

38 Medicaid

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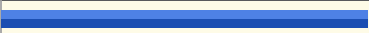

1. Name of Interviewer:

Text Response
Barbara Landreth
Kristin N. Carrillo
Kristin N. Carrillo
Carlton Allen
heidi eslicker
heidi eslicker
Kristin N. Carrillo
Kristin N. Carrillo
Stephanie Guzman
reilly
Carlton Allen
Chastity Lane
Kim Bush
Reilly
reilly
Judy Porter
Kim Bush
Christie Cofer
Judy Porter
Stephanie Guzman
reilly
Carlton Allen
Ivy Williams
christie cofer
Grayson Burgess
christie cofer
Grayson Burgess
Reilly
Reilly
Fletcher Njorai
Kristin N Carrillo
Fletcher
Barbara Landreth
Chastity Lane
Kim Bush
Kim Bush
Pat Krahn
Dee Brock
Denise Nicole Brown
Reilly
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Reilly
Denise Nicole Brown
Stephanie Guzman
Kristin N. Carrillo
Kristin N. Carrillo
Kristin N. Carrillo

Kristin N. Carrillo
Terri O'Sullivan
Stephanie Guzman
CHRISTIE COFER
Barbara Landreth
Barbara Landeth
Barbara Landreth
Stephanie Guzman
Reilly
Chuck Winston
Kristin N. Carrillo
Lisa Fleck

Statistic	Value
Total Responses	60

2. My name is (name of interviewer), and I am a/an (student, volunteer, staff member) at (name of institution/facility). I am inviting you to participate in a research study. Involvement in the study is voluntary, so you may choose to participate or not. I am going to explain the study to you. Please feel free to ask any questions that you may have about the research; I will be happy to explain anything in greater detail. I am interested in learning more about your family's resources and needs. You will be asked to answer survey questions that include education, employment, housing, healthcare, and other basic needs. This will take approximately 30 - 45 minutes of your time. All information will be kept anonymous. This means that your name will not appear anywhere and no one except me will know about your specific answers. The benefit of this research is that you will be helping the East Texas Human Needs Network to better understand our community needs, the resources available, and the services that are still needed. This information will help us to work together to address services that are needed the most. There are no risks to you for participating in this study, and no penalty for not participating. If you do not wish to continue, you have the right to stop, at any time. Before we begin, I want to make sure that you understand the information I have told you about this project and your rights. Please tell me in your own words what you understand about this project and your rights as a participant. (if they are unsure or unclear about any elements of information, tell them again, and ask again that they tell you what they understand.) Now that you understand the study, are you willing to help me with this survey?

#	Answer	Bar	Response	%
4	Yes		97	99%
5	No		1	1%
6	Already completed. Where?		0	0%
	Total		98	

Already completed. Where?

Statistic	Value
Min Value	4
Max Value	5
Mean	4.01
Variance	0.01
Standard Deviation	0.10
Total Responses	98

3. Today's date?

Text Response
06/19/13
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06/20/13
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07/30/13
07/30/13
07/31/13
07/31/13
07/31/13

Statistic	Value
Total Responses	98

4. Location of interview:

#	Answer	Bar	Response	%
1	Allegiance Home Health		3	3%
2	Andrews Center		15	15%
3	ETCADA		0	0%
4	ETCIL		0	0%
5	ETMC		1	1%
6	Gateway to Hope		4	4%
7	Literacy Council of Tyler		11	11%
8	Mission Tyler / Hunger for Love		9	9%
9	New Creation Foundation		1	1%
10	PATH		24	24%
11	Salvation Army		0	0%
12	Total Healthcare Center		1	1%
13	UT Health Northeast		16	16%
14	Veterans and Community Roundtable		0	0%
15	Other		13	13%
	Total		98	

Other
East Texas Crisis Center
East Texas Crisis Center
East Texas Crisis Center
East Texas Crisis Center
East Texas Crisis Center
ETCC
ETCC
Church under the bridge
ETCC
ETCC
ETCC
ETCC
ETCC
ETCC

Statistic	Value
Min Value	1
Max Value	15
Mean	8.93
Variance	18.44
Standard Deviation	4.29
Total Responses	98










5. What is your age?

Text Response
29
31
27
43
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62
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73
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60
34

Statistic	Value
Total Responses	98

6. How far did you go in School?

#	Answer	Bar	Response	%
1	8th grade or less		11	11%
2	Associate's Degree		5	5%
3	Bachelor's Degree		5	5%
4	Did not attend school		0	0%
5	Doctoral Degree		0	0%
6	GED		8	8%
7	High School Diploma		24	24%
8	Master's Degree		2	2%
9	Other?		2	2%
10	Professional Certification		0	0%
11	Some College		16	16%
12	Some High School		24	24%
13	Trade School		1	1%
	Total		98	

Other?

Certified Nurse/Med Aide, Certified Phlebotomy
11th grade

Statistic	Value
Min Value	1
Max Value	13
Mean	7.79
Variance	14.95
Standard Deviation	3.87
Total Responses	98

7. I am going to read you a list of agencies in our community. Please tell me if each one is providing you and your family with help?

