
	Total		40	

Statistic	Value
Min Value	1
Max Value	5
Mean	3.50
Variance	1.90
Standard Deviation	1.38
Total Responses	40

10. Are you satisfied with your job?

#	Answer	Bar	Response	%
1	Yes		14	74%
2	No		5	26%
	Total		19	










Statistic	Value
Min Value	1
Max Value	2
Mean	1.26
Variance	0.20
Standard Deviation	0.45
Total Responses	19

11. Are you currently looking for work?

#	Answer	Bar	Response	%
1	Yes		11	55%
2	No		9	45%
	Total		20	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.45
Variance	0.26
Standard Deviation	0.51
Total Responses	20





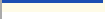



12. If you are unemployed, please tell me about the reasons that you are unemployed. (Don't read the list, just check all that apply based on what they tell you. If legal difficulties are mentioned, ask if you can read a list of specific legal issues for them to tell you yes or no on each.)

#	Answer	Bar	Response	%
1	Attempting to flee domestic abuse or sexual assault		0	0%
2	Criminal Background		0	0%
3	Criminal background: Misdemeanor		1	5%
4	Criminal background: felony		0	0%
5	Criminal background: deferred adjudication		0	0%
6	Criminal background: probation		0	0%
7	Criminal background: awaiting outcome		0	0%
8	Domestic violence/sexual assault victim		0	0%
9	Drug/alcohol problem		0	0%
10	Lack childcare		0	0%
11	Lack permanent address		0	0%
12	Lack proper clothing		1	5%
13	Lack skills/education		1	5%
14	Lack transportation		1	5%
15	Lack US documents		0	0%
16	Language barrier		0	0%
17	Layoff or Downsizing		0	0%
18	Learning/developmental disability		0	0%
19	Mental health problem		1	5%
20	Other health issues		2	10%
21	Permanent physical disability		1	5%
22	Sexual orientation or gender identity		0	0%
23	Temporary physical disability		1	5%
24	Unaccompanied youth		0	0%
25	Other (please specify)		15	71%

Other (please specify)
vendio su negocio
scheduling conflicts
Unable to locate employment
Retired
looking for job
Health reasons
Evicted from home in past and has attempted to use VA resources to help find a job, but has yet to find one.
caretaker
Choice
Choice
Can only work part time and some won't hire me
looking for job
Retired, don't need to
Retired


Statistic	Value
Min Value	3
Max Value	25
Total Responses	21

13. Please tell me if you would like help with any of these job related activities? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Career assessment		9	23%
2	Career/job training		11	28%
3	Job search strategies		14	35%
4	Job Interviewing skills		12	30%
5	Resume writing		11	28%
6	Career Information options		14	35%
7	Work clothes		9	23%
8	None		19	48%




Statistic	Value
Min Value	1
Max Value	8
Total Responses	40

14. Do you have reliable telephone access?

#	Answer	Bar	Response	%
1	Yes		85	96%
2	No		4	4%
	Total		89	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.04
Variance	0.04
Standard Deviation	0.21
Total Responses	89

15. Which kinds of telephones do you have? (Mark all that apply)

#	Answer	Bar	Response	%
1	Home phone		50	60%
2	Cell phone		67	80%
3	Work phone		9	11%







Statistic	Value
Min Value	1
Max Value	3
Total Responses	84

16. Do you have access to the Internet?

#	Answer	Bar	Response	%
1	Yes		48	54%
2	No		41	46%
	Total		89	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.46
Variance	0.25
Standard Deviation	0.50
Total Responses	89

17. Where do you usually check the internet? (Read List, check all that apply)

#	Answer	Bar	Response	%
1	At home		35	74%
2	At work		4	9%
3	At the library		6	13%
4	At a friend's home		3	6%
5	At a family member's home		4	9%
6	Other		13	28%

Other
LCOT
phone
at school
Gateway to Hope
My cell phone or Gateway let's us for job searches
Senior Apartment Center
cell phone
Phone
Veterans home
Gateway
Gateway to hope
cell

Statistic	Value
Min Value	1
Max Value	6
Total Responses	47

18. What is your Zip code?

Text Response
75702
75702
75792
75702
75706
75704
75701
75703
75754
75702
75701
75792
75702
75702
75701
75702
75702
75702
75702
75701
75702
Homeless
75701
75702
75756
75702
75702
75702
75704
75701
75703
75703
75454
75652
75771
75702
75703
75771
75771
75754
75703
unknown
75647
75762
75706
75704
75701
75701
75708
75770
75645
75765

