

36 Medical

Last Modified: 09/08/2013
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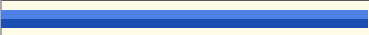

1. Name of Interviewer:

Text Response
Judy Porter
Judy Porter
reilly
Carlton Allen
Denise Nicole Brown
Denise Nicole Brown
Barbara Landreth
Kristin N. Carrillo
Stephanie Guzman
Kit Covington
Grayson Burgess
E. Adriana Hernandez
Reilly
Denise Nicole Brown
Reilly
Reilly
Susan Hill
Marty
Marty
Kim Bush
Judy Porter
Judy Porter
heidi eslicker
Carlton Allen
christie cofer
Ivy Williams
Grayson Burgess
christie cofer
christie cofer
Grayson Burgess
Reilly
Barbara Landreth
Fletcher
Barbara Landreth
Carlton Allen
Kristin N. Carrillo
Chastity Lane
Chuck Winston
Carlton Allen
Judy Porter
Judy Porter
chuck winston
Chuck Winston
Jessica Barkell
Chuck Winston
Chuck Winston
Janet Wright
Carlton Allen

Denise Nicole Brown
Denise Nicole Brown
Pat Krahn
Kristin N. Carrillo
jessica barkell
Chuck Winston
Kit Covington
heidi eslicker
Sara Webb
Carlton Allen
Carlton Allen
Barbara Landreth
Denise Nicole Brown
Kim Bush
Kim Bush
reilly
Chuck Winston

Statistic	Value
Total Responses	65

2. My name is (name of interviewer), and I am a/an (student, volunteer, staff member) at (name of institution/facility). I am inviting you to participate in a research study. Involvement in the study is voluntary, so you may choose to participate or not. I am going to explain the study to you. Please feel free to ask any questions that you may have about the research; I will be happy to explain anything in greater detail. I am interested in learning more about your family's resources and needs. You will be asked to answer survey questions that include education, employment, housing, healthcare, and other basic needs. This will take approximately 30 - 45 minutes of your time. All information will be kept anonymous. This means that your name will not appear anywhere and no one except me will know about your specific answers. The benefit of this research is that you will be helping the East Texas Human Needs Network to better understand our community needs, the resources available, and the services that are still needed. This information will help us to work together to address services that are needed the most. There are no risks to you for participating in this study, and no penalty for not participating. If you do not wish to continue, you have the right to stop, at any time. Before we begin, I want to make sure that you understand the information I have told you about this project and your rights. Please tell me in your own words what you understand about this project and your rights as a participant. (if they are unsure or unclear about any elements of information, tell them again, and ask again that they tell you what they understand.) Now that you understand the study, are you willing to help me with this survey?

#	Answer	Bar	Response	%
4	Yes		101	99%
5	No		1	1%
6	Already completed. Where?		0	0%
	Total		102	

Already completed. Where?

Statistic	Value
Min Value	4
Max Value	5
Mean	4.01
Variance	0.01
Standard Deviation	0.10
Total Responses	102

3. Today's date?

Text Response
06/19/13
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07/26/13
07/27/13
07/29/13
07/30/13
07/30/13

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	102

4. Location of interview:

#	Answer	Bar	Response	%
1	Allegiance Home Health		7	7%
2	Andrews Center		6	6%
3	ETCADA		0	0%
4	ETCIL		0	0%
5	ETMC		12	12%
6	Gateway to Hope		8	8%
7	Literacy Council of Tyler		22	22%
8	Mission Tyler / Hunger for Love		6	6%
9	New Creation Foundation		0	0%
10	PATH		13	13%
11	Salvation Army		0	0%
12	Total Healthcare Center		0	0%
13	UT Health Northeast		22	22%
14	Veterans and Community Roundtable		0	0%
15	Other		6	6%
	Total		102	

Other
East Texas Crisis Center
East Texas Crisis Center
ETCC
ETCC
ETCC
ETCC

Statistic	Value
Min Value	1
Max Value	15
Mean	8.19
Variance	15.97
Standard Deviation	4.00
Total Responses	102

5. What is your age?












Text Response
35
23
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74
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86
25

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	101

6. How far did you go in School?

#	Answer	Bar	Response	%
1	8th grade or less		9	9%
2	Associate's Degree		8	8%
3	Bachelor's Degree		18	18%
4	Did not attend school		0	0%
5	Doctoral Degree		0	0%
6	GED		4	4%
7	High School Diploma		20	20%
8	Master's Degree		3	3%
9	Other?		1	1%
10	Professional Certification		2	2%
11	Some College		13	13%
12	Some High School		20	20%
13	Trade School		3	3%
	Total		101	

Other?
obtaining Masters

Statistic	Value
Min Value	1
Max Value	13
Mean	7.11
Variance	16.56
Standard Deviation	4.07
Total Responses	101

7. I am going to read you a list of agencies in our community. Please tell me if each one is providing you and your family with help?