#	Answer	Bar	Response	%
1	Andrew's Center		35	36%
2	Benevolence Center (East Erwin Church)		8	8%
3	Bethesda Clinic		8	8%
4	Community Health Clinic (Glenwood)		8	8%
5	Cornerstone Assistance Network		3	3%
6	East Texas Center for Independent Living		1	1%
7	East Texas Crisis Center		17	18%
8	Goodwill		14	14%
9	Literacy Council		3	3%
10	Loaves & Fishes (Christ Episcopal)		11	11%
11	Meals on Wheels		11	11%
12	Parents Services		0	0%
13	PATH		50	52%
14	Salvation Army		29	30%
15	St. Paul Children's Foundation		20	21%
16	St. Vincent de Paul (Cathedral)		23	24%
17	Tyler AIDS Services		0	0%
18	Transportation Agency		28	29%
19	Other (please specify)		11	11%
20	NONE		12	12%

Transportation Agency	Other (please specify)
	DARS
	medicare
	Gateway To Hope
	a church but I can't think of the name, it's right down the road from PATH
walk	walk
Go Bus	Medical Transportation
	Food Bank
Medicaid transportation through Andrews center	Ut tyler family practice
	My church- in Flint (something like Shraunerback-he wasn't sure how to spell it.
	St. Marys Catholic church in Gresham
	used to go to Bethesda clinic, they are unable to accept her anymore
transportation from medicaid	
JARC	
Andrew's Center and Medical Trans in Canton (Angela)	
Andrew's Center Transportation	
Andrew's Center Transportation	
Andrew's Center Transportation	
Tyler Cap Company	
Yellow Cab gives me a discount, Andrew's Center helps me get to doctor's appointments and psych appointments	
JCC Transportation	
Medicaid	
judis carrier service	
Medicaid Transportation	
Medical Transportation	
Medicaid Services	
Go Bus, Medicaid Transportation	
Togo bus for royal transit	
Andrew's center transport	

Andrews center transport	
Medical Transportation	
Para transit taxi	
Bus System	
JDS Medical Transportation	





Statistic	Value
Min Value	1
Max Value	20
Total Responses	97

8. Are you able to work?

#	Answer	Bar	Response	%
1	Yes		43	44%
2	No		55	56%
	Total		98	



Statistic	Value
Min Value	1
Max Value	2
Mean	1.56
Variance	0.25
Standard Deviation	0.50
Total Responses	98

9. What is your employment status?

#	Answer	Bar	Response	%
1	Full time		11	26%
2	Part time		5	12%
3	Seasonal		0	0%
4	Unemployed		26	60%
5	Not working, retired		1	2%
	Total		43	

Statistic	Value
Min Value	1
Max Value	5
Mean	3.02
Variance	1.88
Standard Deviation	1.37
Total Responses	43

10. Are you satisfied with your job?

#	Answer	Bar	Response	%
1	Yes		12	75%
2	No		4	25%
	Total		16	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.25
Variance	0.20
Standard Deviation	0.45
Total Responses	16

11. Are you currently looking for work?

#	Answer	Bar	Response	%
1	Yes		17	63%
2	No		10	37%
	Total		27	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.37
Variance	0.24
Standard Deviation	0.49
Total Responses	27









12. If you are unemployed, please tell me about the reasons that you are unemployed. (Don't read the list, just check all that apply based on what they tell you. If legal difficulties are mentioned, ask if you can read a list of specific legal issues for them to tell you yes or no on each.)

#	Answer	Bar	Response	%
1	Attempting to flee domestic abuse or sexual assault		3	11%
2	Criminal Background		1	4%
3	Criminal background: Misdemeanor		1	4%
4	Criminal background: felony		0	0%
5	Criminal background: deferred adjudication		0	0%
6	Criminal background: probation		0	0%
7	Criminal background: awaiting outcome		0	0%
8	Domestic violence/sexual assault victim		2	7%
9	Drug/alcohol problem		0	0%
10	Lack childcare		1	4%
11	Lack permanent address		1	4%
12	Lack proper clothing		2	7%
13	Lack skills/education		5	19%
14	Lack transportation		4	15%
15	Lack US documents		1	4%
16	Language barrier		1	4%
17	Layoff or Downsizing		2	7%
18	Learning/developmental disability		0	0%
19	Mental health problem		2	7%
20	Other health issues		2	7%
21	Permanent physical disability		1	4%
22	Sexual orientation or gender identity		0	0%
23	Temporary physical disability		1	4%
24	Unaccompanied youth		0	0%
25	Other (please specify)		13	48%

Other (please specify)
Abuser did not allow interviewee to work
Recently Relocated
on SSI, can only work certain amount
looking for job
Currently seeking employment
looking for job
Health reasons
single parent
caretaker
Can only work part time and some won't hire me
looking for job
Residential discipleship program

Statistic	Value
Min Value	1
Max Value	25
Total Responses	27

13. Please tell me if you would like help with any of these job related activities? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Career assessment		15	35%
2	Career/job training		20	47%
3	Job search strategies		20	47%
4	Job Interviewing skills		14	33%
5	Resume writing		16	37%
6	Career Information options		18	42%
7	Work clothes		16	37%
8	None		11	26%




Statistic	Value
Min Value	1
Max Value	8
Total Responses	43

14. Do you have reliable telephone access?

#	Answer	Bar	Response	%
1	Yes		87	90%
2	No		10	10%
	Total		97	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.10
Variance	0.09
Standard Deviation	0.31
Total Responses	97

15. Which kinds of telephones do you have? (Mark all that apply)

#	Answer	Bar	Response	%
1	Home phone		36	42%
2	Cell phone		74	87%
3	Work phone		8	9%







Statistic	Value
Min Value	1
Max Value	3
Total Responses	85

16. Do you have access to the Internet?

#	Answer	Bar	Response	%
1	Yes		50	51%
2	No		48	49%
	Total		98	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.49
Variance	0.25
Standard Deviation	0.50
Total Responses	98