75647
75702
75701
75702
74703
75702
75770
75701
75758
75702
75703
75790
75701
75701
75707
75758
75701
75701
75791
75701
75702
75703
75706
75410-6463
75708
75701
75752
75752
75765
75762
75702
75702
75647
75701
75708
75707

Statistic	Value
Total Responses	88










19. In what town do you usually stay?

#	Answer	Bar	Response	%
1	Arp		0	0%
2	Bullard		0	0%
3	Chapel Hill	█	1	1%
4	Flint	█	2	2%
5	Gladewater	█	4	4%
6	Gresham		0	0%
7	Lindale	█	2	2%
8	Mineola		0	0%
9	Noonday		0	0%
10	Outside of Smith County	█	4	4%
11	Rural Smith County	█	2	2%
12	Smith County	█	2	2%
13	Troup		0	0%
14	Tyler	████████████████████	58	65%
15	Whitehouse	█	2	2%
16	Winona	█	2	2%
17	Other	█	10	11%
	Total		89	

Other
Brownsboro
Melissa
Henderson
hawkins
Chandler
Van
Chanler
Alba
Athens
Holly Lake Ranch

Statistic	Value
Min Value	3
Max Value	17
Mean	13.20
Variance	9.96
Standard Deviation	3.16
Total Responses	89



20. What is your housing status?

#	Answer	Bar	Response	%
1	Own		44	50%
2	Rent		24	27%
3	Staying with friends or family		11	13%
4	Homeless- streets/car		3	3%
5	Homeless - shelter		0	0%
6	Homeless - transitional housing (HUD temporary)		1	1%
7	Hotel/motel		1	1%
8	Nursing/long term care		0	0%
9	Assisted living		1	1%
10	Group home		2	2%
12	Halfway house		0	0%
11	Other		1	1%
	Total		88	

Other
Relatives Own the home






Statistic	Value
Min Value	1
Max Value	11
Mean	2.16
Variance	4.18
Standard Deviation	2.04
Total Responses	88

21. Are you Hispanic or Latino

#	Answer	Bar	Response	%
1	Yes		10	11%
2	No		79	89%
	Total		89	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.89
Variance	0.10
Standard Deviation	0.32
Total Responses	89





22. What is your race

#	Answer	Bar	Response	%
1	American Indian or Alaska Native		0	0%
2	Asian		0	0%
3	Black or African American		23	26%
4	Native Hawaiian or Other Pacific Islander		0	0%
5	White		59	66%
6	American Indian or Alaska Native and White		0	0%
7	Asian and White		1	1%
8	Black or African American and White		1	1%
9	American Indian or Alaska Native and Black or African American		0	0%
10	Other Multiple race combinations greater than one percent		5	6%
	Total		89	

Other Multiple race combinations greater than one percent
hispanic
hispanic and white
hispanic

Statistic	Value
Min Value	3
Max Value	10
Mean	4.82
Variance	2.58
Standard Deviation	1.61
Total Responses	89







23. What language do you speak at home?

#	Answer	Bar	Response	%
1	English		78	88%
2	Spanish		5	6%
4	Spanish and English		5	6%
3	Other (please specify)		1	1%
	Total		89	

Other (please specify)
Texan



Statistic	Value
Min Value	1
Max Value	4
Mean	1.25
Variance	0.55
Standard Deviation	0.74
Total Responses	89

24. What is your marital status?

#	Answer	Bar	Response	%
1	Single		13	15%
2	Married		33	37%
3	Widowed		17	19%
4	Divorced		16	18%
5	Separated		6	7%
6	Living with romantic partner		4	4%
	Total		89	

Statistic	Value
Min Value	1
Max Value	6
Mean	2.79
Variance	1.78
Standard Deviation	1.34
Total Responses	89

25. Do you have minor children (under 18)?

#	Answer	Bar	Response	%
1	Yes		16	18%
2	No		73	82%
	Total		89	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.82
Variance	0.15
Standard Deviation	0.39
Total Responses	89

26. Are you your child(ren)'s primary caretaker?

#	Answer	Bar	Response	%
1	Yes		13	68%
2	No		6	32%
	Total		19	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.32
Variance	0.23
Standard Deviation	0.48
Total Responses	19