#	Answer	Bar	Response	%
1	Andrew's Center		21	22%
2	Benevolence Center (East Erwin Church)		4	4%
3	Bethesda Clinic		11	12%
4	Community Health Clinic (Glenwood)		10	11%
5	Cornerstone Assistance Network		3	3%
6	East Texas Center for Independent Living		0	0%
7	East Texas Crisis Center		10	11%
8	Goodwill		11	12%
9	Literacy Council		8	8%
10	Loaves & Fishes (Christ Episcopal)		4	4%
11	Meals on Wheels		5	5%
12	Parents Services		0	0%
13	PATH		31	33%
14	Salvation Army		16	17%
15	St. Paul Children's Foundation		11	12%
16	St. Vincent de Paul (Cathedral)		9	9%
17	Tyler AIDS Services		0	0%
18	Transportation Agency		7	7%
19	Other (please specify)		8	8%
20	NONE		28	29%

Transportation Agency	Other (please specify)
	Literacy Council of Tyler
	DARS
	Literacy council of tyler
	a church but I can't think of the name, it's right down the road from PATH
	Home Health Care
	DADS
	parents
	food stamps
Andrew's Center and Medical Trans in Canton (Angela)	
Tyler Paratransit	
Tyler Paratransit	
Tyler Cap Company	
Tyler Transit	
Go Bus	
Medicaid Transportation	






Statistic	Value
Min Value	1
Max Value	20
Total Responses	95

8. Are you able to work?

#	Answer	Bar	Response	%
1	Yes		67	66%
2	No		35	34%
	Total		102	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.34
Variance	0.23
Standard Deviation	0.48
Total Responses	102

9. What is your employment status?

#	Answer	Bar	Response	%
1	Full time		26	39%
2	Part time		15	22%
3	Seasonal		2	3%
4	Unemployed		18	27%
5	Not working, retired		6	9%
	Total		67	

Statistic	Value
Min Value	1
Max Value	5
Mean	2.45
Variance	2.13
Standard Deviation	1.46
Total Responses	67

10. Are you satisfied with your job?

#	Answer	Bar	Response	%
1	Yes		38	84%
2	No		7	16%
	Total		45	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.16
Variance	0.13
Standard Deviation	0.37
Total Responses	45

11. Are you currently looking for work?

#	Answer	Bar	Response	%
1	Yes		14	64%
2	No		8	36%
	Total		22	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.36
Variance	0.24
Standard Deviation	0.49
Total Responses	22









12. If you are unemployed, please tell me about the reasons that you are unemployed. (Don't read the list, just check all that apply based on what they tell you. If legal difficulties are mentioned, ask if you can read a list of specific legal issues for them to tell you yes or no on each.)

#	Answer	Bar	Response	%
1	Attempting to flee domestic abuse or sexual assault		2	10%
2	Criminal Background		0	0%
3	Criminal background: Misdemeanor		1	5%
4	Criminal background: felony		0	0%
5	Criminal background: deferred adjudication		0	0%
6	Criminal background: probation		0	0%
7	Criminal background: awaiting outcome		0	0%
8	Domestic violence/sexual assault victim		0	0%
9	Drug/alcohol problem		1	5%
10	Lack childcare		1	5%
11	Lack permanent address		1	5%
12	Lack proper clothing		2	10%
13	Lack skills/education		5	24%
14	Lack transportation		2	10%
15	Lack US documents		1	5%
16	Language barrier		4	19%
17	Layoff or Downsizing		0	0%
18	Learning/developmental disability		0	0%
19	Mental health problem		0	0%
20	Other health issues		1	5%
21	Permanent physical disability		1	5%
22	Sexual orientation or gender identity		0	0%
23	Temporary physical disability		1	5%
24	Unaccompanied youth		0	0%
25	Other (please specify)		11	52%