17. Where do you usually check the internet? (Read List, check all that apply)

#	Answer	Bar	Response	%
1	At home		29	58%
2	At work		7	14%
3	At the library		4	8%
4	At a friend's home		3	6%
5	At a family member's home		6	12%
6	Other		17	34%

Other
LCOT
Gateway
Texas workforce
cell phone or mother-in-law's house in Lindale
Celular
the workforce center
cell phone
Senior Apartment Center
cell phone
Gateway to Hope
Gateway to Hope
On cell phone
Gateway
Cell phone
Gateway to hope
cell

Statistic	Value
Min Value	1
Max Value	6
Total Responses	50

18. What is your Zip code?

Text Response
75702
75708
75702
75701
75792
75754
75711
75709
75702
75704
75711
75711
75792
75758
75702
75702
75701
75702
75702
75702
75702
75704
Homeless
75703
75702
75706
75702
75703
75702
75701
75701
75756
75706
75701
75702
75702
75757
75702
75701
75702
75771
75701
75701
75701
75702
75770
75707
75771
75702
75703
75703
unknown

75647
75762
75707
75708
75770
75771
75707
75645
75706
75708
75702
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74703
75762
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75762
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75701
75702

Statistic	Value
Total Responses	95

19. In what town do you usually stay?

#	Answer	Bar	Response	%
1	Arp		0	0%
2	Bullard		1	1%
3	Chapel Hill		2	2%
4	Flint		4	4%
5	Gladewater		2	2%
6	Gresham		0	0%
7	Lindale		3	3%
8	Mineola		0	0%
9	Noonday		0	0%
10	Outside of Smith County		2	2%
11	Rural Smith County		0	0%
12	Smith County		2	2%
13	Troup		0	0%
14	Tyler		71	72%
15	Whitehouse		1	1%
16	Winona		3	3%
17	Other		7	7%
	Total		98	

Other
Chandler
Brownsboro
Laraue
Henderson
Chandler
Chapel hill
Dogwood City

Statistic	Value
Min Value	2
Max Value	17
Mean	13.01
Variance	11.49
Standard Deviation	3.39
Total Responses	98



20. What is your housing status?

#	Answer	Bar	Response	%
1	Own		18	18%
2	Rent		46	47%
3	Staying with friends or family		14	14%
4	Homeless- streets/car		3	3%
5	Homeless - shelter		8	8%
6	Homeless - transitional housing (HUD temporary)		0	0%
7	Hotel/motel		1	1%
8	Nursing/long term care		0	0%
9	Assisted living		0	0%
10	Group home		2	2%
12	Halfway house		1	1%
11	Other		5	5%
	Total		98	

Other
taking care of a property in exchange for rent
tent
renting from in-laws
Pays Godmother rent
rent-to-own

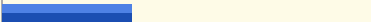





Statistic	Value
Min Value	1
Max Value	12
Mean	3.04
Variance	6.88
Standard Deviation	2.62
Total Responses	98

21. Are you Hispanic or Latino

#	Answer	Bar	Response	%
1	Yes		15	15%
2	No		82	85%
	Total		97	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.85
Variance	0.13
Standard Deviation	0.36
Total Responses	97




22. What is your race

#	Answer	Bar	Response	%
1	American Indian or Alaska Native		0	0%
2	Asian		0	0%
3	Black or African American		34	35%
4	Native Hawaiian or Other Pacific Islander		1	1%
5	White		55	57%
6	American Indian or Alaska Native and White		0	0%
7	Asian and White		0	0%
8	Black or African American and White		1	1%
9	American Indian or Alaska Native and Black or African American		1	1%
10	Other Multiple race combinations greater than one percent		5	5%
	Total		97	

Other Multiple race combinations greater than one percent	
hispanic	
hispanic	
hispanic	

Statistic	Value
Min Value	3
Max Value	10
Mean	4.62
Variance	2.84
Standard Deviation	1.69
Total Responses	97







23. What language do you speak at home?

#	Answer	Bar	Response	%
1	English		82	84%
2	Spanish		4	4%
4	Spanish and English		12	12%
3	Other (please specify)		0	0%
	Total		98	

Other (please specify)

Statistic	Value
Min Value	1
Max Value	4
Mean	1.41
Variance	0.99
Standard Deviation	0.99
Total Responses	98

24. What is your marital status?

#	Answer	Bar	Response	%
1	Single		37	38%
2	Married		22	22%
3	Widowed		7	7%
4	Divorced		21	21%
5	Separated		6	6%
6	Living with romantic partner		5	5%
	Total		98	

Statistic	Value
Min Value	1
Max Value	6
Mean	2.51
Variance	2.44
Standard Deviation	1.56
Total Responses	98

25. Do you have minor children (under 18)?

#	Answer	Bar	Response	%
1	Yes		40	41%
2	No		58	59%
	Total		98	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.59
Variance	0.24
Standard Deviation	0.49
Total Responses	98

26. Are you your child(ren)'s primary caretaker?

#	Answer	Bar	Response	%
1	Yes		30	75%
2	No		10	25%
	Total		40	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.25
Variance	0.19
Standard Deviation	0.44
Total Responses	40









27. If you have children or other dependents under your care: What is your family situation?

#	Answer	Bar	Response	%
1	Single mom		18	25%
2	Single dad		0	0%
3	Two parents		14	19%
4	Raising own children and children of others		0	0%
5	Raising children of other family members (I am a grandparent, aunt, etc.)		5	7%
6	Raising someone else's children, not family		0	0%
7	Foster parents		0	0%
8	Shared custody		1	1%
9	Other		8	11%
10	No children		26	36%
	Total		72	