27. If you have children or other dependents under your care: What is your family situation?

#	Answer	Bar	Response	%
1	Single mom		5	8%
2	Single dad		0	0%
3	Two parents		6	10%
4	Raising own children and children of others		1	2%
5	Raising children of other family members (I am a grandparent, aunt, etc.)		5	8%
6	Raising someone else's children, not family		0	0%
7	Foster parents		0	0%
8	Shared custody		4	6%
9	Other		7	11%
10	No children		35	56%
	Total		63	

Other
aunt takes care of children right now
not able to visit them
children grown
No Minor Children
Ex-Partner has sole custody

Statistic	Value
Min Value	1
Max Value	10
Mean	7.89
Variance	9.71
Standard Deviation	3.12
Total Responses	63

28. Who provides your childcare? (or dependent care)? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		9	45%
2	Friends		3	15%
3	Family		9	45%
4	Church		0	0%
5	Daycare		1	5%
6	Have to leave children alone		9	45%
7	Before and/or after school on campus		2	10%
8	Other		1	5%
9	Children/dependents are old enough to stay home alone		0	0%

Other



Statistic	Value
Min Value	1
Max Value	8
Total Responses	20

29. Is your child (or dependent) care provider dependable?

#	Answer	Bar	Response	%
1	Yes		9	50%
2	No		9	50%
	Total		18	



Statistic	Value
Min Value	1
Max Value	2
Mean	1.50
Variance	0.26
Standard Deviation	0.51
Total Responses	18

30. Do you need different childcare (dependent care) help?

#	Answer	Bar	Response	%
1	Yes		3	10%
2	No		27	90%
	Total		30	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.90
Variance	0.09
Standard Deviation	0.31
Total Responses	30



31. What kind of childcare (dependent care) help do you need?

#	Answer	Bar	Response	%
1	Daycare center		1	50%
2	Before/ after school care		0	0%
3	Care for child with special needs		0	0%
4	Other (please specify)		1	50%
5	Evening hours due to work shift schedule		0	0%

Other (please specify)



Statistic	Value
Min Value	1
Max Value	4
Total Responses	2

32. Have you ever lost a job because you didn't have dependable child or dependent care?

#	Answer	Bar	Response	%
1	Yes		9	16%
2	No		48	84%
	Total		57	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.84
Variance	0.14
Standard Deviation	0.37
Total Responses	57

33. Are you caring for adult children or adult dependents including seniors?
(Due to mental or physical disability)

#	Answer	Bar	Response	%
1	Yes (Specify)		20	23%
2	No		67	77%
	Total		87	

Yes (Specify)
Son is still living with parents .
Mother
mom and dad
takes care of elderly man
My husband who has bipolar and rheumatoid arthritis
Mom
mother
Husband
Daughter
sister
Husband
father figure
My mom-she's 83
mother
Help mom to bathroom and with cleaning
grandson and husband
takes care of husband
parents

Statistic	Value
Min Value	1
Max Value	2
Mean	1.77
Variance	0.18
Standard Deviation	0.42
Total Responses	87








34. Who provides care for the adult children or adult dependents? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		17	85%
2	Friends		0	0%
3	Family		7	35%
4	Church		2	10%
5	Daycare		0	0%
6	Have to leave elder/senior alone		5	25%
8	Other		7	35%
9	Able to stay home alone		0	0%

Other

Statistic	Value
Min Value	1
Max Value	8
Total Responses	20

35. How many people live where you stay?

#	Answer	Bar	Response	%
1	1		18	20%
2	2		35	39%
3	3		21	24%
4	4		5	6%
5	5		3	3%
6	6		2	2%
7	7		1	1%
8	8		1	1%
9	9		0	0%
10	10		0	0%
11	Other (please specify)		3	3%
	Total		89	

Other (please specify)

11

Veteran's Group Home- No income

Group veterans home 6 max

Statistic	Value
Min Value	1
Max Value	11
Mean	2.76
Variance	4.21
Standard Deviation	2.05
Total Responses	89

36. Is your household income more or less than [state response amount that matches the number of people in the household from above]




















#	Question	MORE than	LESS than	Total Responses	Mean
1	Family of 1- \$11,490	9	14	23	1.61
2	Family of 2- \$15,510	18	16	34	1.47
3	Family of 3- \$19,530	7	12	19	1.63
4	Family of 4- \$23,550	1	3	4	1.75
5	Family of 5- \$27,570	2	1	3	1.33
6	Family of 6- \$31,590	0	2	2	2.00
7	Family of 7- \$35,610	0	1	1	2.00
8	Family of 8- \$39,630	0	1	1	2.00
9	Family of 9- \$43,650	0	0	0	0.00
10	Family of 10- \$47,670	0	0	0	0.00
11	For each additional Family member add: \$4,020	0	1	1	2.00