Other (please specify)
el horario de trabajo es el mismo del horario de la escuela de ingles
economy
stay at home mom
scheduling conflicts
o worker's comp right now
Full-time student
Retired
Health reasons
In School
Retired, don't need to
Retired


Statistic	Value
Min Value	1
Max Value	25
Total Responses	21

13. Please tell me if you would like help with any of these job related activities? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Career assessment		13	20%
2	Career/job training		20	30%
3	Job search strategies		23	35%
4	Job Interviewing skills		17	26%
5	Resume writing		20	30%
6	Career Information options		20	30%
7	Work clothes		19	29%
8	None		26	39%




Statistic	Value
Min Value	1
Max Value	8
Total Responses	66

14. Do you have reliable telephone access?

#	Answer	Bar	Response	%
1	Yes		98	96%
2	No		4	4%
	Total		102	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.04
Variance	0.04
Standard Deviation	0.20
Total Responses	102

15. Which kinds of telephones do you have? (Mark all that apply)

#	Answer	Bar	Response	%
1	Home phone		47	48%
2	Cell phone		80	82%
3	Work phone		21	21%







Statistic	Value
Min Value	1
Max Value	3
Total Responses	98

16. Do you have access to the Internet?

#	Answer	Bar	Response	%
1	Yes		69	68%
2	No		33	32%
	Total		102	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.32
Variance	0.22
Standard Deviation	0.47
Total Responses	102

17. Where do you usually check the internet? (Read List, check all that apply)

#	Answer	Bar	Response	%
1	At home		50	72%
2	At work		16	23%
3	At the library		6	9%
4	At a friend's home		1	1%
5	At a family member's home		3	4%
6	Other		27	39%

Other
Literacy Council of Tyler
Literacy Council of Tyler
LCOT
FLCO
phone
Texas workforce
tyler literacy council
on cell phone
Gateway to Hope, Phone Network
at school
Celular
Gateway to Hope
UT Tyler
cell phone
ipod touch
cell phone
work
Phone
Phone
cell phone
Gateway to Hope
Gateway to Hope
iphone
gateway to hope
Gateway to Hope
cell

Statistic	Value
Min Value	1
Max Value	6
Total Responses	69

18. What is your Zip code?

Text Response
75702
75702
75708
75703
75708
75702
75701
75792
75706
75702
75701
75703
75792
75709
75701
75702
75706
75702
75701
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74703
75602
75713
75644
75703
75790
75701
75701
75701
75662
70924
75791
75791
75706
75758
75702
75707
75662
75791
75701
75701
75792
75702
75704
75410-6463
75752
75702
75703
75647
75701

This table has more than 100 rows. [Click here to view all responses](#)

Statistic	Value
Total Responses	101

19. In what town do you usually stay?

#	Answer	Bar	Response	%
1	Arp		0	0%
2	Bullard		0	0%
3	Chapel Hill		1	1%
4	Flint		1	1%
5	Gladewater		1	1%
6	Gresham		0	0%
7	Lindale		4	4%
8	Mineola		0	0%
9	Noonday		0	0%
10	Outside of Smith County		3	3%
11	Rural Smith County		0	0%
12	Smith County		0	0%
13	Troup		0	0%
14	Tyler		74	73%
15	Whitehouse		3	3%
16	Winona		4	4%
17	Other		11	11%
	Total		102	

Other
Brownsboro
jville
hawkins
Longview
gilmer
Van
kilgore
Glenwood
Chanler
Alba
Athens

Statistic	Value
Min Value	3
Max Value	17
Mean	13.75
Variance	6.51
Standard Deviation	2.55
Total Responses	102

20. What is your housing status?

#	Answer	Bar	Response	%
1	Own		47	46%
2	Rent		34	33%
3	Staying with friends or family		10	10%
4	Homeless- streets/car		3	3%
5	Homeless - shelter		2	2%
6	Homeless - transitional housing (HUD temporary)		1	1%
7	Hotel/motel		0	0%
8	Nursing/long term care		0	0%
9	Assisted living		0	0%
10	Group home		0	0%
12	Halfway house		1	1%
11	Other		4	4%
	Total		102	