Other
Children over age of 18
in-laws have custody, but we have interaction rights
No underage children (5 over age of 18)
not under care
Child lives with grandmother
child is ward of the state
> 20 years old
Ex-Partner has sole custody

Statistic	Value
Min Value	1
Max Value	10
Mean	5.90
Variance	15.10
Standard Deviation	3.89
Total Responses	72

28. Who provides your childcare? (or dependent care)? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		24	59%
2	Friends		4	10%
3	Family		11	27%
4	Church		1	2%
5	Daycare		5	12%
6	Have to leave children alone		11	27%
7	Before and/or after school on campus		4	10%
8	Other		2	5%
9	Children/dependents are old enough to stay home alone		0	0%

Other



Statistic	Value
Min Value	1
Max Value	8
Total Responses	41

29. Is your child (or dependent) care provider dependable?

#	Answer	Bar	Response	%
1	Yes		11	55%
2	No		9	45%
	Total		20	





Statistic	Value
Min Value	1
Max Value	2
Mean	1.45
Variance	0.26
Standard Deviation	0.51
Total Responses	20

30. Do you need different childcare (dependent care) help?

#	Answer	Bar	Response	%
1	Yes		9	20%
2	No		37	80%
	Total		46	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.80
Variance	0.16
Standard Deviation	0.40
Total Responses	46

31. What kind of childcare (dependent care) help do you need?

#	Answer	Bar	Response	%
1	Daycare center		5	56%
2	Before/ after school care		5	56%
3	Care for child with special needs		2	22%
4	Other (please specify)		3	33%
5	Evening hours due to work shift schedule		0	0%

Other (please specify)



Statistic	Value
Min Value	1
Max Value	4
Total Responses	9

32. Have you ever lost a job because you didn't have dependable child or dependent care?

#	Answer	Bar	Response	%
1	Yes		14	23%
2	No		47	77%
	Total		61	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.77
Variance	0.18
Standard Deviation	0.42
Total Responses	61






33. Are you caring for adult children or adult dependents including seniors?
(Due to mental or physical disability)

#	Answer	Bar	Response	%
1	Yes (Specify)		17	18%
2	No		79	82%
	Total		96	

Yes (Specify)
adult daughter, 18 years old, she has ADHD and has a learning disability
Mother
mental disability
My husband who has bipolar and rheumatoid arthritis
Mom
friend with disability
a child with Autism mental retardation and soon to be brother with mental retardation
father figure
mother
My mom-she's 83
Help mom to bathroom and with cleaning
grandson and husband
College-aged child
takes care of husband

Statistic	Value
Min Value	1
Max Value	2
Mean	1.82
Variance	0.15
Standard Deviation	0.38
Total Responses	96











34. Who provides care for the adult children or adult dependents? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		14	82%
2	Friends		0	0%
3	Family		5	29%
4	Church		1	6%
5	Daycare		0	0%
6	Have to leave elder/senior alone		1	6%
8	Other		6	35%
9	Able to stay home alone		0	0%

Other

Statistic	Value
Min Value	1
Max Value	8
Total Responses	17

35. How many people live where you stay?

#	Answer	Bar	Response	%
1	1		18	18%
2	2		24	24%
3	3		19	19%
4	4		11	11%
5	5		10	10%
6	6		10	10%
7	7		2	2%
8	8		0	0%
9	9		1	1%
10	10		1	1%
11	Other (please specify)		2	2%
	Total		98	

Other (please specify)

11
Live at Salvation Army

Statistic	Value
Min Value	1
Max Value	11
Mean	3.39
Variance	4.82
Standard Deviation	2.19
Total Responses	98




















36. Is your household income more or less than [state response amount that matches the number of people in the household from above]

#	Question	MORE than	LESS than	Total Responses	Mean
1	Family of 1- \$11,490	2	24	26	1.92
2	Family of 2- \$15,510	3	19	22	1.86
3	Family of 3- \$19,530	5	12	17	1.71
4	Family of 4- \$23,550	3	5	8	1.63
5	Family of 5- \$27,570	1	8	9	1.89
6	Family of 6- \$31,590	0	10	10	2.00
7	Family of 7- \$35,610	0	2	2	2.00
8	Family of 8- \$39,630	0	0	0	0.00
9	Family of 9- \$43,650	1	0	1	1.00
10	Family of 10- \$47,670	0	0	0	0.00
11	For each additional Family member add: \$4,020	0	1	1	2.00

For each additional Family member add: \$4,020
 \$51,690

Statistic	Family of 1- \$11,490	Family of 2- \$15,510	Family of 3- \$19,530	Family of 4- \$23,550	Family of 5- \$27,570	Family of 6- \$31,590	Family of 7- \$35,610	Family of 8- \$39,630	Family of 9- \$43,650	Family of 10- \$47,670	For each additional Family member add: \$4,020
Min Value	1	1	1	1	1	2	2	-	1	-	2
Max Value	2	2	2	2	2	2	2	-	1	-	2
Mean	1.92	1.86	1.71	1.63	1.89	2.00	2.00	0.00	1.00	0.00	2.00
Variance	0.07	0.12	0.22	0.27	0.11	0.00	0.00	0.00	0.00	0.00	0.00
Standard Deviation	0.27	0.35	0.47	0.52	0.33	0.00	0.00	0.00	0.00	0.00	0.00
Total Responses	26	22	17	8	9	10	2	0	1	0	1