For each additional Family member add: \$4,020

\$51,690

Statistic	Family of 1- \$11,490	Family of 2- \$15,510	Family of 3- \$19,530	Family of 4- \$23,550	Family of 5- \$27,570	Family of 6- \$31,590	Family of 7- \$35,610	Family of 8- \$39,630	Family of 9- \$43,650	Family of 10- \$47,670	For each additional Family member add: \$4,020
Min Value	1	1	1	1	1	2	2	2	-	-	2
Max Value	2	2	2	2	2	2	2	2	-	-	2
Mean	1.61	1.47	1.63	1.75	1.33	2.00	2.00	2.00	0.00	0.00	2.00
Variance	0.25	0.26	0.25	0.25	0.33	0.00	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.50	0.51	0.50	0.50	0.58	0.00	0.00	0.00	0.00	0.00	0.00
Total Responses	23	34	19	4	3	2	1	1	0	0	1






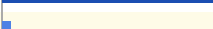




37. Which of these monthly bills do you pay? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Cable/Satellite TV		46	52%
2	Car/Transportation		37	42%
3	Child Care		1	1%
4	Child Support		4	4%
5	Credit Cards		27	30%
6	Food		77	87%
7	Gasoline		61	69%
8	Insurance		64	72%
9	Internet		32	36%
10	Loans		19	21%
11	Loans- Payday		4	4%
12	Loans- School		2	2%
13	Medical		39	44%
14	Mortgage		13	15%
15	Phone- cell		58	65%
16	Phone- house		41	46%
17	Rent		30	34%
18	Utilities		65	73%
19	other		3	3%
20	None		0	0%

other

Statistic	Value
Min Value	1
Max Value	19
Total Responses	89















38. I am going to read you a list of sources from which you might be getting income? Please tell me which ones you do receive income from. (Mark all that apply)

#	Answer	Bar	Response	%
1	Child support		4	5%
2	Employer wages		16	21%
3	Family/Friends		13	17%
4	Kindness of strangers		7	9%
5	NO INCOME		25	32%
6	Other (please specify)		44	57%
7	Pension/Retirement		2	3%
8	SS		0	0%
9	SSI/SSDI		0	0%
10	Student grants/loans		4	5%
11	TANF (Temporary assistance for needy families)		5	6%
12	Unemployment benefits		0	0%
13	VA benefits		4	5%

Other (please specify)	
1	
1	
1	
1	
1	
1	
1	
1	
1	

Statistic	Value
Min Value	1
Max Value	13
Total Responses	77

39. Tell me if you or a household member receive any of these types of assistance? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	CHIPS- Children's Medicaid		12	13%
2	Department of Family and Protective Services (DFPS)		4	4%
3	Dept. of Assistive and Rehabilitative Services (DARS)		5	6%
4	Dept. of State Health Services (DSHS)		6	7%
5	Housing Voucher (Section 8)		4	4%
6	Medicaid		35	39%
7	Medicare		89	100%
8	SNAP (Food stamps)		31	35%
9	TANF- Temporary Assistance for Needy Families		0	0%
10	Texas Workforce Commission		8	9%
11	WIC- Woman, infants, and children nutrition assistance		3	3%
12	Women's Health Services		3	3%
13	NONE		6	7%
14	Other		15	17%
15	Area Agency on Aging		6	7%
16	Department of Aging and Disability Services (DADS)		0	0%
















Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	89

40. Do you or someone in your household have educational needs?

#	Answer	Bar	Response	%
1	Yes, me		11	12%
2	Yes, a household member		11	12%
3	Yes, a household member and me		6	7%
4	No		61	69%
Total			89	




Statistic	Value
Min Value	1
Max Value	4
Mean	3.31
Variance	1.22
Standard Deviation	1.10
Total Responses	89

41. Tell me if you have any of these School/Education related needs. (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Adult Basic Education		11	39%
2	Adult Education (i.e. computer classes)		10	36%
3	ARD Assistance (Special Education services at school)		4	14%
4	Child's behavior concern		4	14%
5	Child's homework/schoolwork concerns		5	18%
6	Child's school attendance concerns		1	4%
7	Child's standardized exams STARR		3	11%
8	Money for tuition. (School, College, Trade School)		11	39%
9	Difficulty reading (adult)		7	25%
10	Difficulty reading (child)		3	11%
11	English as a second language		5	18%
12	GED/High School Diploma		11	39%
13	Need clothes for school		7	25%
14	None		15	54%
15	Obtaining money for school supplies, books, etc.		4	14%
17	Other		0	0%

Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	28

42. In the past 24 months has your child had to transfer schools because you moved?

#	Answer	Bar	Response	%
1	Yes		6	7%
2	No		14	17%
3	Not applicable, no school aged child		64	76%
	Total		84	












Statistic	Value
Min Value	1
Max Value	3
Mean	2.69
Variance	0.36
Standard Deviation	0.60
Total Responses	84

43. If yes, How many times?

Text Response	
1	
1	
1	
2	
1	
1	

Statistic	Value
Total Responses	6








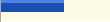




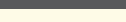
44. Tell me if you have any of the following housing related needs? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Home not safe- structure		14	24%
2	Housing not affordable		15	25%
3	furniture or household goods		17	29%
4	handicap access or modification		23	39%
5	mortgage or rent assistance		11	19%
6	other medical related accommodations		8	14%
7	pet friendly environment		15	25%
8	repairs		29	49%
9	utility assistance		22	37%
10	Neighborhood not safe		8	14%
11	NONE		5	8%
12	Other (Please specify)		0	0%

Other (Please specify)

Statistic	Value
Min Value	1
Max Value	11
Total Responses	59

45. Tell me if you need any of the following transportation related help? (Mark all that apply)

#	Answer	Bar	Response	%
1	car/truck		19	23%
2	bus tickets (\$ for bus)		15	18%
3	child safety seat(s)		3	4%
4	Driver's License		13	16%
5	gasoline		36	43%
6	information about bus routes/services		11	13%
7	Insurance		16	19%
8	auto repairs		24	29%
9	vehicle inspection		14	17%
14	Transportation for someone with disability		14	17%
10	vehicle registration		11	13%
12	Other that I did not mention (please specify)		4	5%
11	NONE		28	34%

Other that I did not mention (please specify)
chair carrier for car
Go Bus on Weekends
Second car needed for home
\$ for Train

Statistic	Value
Min Value	1
Max Value	14
Total Responses	83

46. Have you ever lost a job (or not been able to accept a job offer) because of transportation issues?

#	Answer	Bar	Response	%
1	Yes		17	20%
2	No		70	80%
	Total		87	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.80
Variance	0.16
Standard Deviation	0.40
Total Responses	87

47. Please tell me if you are in need of help with any of these things: (Mark all that apply)

#	Answer	Bar	Response	%
1	Alcohol and drug abuse		5	6%
2	Anger control		10	12%
3	Caregiver support		10	12%
4	Couples communication		5	6%
5	Depression		27	33%
6	Disability counseling		10	12%
7	Elder abuse		2	2%
8	Family conflicts		15	18%
9	Making decisions/problem solving		16	20%
11	Parenting classes		3	4%
12	Personal problems		20	24%
13	Planning for the future/ Goal setting		15	18%
14	Post Traumatic Stress Disorder (PTSD)		11	13%
15	Self-esteem		19	23%
16	Spouse or child abuse		5	6%
17	Thoughts of suicide (in the past 6 months)		6	7%
18	Trauma		11	13%
19	Victimization		11	13%
20	other (please specify)		4	5%
10	NONE		27	33%

other (please specify)
anxiety, pain
Victim of family violence patient at andrews center
Senior Citizen Community Social Events
Legal Problems

Statistic	Value
Min Value	1
Max Value	20
Total Responses	82







48. Where do you usually get your food?

Text Response
supermarket
Walmart
Grocery Store
Walmart
supermarket
PATH
Grocery store or food bank
Walmart
walmart
Meals on Wheels; Grocery Store
grocery store
food stamps and PATH
super market
grocery store or pantry
super one walmart or brookshires
PATH, West Erwin
PATH
super 1 and walmart
Walmart, SuperOne
use food stamps at grocery store
super 1 and organizations
grocery store sometimes pantry
SAMs or Super one
Walmart
grocery store
grocery store - Wal Mart
Grocery store - Wal Mart
dollar tree and super 1
Grocery Store
mother, dollar store
Grocery Store
Kroger
Grocery
Brookshires or Wal-Mart grocery store
PATH, grocery store, Salvation Army, St Vincent de Paul
SNAP, ETCC Shelter
Wal-Mart, Brookshires
grocery store; meals on wheels
walmart
grocery store with food stamps
Brookshires, Dollar Store
brookshires
grocery store
grocery store (Wal-Mart)
Walmart and Super 1
here at the shelter
Brookshire's
Walmart
Super 1
Grocery where sales are best
brookshires, super one, sams
Brookshires