37. Which of these monthly bills do you pay? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Cable/Satellite TV		34	35%
2	Car/Transportation		33	34%
3	Child Care		5	5%
4	Child Support		7	7%
5	Credit Cards		13	13%
6	Food		75	77%
7	Gasoline		59	60%
8	Insurance		49	50%
9	Internet		20	20%
10	Loans		21	21%
11	Loans- Payday		2	2%
12	Loans- School		4	4%
13	Medical		24	24%
14	Mortgage		7	7%
15	Phone- cell		58	59%
16	Phone- house		25	26%
17	Rent		57	58%
18	Utilities		64	65%
19	other		6	6%
20	None		0	0%

other

Statistic	Value
Min Value	1
Max Value	19
Total Responses	98






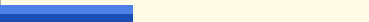









38. I am going to read you a list of sources from which you might be getting income? Please tell me which ones you do receive income from. (Mark all that apply)

#	Answer	Bar	Response	%
1	Child support		8	11%
2	Employer wages		21	28%
3	Family/Friends		15	20%
4	Kindness of strangers		11	15%
5	NO INCOME		6	8%
6	Other (please specify)		18	24%
7	Pension/Retirement		2	3%
8	SS		3	4%
9	SSI/SSDI		2	3%
10	Student grants/loans		1	1%
11	TANF (Temporary assistance for needy families)		3	4%
12	Unemployment benefits		0	0%
13	VA benefits		8	11%

Other (please specify)	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	
1	





Statistic	Value
Min Value	1
Max Value	13
Total Responses	74

39. Tell me if you or a household member receive any of these types of assistance? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	CHIPS- Children's Medicaid		21	21%
2	Department of Family and Protective Services (DFPS)		5	5%
3	Dept. of Assistive and Rehabilitative Services (DARS)		7	7%
4	Dept. of State Health Services (DSHS)		8	8%
5	Housing Voucher (Section 8)		7	7%
6	Medicaid		98	100%
7	Medicare		35	36%
8	SNAP (Food stamps)		69	70%
9	TANF- Temporary Assistance for Needy Families		2	2%
10	Texas Workforce Commission		8	8%
11	WIC- Woman, infants, and children nutrition assistance		16	16%
12	Women's Health Services		6	6%
13	NONE		3	3%
14	Other		12	12%
15	Area Agency on Aging		5	5%
16	Department of Aging and Disability Services (DADS)		0	0%
















Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	98

40. Do you or someone in your household have educational needs?

#	Answer	Bar	Response	%
1	Yes, me		21	22%
2	Yes, a household member		17	18%
3	Yes, a household member and me		10	10%
4	No		49	51%
Total			97	




Statistic	Value
Min Value	1
Max Value	4
Mean	2.90
Variance	1.55
Standard Deviation	1.25
Total Responses	97

41. Tell me if you have any of these School/Education related needs. (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Adult Basic Education		16	33%
2	Adult Education (i.e. computer classes)		12	24%
3	ARD Assistance (Special Education services at school)		5	10%
4	Child's behavior concern		3	6%
5	Child's homework/schoolwork concerns		4	8%
6	Child's school attendance concerns		3	6%
7	Child's standardized exams STARR		4	8%
8	Money for tuition. (School, College, Trade School)		22	45%
9	Difficulty reading (adult)		16	33%
10	Difficulty reading (child)		1	2%
11	English as a second language		7	14%
12	GED/High School Diploma		23	47%
13	Need clothes for school		16	33%
14	None		29	59%
15	Obtaining money for school supplies, books, etc.		7	14%
17	Other		0	0%

Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	49

42. In the past 24 months has your child had to transfer schools because you moved?

#	Answer	Bar	Response	%
1	Yes		9	10%
2	No		30	32%
3	Not applicable, no school aged child		54	58%
	Total		93	












Statistic	Value
Min Value	1
Max Value	3
Mean	2.48
Variance	0.45
Standard Deviation	0.67
Total Responses	93

43. If yes, How many times?

Text Response
1
4
1
2
1
2
2
1
1

Statistic	Value
Total Responses	9




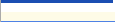









44. Tell me if you have any of the following housing related needs? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Home not safe- structure		12	15%
2	Housing not affordable		23	29%
3	furniture or household goods		38	48%
4	handicap access or modification		13	16%
5	mortgage or rent assistance		32	41%
6	other medical related accommodations		12	15%
7	pet friendly environment		19	24%
8	repairs		28	35%
9	utility assistance		48	61%
10	Neighborhood not safe		12	15%
11	NONE		10	13%
12	Other (Please specify)		0	0%

Other (Please specify)

Statistic	Value
Min Value	1
Max Value	11
Total Responses	79

45. Tell me if you need any of the following transportation related help? (Mark all that apply)

#	Answer	Bar	Response	%
1	car/truck		44	46%
2	bus tickets (\$ for bus)		26	27%
3	child safety seat(s)		8	8%
4	Driver's License		29	30%
5	gasoline		56	58%
6	information about bus routes/services		16	17%
7	Insurance		35	36%
8	auto repairs		32	33%
9	vehicle inspection		24	25%
14	Transportation for someone with disability		13	14%
10	vehicle registration		21	22%
12	Other that I did not mention (please specify)		3	3%
11	NONE		12	13%

Other that I did not mention (please specify)
 chair carrier for car
 Second car needed for home

Statistic	Value
Min Value	1
Max Value	14
Total Responses	96

46. Have you ever lost a job (or not been able to accept a job offer) because of transportation issues?

#	Answer	Bar	Response	%
1	Yes		32	33%
2	No		65	67%
	Total		97	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.67
Variance	0.22
Standard Deviation	0.47
Total Responses	97

47. Please tell me if you are in need of help with any of these things: (Mark all that apply)

#	Answer	Bar	Response	%
1	Alcohol and drug abuse		3	3%
2	Anger control		13	14%
3	Caregiver support		8	9%
4	Couples communication		9	10%
5	Depression		37	39%
6	Disability counseling		18	19%
7	Elder abuse		1	1%
8	Family conflicts		19	20%
9	Making decisions/problem solving		24	26%
11	Parenting classes		7	7%
12	Personal problems		23	24%
13	Planning for the future/ Goal setting		33	35%
14	Post Traumatic Stress Disorder (PTSD)		20	21%
15	Self-esteem		21	22%
16	Spouse or child abuse		7	7%
17	Thoughts of suicide (in the past 6 months)		8	9%
18	Trauma		17	18%
19	Victimization		14	15%
20	other (please specify)		3	3%
10	NONE		25	27%

other (please specify)

Victim of family violence patient at andrews center

Suspicious about roommate trying to poison or otherwise kill me and also I have thoughts about sex that I cannot stop

Panic attacks (4-5 hours each time)

Statistic	Value
Min Value	1
Max Value	20
Total Responses	94







48. Where do you usually get your food?

Text Response
supermarket
Walmart, Food Bank
SNAP or buy with cash at grocery store
Grocery store or food bank
Siper One Foods
walmart
East Texas Crisis Center Shelter
SNAP (food stamps) and PATH
Grocery store and PATH
supermarket
ETCC Shelter
Family, PATH, Salvation Army, ETCC Shelter
food stamps and PATH
food bank in Athens, God's open hands
super market
PATH
super one walmart or brookshires
PATH
super 1 and walmart
walmart or super one
salvation army
use food stamps at super 1
PATH or super 1
store
super one
food stamps or helping hands places such as PATH and st. vincent de paul
Brookshires
SAMs or Super one
PATH
Andrew's Center (2meals/day mon-thurs) or mother's house but often does not eat there, or brookshires/walmart/super one
Walmart
walmart
Salvation Army, Hunger for Love, area churches, Super One when I have money
Super 1
Super 1, Walmart
Brookshires and occasionally Walmart
grocery store
Grocery Store
from st. paul's, caring kitchen, and First Baptist
food stamps, in tyler--churches when she is in tyler
PATH and a church that's right up the street from PATH that I can't remember the name of
Pantries and Super 1
SNAP, Walmart,
Grocery store
Grocery Store
Grocery store brookshires
Wal-Mart, Brookshires
super 1 and walmart
food stamps or family
grocery store with food stamps
Brookshires, Dollar Store
brookshires

grocery store
Food Banks/Pantries, Grocery Stores with SNAP benefits
super 1
Super 1
store
Grocery where sales are best
walmart, super one
Walmart
grocery store
Azleboy Ranch
Food bank, food stamps
Food stamps at super one
salvation army, churches
Super One, misc church food banks
walmart
Wal-Mart
Store
Grocery Store
Brookshires
Grocery, PATH, other food pantries
PATH and outreach center
Walmart
SNAP, brookshires, dollar general, PATH, baptist church in Winona
Food banks
Salvation Army, PATH, grocery store
Grocery store, ETCC shelter
My church a lot of times or the grocery store
Super 1, PATH, and St. Paul's
Super 1
Food pantries or Brookshires
\$71 in food stamps and at food banks and don't get it unless have to
Grocery store
brookshires or super one
Volunteer at Tyler assistance, Super One, Hunger for Live, churches food banks
Food banks, benevolence center, food stamps
Salvation Army, food banks Hunger for Love
Church food bank, Hunger for Love food stamps
Meals on wheels or dollar store
Food stamps
super 1
Super 1
grocery store and local pantries

Statistic	Value
Total Responses	94

49. Do you need information on how to cook food for any of these special diets? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Diabetes		19	66%
2	Hypertension		16	55%
3	Heart Disease		8	28%
4	HIV/AIDS		3	10%
5	Gluten free		3	10%
6	No, do not need information		4	14%
7	Other		0	0%

Other

Statistic	Value
Min Value	1
Max Value	6
Total Responses	29

50. Do you need information on food nutrition?

#	Answer	Bar	Response	%
1	Yes		29	30%
2	No		69	70%
	Total		98	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.70
Variance	0.21
Standard Deviation	0.46
Total Responses	98

51. Do you need to know how to store food so it will last longer?

#	Answer	Bar	Response	%
1	Yes		27	28%
2	No		70	72%
	Total		97	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.72
Variance	0.20
Standard Deviation	0.45
Total Responses	97



52. Please tell me if you or someone in your household has any of these healthcare needs. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Adult diagnosed with disability		35	38%
2	AIDS/HIV risk		1	1%
3	Child diagnosed with disability		8	9%
4	Dental care		50	54%
5	Diabetes		25	27%
6	Eye/vision care		51	55%
7	General Medical care		37	40%
8	Hearing care		15	16%
9	Heart Disease		9	10%
10	Hypertension		34	37%
11	Medical equipment		14	15%
12	Mental Health care		32	34%
13	NONE		29	31%
15	prescription medication (\$ for)		2	2%
16	Prosthesis		13	14%
17	Pulmonary Disease (COPD, Emphysema, Asthma)		2	2%
18	STD's (Sexually transmitted diseases)		3	3%
19	Substance abuse treatment		1	1%
20	Teen pregnancy		28	30%
21	Transportation to appointments		34	37%
22	Other		8	9%
23	sleep problems		0	0%