grocery store
Salvation Army, mission tyler, PATH, trinity, first baptist
salvation army, churches
Super One, misc church food banks
Wal-Mart
Store
Brookshiers
The Veteran's Home (Pegues)
walmart
Grocery Store, Brookshires
grocery store
PATH and outreach center
Walmart and Brookshires
walmart and friends
Super 1
Super 1, PATH, and St. Paul's
Veterans group home
walmart
Super 1
Super Market
Brookshires or Walmart
brookshires or super one
Brookshires
Brookshires
Brookshires
Grocery Store
Food banks , benevolence center, food stamps
Meals on wheels or dollar store
super 1
Grocery Store
Store
Store
walmart

Statistic	Value
Total Responses	85

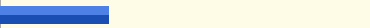

49. Do you need information on how to cook food for any of these special diets? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Diabetes		19	63%
2	Hypertension		14	47%
3	Heart Disease		11	37%
4	HIV/AIDS		2	7%
5	Gluten free		3	10%
6	No, do not need information		4	13%
7	Other		0	0%

Other



Statistic	Value
Min Value	1
Max Value	6
Total Responses	30

50. Do you need information on food nutrition?

#	Answer	Bar	Response	%
1	Yes		26	30%
2	No		62	70%
	Total		88	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.70
Variance	0.21
Standard Deviation	0.46
Total Responses	88

51. Do you need to know how to store food so it will last longer?

#	Answer	Bar	Response	%
1	Yes		22	25%
2	No		65	75%
	Total		87	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.75
Variance	0.19
Standard Deviation	0.44
Total Responses	87



52. Please tell me if you or someone in your household has any of these healthcare needs. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Adult diagnosed with disability		25	30%
2	AIDS/HIV risk		0	0%
3	Child diagnosed with disability		4	5%
4	Dental care		38	46%
5	Diabetes		33	40%
6	Eye/vision care		42	51%
7	General Medical care		25	30%
8	Hearing care		16	20%
9	Heart Disease		15	18%
10	Hypertension		32	39%
11	Medical equipment		17	21%
12	Mental Health care		20	24%
13	NONE		28	34%
15	prescription medication (\$ for)		1	1%
16	Prosthesis		21	26%
17	Pulmonary Disease (COPD, Emphysema, Asthma)		1	1%
18	STD's (Sexually transmitted diseases)		3	4%
19	Substance abuse treatment		1	1%
20	Teen pregnancy		20	24%
21	Transportation to appointments		24	29%
22	Other		9	11%
23	sleep problems		0	0%

Other

Statistic	Value
Min Value	1
Max Value	22
Total Responses	82

53. Do you have health insurance or other health care coverage?




#	Answer	Bar	Response	%
1	Yes, please specify		70	80%
2	No		17	20%
	Total		87	

Yes, please specify	
Medicare	
Medicare	
Medicare	
Blue Cross & Medicare	
Medicare and Medicaid	
Father Provides	
Medicare	
Medicare	
Medicare and Medicaid	
Medicare and Medicaid	
Medicare	
Medicare	
Idigent care	
Medicare	
Medicaid and Medicare	
Medicare; Medicaid	
Medicare	
Medicare	
Blue Cross Blue Shield	
Medicare	
Medicare Advantage	
Medicare United Healthcare Plan Care Improvement	
Medicare	
Medicare/Medicaid	
Medicare	
medicare	
Medicare; Medicaid	
MDCR/MDCD	
medicare medicaid, va	
Medicare; Medicaid	
Medicare; Medicare Supplement	
Medicare Supplement	
Medicaid	
VA/Medicare/Tricare/GI	
Medicare/UT BCBS	
Medicaid and Medicare	
Medicare	
medicare and bcbs	
Medicare and Supplement	
Medicare Medicaid	
Medicare/Medicaid/CBA	
Medicaid/Medicare	
Medicaid	
Medicare and VA	
medicare Tricare	
Medicare Advantage Plan	
Medicare; Tri-Care	