Other

Statistic	Value
Min Value	1
Max Value	22
Total Responses	93

53. Do you have health insurance or other health care coverage?

#	Answer	Bar	Response	%
1	Yes, please specify		72	73%
2	No		26	27%
	Total		98	

Yes, please specify	
Medicaid	
Medicare and Medicaid	
Father Provides	
Medicaid	
Medicaid	
Medicaid	
Medicaid	
Medicare and Medicaid	
Medicaid	
Medicare and Medicaid	
Medicaid	
Idigent care	
Medicaid	
Aflac	
Medicaid	
United Health Care	
Medicaid and Medicare	
Amerigroup Medicaid	
Medicaid	
Medicaid Only	
Medicaid	
Medicare; Medicaid	
Blue Cross Blue Shield	
medicaid	
possible MEDICAID,	
Health Spring	
Medicaid	
Parkland Servicio de caridad	
TML	
medicaid	
Medicare/Medicaid	
TML and Medicaid for kids	
Medicare; Medicaid	
MDCR/MDCD	
medicare medicaid, va	
Medicare; Medicaid	
Medicaid	
Medicaid and Medicare	
It will not be affective until Aug 1 and it is BCBS	
mricaid	
Medicare	
Medicaid	
Medicaid	
Medicaid	
Medicare Medicaid	
medicaid	
Medicare/Medicaid/CBA	

Medicaid/Medicare
Medicaid
Medicaid
Medicaid
Medicare and Medicaid
Medicaid
Medicaid
Medicaid
Medicaid
Medicaid
Medicaid and medicare
Medicaid and medicare
Medicaid
medicaid
medicare, medicaid, private
Medicaid and Medicare
Medicaid
Medicaid
Medicaid and Medicare
Medicaid
Amerigroup





Statistic	Value
Min Value	1
Max Value	2
Mean	1.27
Variance	0.20
Standard Deviation	0.44
Total Responses	98

54. Are there others in your household who are uninsured?

#	Answer	Bar	Response	%
2	Yes		21	30%
1	No, others in household have insurance		27	38%
3	No others in my household		23	32%
	Total		71	

Statistic	Value
Min Value	1
Max Value	3
Mean	1.94
Variance	0.71
Standard Deviation	0.84
Total Responses	71






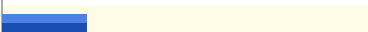

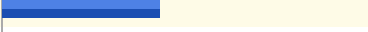




55. Who provides your health insurance?

#	Answer	Bar	Response	%
1	Self		4	6%
2	Employer		5	7%
3	Government		58	81%
4	Other		5	7%
	Total		72	

Other
Medicaid
Parkland
american group, aarp
Health Spring
Amerigroup



Statistic	Value
Min Value	1
Max Value	4
Mean	2.89
Variance	0.35
Standard Deviation	0.59
Total Responses	72

56. Tell me if you have any of these financial needs or problems. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Achieving a "living wage" of income (if you achieve a "living wage" it means you don't need help from social services or government programs)		47	49%
2	Health insurance		39	41%
3	Car insurance		28	29%
4	Home/Renter insurance		24	25%
5	Need help collecting child support		8	8%
6	Need TANF (temporary assistance for needy families)		15	16%
7	Budgeting- getting the most from your money & prioritizing		22	23%
8	Bank account		11	11%
9	NONE		41	43%
10	Have bad credit rating		38	40%
11	Have past due bills		28	29%
12	Currently in collections		13	14%


Statistic	Value
Min Value	1
Max Value	12
Total Responses	96

57. Are you a US veteran?

#	Answer	Bar	Response	%
1	Yes		7	7%
2	No		91	93%
	Total		98	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.93
Variance	0.07
Standard Deviation	0.26
Total Responses	98

58. If you are, are you receiving veteran's benefits?

#	Answer	Bar	Response	%
1	Yes		1	14%
2	No		6	86%
	Total		7	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.86
Variance	0.14
Standard Deviation	0.38
Total Responses	7

59. If you are not receiving veteran's benefits, do you need help getting them?

#	Answer	Bar	Response	%
1	Yes		5	83%
2	No		1	17%
	Total		6	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.17
Variance	0.17
Standard Deviation	0.41
Total Responses	6



60. If you are a veteran or dependent, do you need assistance with any of the following? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Burial and Memorial		1	17%
2	Connecting to Veteran Organization		2	33%
3	Disability		3	50%
4	Education and Training		1	17%
5	Employment		1	17%
6	Health Care		3	50%
7	Healthcare for family members		2	33%
8	Housing		3	50%
9	Life Insurance		1	17%
10	Medals and records		1	17%
11	Medical benefits		2	33%
12	Mental Health Care		1	17%
13	Pension		0	0%
14	Reserve and Guard		0	0%
15	Special and Limited Benefits		0	0%
16	Transition Assistance		0	0%
17	Transportation		1	17%
18	VA claim Appeals		1	17%
19	Women Veteran Health Services		1	17%
20	Other		0	0%
21	None		1	17%

Other













Statistic	Value
Min Value	1
Max Value	21
Total Responses	6

61. Do you have any legal needs?

#	Answer	Bar	Response	%
1	Yes		14	15%
2	No		81	85%
	Total		95	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.85
Variance	0.13
Standard Deviation	0.36
Total Responses	95

62. If yes, what kind of legal needs?

#	Answer	Bar	Response	%
1	Children's schooling		0	0%
2	Civil Rights/Liberties		3	21%
3	Community/Regional		0	0%
4	Discrimination related to Americans with Disabilities Act		1	7%
5	Family/Domestic		7	50%
6	Health Related		2	14%
7	Housing/Property		2	14%
8	Immigration		0	0%
9	Personal Economic/Injury		1	7%
10	Personal Finance/Consumer		1	7%
11	Public Benefits		1	7%
12	Small Business/ Farm		0	0%
13	Veteran		1	7%
14	Wills, Estates, Advanced Directives		1	7%
15	Work Related		1	7%
16	Other		2	14%