Medicare and Medicaid
Medicaid and TRicare
Medicare
Medicaid and medicare
Medicare
medicare
Medicaid and medicare
US Military Services
Medicare
medicare, medicaid, private
Medicare and ARP
Medicare and TRicare
Tricare and Medicare
Medicare and Supplement
Medicaid and Medicare
Medicaid and Medicare
Medicare, VA
Medicare
Medicare
blue cross blue shield

Statistic	Value
Min Value	1
Max Value	2
Mean	1.20
Variance	0.16
Standard Deviation	0.40
Total Responses	87

54. Are there others in your household who are uninsured?

#	Answer	Bar	Response	%
2	Yes		16	24%
1	No, others in household have insurance		34	50%
3	No others in my household		18	26%
	Total		68	

Statistic	Value
Min Value	1
Max Value	3
Mean	1.76
Variance	0.72
Standard Deviation	0.85
Total Responses	68

55. Who provides your health insurance?

#	Answer	Bar	Response	%
1	Self		4	6%
2	Employer		2	3%
3	Government		58	83%
4	Other		6	9%
	Total		70	

Other

previous employer and government

Medicare

husband's employment and government

I bought my Medicare and Government pays for my VA

Disability

Health Spring



Statistic	Value
Min Value	1
Max Value	4
Mean	2.94
Variance	0.34
Standard Deviation	0.59
Total Responses	70

56. Tell me if you have any of these financial needs or problems. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Achieving a "living wage" of income (if you achieve a "living wage" it means you don't need help from social services or government programs)		26	31%
2	Health insurance		24	28%
3	Car insurance		15	18%
4	Home/Renter insurance		18	21%
5	Need help collecting child support		3	4%
6	Need TANF (temporary assistance for needy families)		8	9%
7	Budgeting- getting the most from your money & prioritizing		18	21%
8	Bank account		10	12%
9	NONE		27	32%
10	Have bad credit rating		29	34%
11	Have past due bills		18	21%
12	Currently in collections		29	34%

Statistic	Value
Min Value	1
Max Value	12
Total Responses	85

57. Are you a US veteran?

#	Answer	Bar	Response	%
1	Yes		12	14%
2	No		75	86%
	Total		87	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.86
Variance	0.12
Standard Deviation	0.35
Total Responses	87

58. If you are, are you receiving veteran's benefits?

#	Answer	Bar	Response	%
1	Yes		6	50%
2	No		6	50%
	Total		12	












Statistic	Value
Min Value	1
Max Value	2
Mean	1.50
Variance	0.27
Standard Deviation	0.52
Total Responses	12

59. If you are not receiving veteran's benefits, do you need help getting them?

#	Answer	Bar	Response	%
1	Yes		4	67%
2	No		2	33%
	Total		6	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.33
Variance	0.27
Standard Deviation	0.52
Total Responses	6



60. If you are a veteran or dependent, do you need assistance with any of the following? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Burial and Memorial		0	0%
2	Connecting to Veteran Organization		1	8%
3	Disability		1	8%
4	Education and Training		0	0%
5	Employment		1	8%
6	Health Care		1	8%
7	Healthcare for family members		1	8%
8	Housing		2	17%
9	Life Insurance		1	8%
10	Medals and records		0	0%
11	Medical benefits		1	8%
12	Mental Health Care		1	8%
13	Pension		0	0%
14	Reserve and Guard		0	0%
15	Special and Limited Benefits		0	0%
16	Transition Assistance		0	0%
17	Transportation		0	0%
18	VA claim Appeals		2	17%
19	Women Veteran Health Services		0	0%
20	Other		0	0%
21	None		7	58%

Other



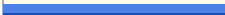









Statistic	Value
Min Value	2
Max Value	21
Total Responses	12

61. Do you have any legal needs?

#	Answer	Bar	Response	%
1	Yes		10	12%
2	No		76	88%
	Total		86	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.88
Variance	0.10
Standard Deviation	0.32
Total Responses	86

62. If yes, what kind of legal needs?

#	Answer	Bar	Response	%
1	Children's schooling		0	0%
2	Civil Rights/Liberties		1	10%
3	Community/Regional		0	0%
4	Discrimination related to Americans with Disabilities Act		1	10%
5	Family/Domestic		6	60%
6	Health Related		3	30%
7	Housing/Property		3	30%
8	Immigration		0	0%
9	Personal Economic/Injury		1	10%
10	Personal Finance/Consumer		1	10%
11	Public Benefits		2	20%
12	Small Business/ Farm		1	10%
13	Veteran		1	10%
14	Wills, Estates, Advanced Directives		2	20%
15	Work Related		1	10%
16	Other		0	0%