Other
I was in prison and hurt my leg but i read that if I didn't file it in two years that I couldn't anymore, but a lawyer might still pick it up and I wonder can I sue for that?
Need guardianship for adult with disability

Statistic	Value
Min Value	2
Max Value	16
Total Responses	14

63. What have we not asked you about that you feel is important?

Text Response
Resources for children's clothes.
Being able to pay the deposit for utilities. Section 8 housing needed in Smith county.
No
Ask about whether want to go to military or college
Seeking medical attention
None
Would be helpful for the Salvation Army to be more available for needy people.
what do I plan to do with my future
That even though i said Im working I still live with my mother I only work 8 hrs a week taking care of mom. I am disable myself and can't do much
about immigration
nothing
nothing
No, I've pretty much been asked everything.
nothing
I know there is help out there, but I don't know how to go about getting it.
I think you've covered most everything.
Where dio we go to get the assistance we need when needed. I have been to agencies for utility help and never got it because they said they dont have funds.
Needs assistance with glasses and transportation needs. You did ask about transportation but it is a real problem for me.
Going to the places to get help. I mean it could be food or clothing or things like that-- anything that'll help.
No
I don't think anything.
N/A
I don't know...
I don't think any
I can't think of anything.
I think that the county ought to offer more mental assistance to people with mental disabilities.
nothing
HUD Housing / More advertisement on low-income housing and more affordable housing options
N/A
I cant thing of anything
Energy efficiency on your home
predators, background checks
None
Just paying the rent, that's about it right now.
none
Nothing you have asked everything
na
Nothing really everything was covered
Better food banks with unexpired food. / Lack of transportation bus routes, single parents don't have anyone to watch kids during appts.
Help with school supplies and clothing
About my probation because a lot of people with mental illness are on probation.
Nothing really. Everything's on there.
It's good you covered it all
Support groups and how they help with things like getting out of the house when I can't do it alone.
Trying to call about lights or water, she can't get anybody to help. Calling at PATH.
more people need to know about ut health northeast
No you coveted everything
Not much really.
You coveted it all
None
I think you got it all there.
Nothing.

Nothing	
Statistic	Value
Total Responses	53

64. What need do you have that we have not asked you about?

Text Response
homeless getting food stamps, getting a mailing address for the homeless
Resources for children's clothes.
Gas vouchers. Home furnishings.
No
need a job
informacion para saber como revalidar mis estudios aqui en EE UU
Locate medical provider
None
Help people with diabetes, especially with getting food to fit their diet. Need more money on food stamps to be able to buy food for this diet.
how to prepare for college
survey did not ask about need for citizenship
Need help paying for insulin for diabetes.
nothing
information about steps for college
None
none
None
Nothing that I can think of.
nothing
I need some shoes! Tennis shoes, something I could walk in and I got a big foot-- it's not easy, I wear a size 12.
I don't know. I can't think of any.
Well, I don't know, just the dental help.
N/A
211 wouldn't help...just a computer...trying to renew food stamps...it was not successful
need information about local housing
I need life insurance that's cheap.
Nothing, I'm doing pretty well. If I could find affordable housing or rent assistance, I'd be just fine where I'm at.
Need a Veteran's Wome's clinic.
Social Groups
none
N/A
N/A
caregiver support-respite care, rural area transportation to attend health fairs (go bus)
Nothing that I can think of
None
You've asked me about everything.
none
Nothing
na
Nothing
Affordable childcare
More info abput services available.
Need to pass out more commodities.
A room in the Andrews center where people can go to cool off and relax. A quiet, private room.
You didn't ask about support groups and I need them in my life to help get by day to day.
Nothing.
You covered all my needs
Help getting gifts for my grand kids on Christmas and help with getting other basic things. I used to have a caseworker that helped with that but she got cancer and had to stop working.
Don't guess anything.
Clothing for children
none I am blessed

(Shook head no)
None
You got everything.
You asked about it all.
Nothing

Statistic	Value
Total Responses	56

65. Interviewer: Please record below any information you think might be useful about this particular interview or participant. If applicable, indicate anything unusual or any break from protocol that may have occurred.

Text Response
None
survey takes less time when participant has no children
None
None
None
Participant has to prove being alive. There are no records of high school attendance and has trouble with finding how this proof can be taken care of.
None
Client's husband assisted her in answering the questions
N/A
some of the interview questions, as they are phrased, are not very clear
this lady and her beau need to get out of his mother's house because their baby (whom his mother has custody of) is now old enough that cps is requiring that he have a room of his own, leaving his parents no place to live. the couple is in dire need of local, affordable housing close to the hospital district, where the man works.
Legal Question did not go to Legal needs list
N/A
na
N/A
None
Nothing
N/A
The participant has never been married but she has two sons (15 and 17 years) from different fathers and each is staying with their father.
had a lot of information to offer way beyond the scope of the study
na
Individual was hard of hearing
Individual wants to move from sister's house who lives in Athens Tx, Henderson County and wants assistance finding a place on her own.
Pat Krahn
Though the answers came from the wife, the husband was also here. Once or twice, he corrected the answer, and once or twice she consulted him. i do not think these instances really made a difference in the answers.
Extremely friendly, very self aware.
None
Client schizophrenic and tangential-- had to redirect back to topic numerous times
Mom and son came in and have other family members with no place to go.
None
very nice and wants her name to be used on any marketing for ut health northeast

Statistic	Value
Total Responses	31