Other

Statistic	Value
Min Value	2
Max Value	15
Total Responses	10

63. What have we not asked you about that you feel is important?

Text Response	
No	
No	
Food assistance and being transported to the places that give people food.	
Being able to pay the deposit for utilities. Section 8 housing needed in Smith county.	
More affordable and available pre-k. And it needs to not be so complicated to get into CCMS program for children.	
Ask about whether want to go to military or college	
Would be helpful for the Salvation Army to be more available for needy people.	
Can't think of anything that was not covered	
what do I plan to do with my future	
That even though i said Im working I still live with my mother I only work 8hrs a week taking care of mom. I am disable myself and can't do much	
nothing	
nothing	
I think you've covered most everything.	
N/A	
I think you covered it all.	
Nothing	
Oversight to help people in medium to low-medium income levels. // Labor standards regulation and legislation needs also exist.	
I don't know.	
HUD Housing / More advertisement on low-income housing and more affordable housing options	
N/A	
Nothing Really	
I cant thing of anything	
Energy efficiency on your home	
Nothing Really	
I don't know.	
none	
Nothing you have asked everything	
Nothing really everything was covered	
Help with school supplies and clothing	
Most important thing is to help me get to Phoenix so I can achieve my goals.	
Nothing really	
Nothing	
Nothing really. Everything's on there.	
I can't think of anything.	
It's good you covered it all	
More specific about medical care.	
I think you just about covered everything.	
more people need to know about ut health northeast	
No ya'll are pretty good	
You covered a lot and I cant thing of anything else	
can't think of anything	
We covered it all	
Not much really.	
I think you got it all there.	
n/a	
N/A	
n/a	

Statistic	Value
Total Responses	47

64. What need do you have that we have not asked you about?

Text Response	
No	
No	
Gas vouchers. Home furnishings.	
need a job	
Help people with diabetes, especially with getting food to fit their diet. Need more money on food stamps to be able to buy food for this diet.	
Can't think of anything at this moment	
how to prepare for college	
Housing Legal Assistance	
none	
none	
Nothing that I can think of.	
N/A	
None	
Nothing	
General money issues.	
Nothing that I can think of.	
Mental Health Services	
N/A	
N/A	
caregiver support-respite care, rural area transportation to attend health fairs (go bus)	
Help with neighbor. House is a mess.	
UT Health Northeast is a great community resource and has been helpful in assessing VA and government benefits.	
Nothing that I can think of	
Nothing	
A housing need cause I don't wanna live with my momma forever.	
none	
Nothing	
Nothing	
More info abput services available.	
(Shook head no)	
Thats it	
Nothing	
Nothing.	
None.	
You covered all my needs	
Nothing	
Nothing	
none I am blessed	
Cant think of any	
None	
can't think of anything	
Don't have any needs we are doing fine	
(Shook head no)	
You got everything.	
i don't know	
N/A	
n/a	

Statistic	Value
Total Responses	47

65. Interviewer: Please record below any information you think might be useful about this particular interview or participant. If applicable, indicate anything unusual or any break from protocol that may have occurred.

Text Response
survey takes less time when participant has no children
Participant has to prove being alive. There are no records of high school attendance and has trouble with finding how this proof can be taken care of.
None
participant seemed more eager to tell about needs than other participants.
Client's husband assisted her in answering the questions
N/A
anxious , uncomfortable, tired-looking
N/A
N/A
none
Mentally ill not on meds...
None
N/A
Nothing
The participant has problems with short term memory, disability for brain damage
None
Interviewee states that if GoBus did not exist, she would not be able to afford to eat or access healthcare.
Nothing
Nothing
had a lot of information to offer way beyond the scope of the study
Individual was hard of hearing
Individual wants to move from sister's house who lives in Athens Tx, Henderson County and wants assistance finding a place on her own.
Pat Krahn
Though the answers came from the wife, the husband was also here. Once or twice, he corrected the answer, and once or twice she consulted him. i do not think these instances really made a difference in the answers.
Spent an hour together because he liked to elaborate on all responses.
Nothing
Nothing
Pat Krahn
Client schizophrenic and tangential-- had to redirect back to topic numerous times
Nothing
Nothing
very nice and wants her name to be used on any marketing for ut health northeast
Nothing
Nothing

Statistic	Value
Total Responses	34