Other

taking care of a property in exchange for rent



renting to own

Relatives Own the home

Family-owned home in which he lives alone (does not own it himself or live with other relatives)

Statistic	Value
Min Value	1
Max Value	12
Mean	2.25
Variance	5.16
Standard Deviation	2.27
Total Responses	102

21. Are you Hispanic or Latino

#	Answer	Bar	Response	%
1	Yes		17	17%
2	No		83	83%
	Total		100	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.83
Variance	0.14
Standard Deviation	0.38
Total Responses	100





22. What is your race

#	Answer	Bar	Response	%
1	American Indian or Alaska Native		0	0%
2	Asian		3	3%
3	Black or African American		29	28%
4	Native Hawaiian or Other Pacific Islander		1	1%
5	White		64	63%
6	American Indian or Alaska Native and White		0	0%
7	Asian and White		2	2%
8	Black or African American and White		0	0%
9	American Indian or Alaska Native and Black or African American		0	0%
10	Other Multiple race combinations greater than one percent		3	3%
	Total		102	

Other Multiple race combinations greater than one percent
half white half mexican
hispanic and white

Statistic	Value
Min Value	2
Max Value	10
Mean	4.52
Variance	2.01
Standard Deviation	1.42
Total Responses	102







23. What language do you speak at home?

#	Answer	Bar	Response	%
1	English		83	81%
2	Spanish		10	10%
4	Spanish and English		4	4%
3	Other (please specify)		5	5%
	Total		102	

Other (please specify)
Vietnamese
nepalies
vietnamisse
Texan

Statistic	Value
Min Value	1
Max Value	4
Mean	1.31
Variance	0.55
Standard Deviation	0.74
Total Responses	102

24. What is your marital status?

#	Answer	Bar	Response	%
1	Single		27	26%
2	Married		43	42%
3	Widowed		9	9%
4	Divorced		14	14%
5	Separated		3	3%
6	Living with romantic partner		6	6%
	Total		102	

Statistic	Value
Min Value	1
Max Value	6
Mean	2.42
Variance	1.95
Standard Deviation	1.40
Total Responses	102

25. Do you have minor children (under 18)?

#	Answer	Bar	Response	%
1	Yes		37	36%
2	No		65	64%
	Total		102	








Statistic	Value
Min Value	1
Max Value	2
Mean	1.64
Variance	0.23
Standard Deviation	0.48
Total Responses	102

26. Are you your child(ren)'s primary caretaker?

#	Answer	Bar	Response	%
1	Yes		29	74%
2	No		10	26%
	Total		39	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.26
Variance	0.20
Standard Deviation	0.44
Total Responses	39







27. If you have children or other dependents under your care: What is your family situation?

#	Answer	Bar	Response	%
1	Single mom		11	14%
2	Single dad		1	1%
3	Two parents		17	21%
4	Raising own children and children of others		0	0%
5	Raising children of other family members (I am a grandparent, aunt, etc.)		5	6%
6	Raising someone else's children, not family		0	0%
7	Foster parents		0	0%
8	Shared custody		4	5%
9	Other		13	16%
10	No children		30	37%
	Total		81	

Other
Children over age of 18
children over age 18 living independent of parents
not able to visit them
older children
child is ward of the state
Sister
with their mom
No Minor Children
> 20 years old

Statistic	Value
Min Value	1
Max Value	10
Mean	6.64
Variance	12.86
Standard Deviation	3.59
Total Responses	81

28. Who provides your childcare? (or dependent care)? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		21	57%
2	Friends		5	14%
3	Family		13	35%
4	Church		0	0%
5	Daycare		7	19%
6	Have to leave children alone		13	35%
7	Before and/or after school on campus		2	5%
8	Other		0	0%
9	Children/dependents are old enough to stay home alone		0	0%

Other



Statistic	Value
Min Value	1
Max Value	7
Total Responses	37

29. Is your child (or dependent) care provider dependable?

#	Answer	Bar	Response	%
1	Yes		14	48%
2	No		15	52%
	Total		29	





Statistic	Value
Min Value	1
Max Value	2
Mean	1.52
Variance	0.26
Standard Deviation	0.51
Total Responses	29

30. Do you need different childcare (dependent care) help?

#	Answer	Bar	Response	%
1	Yes		8	16%
2	No		42	84%
	Total		50	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.84
Variance	0.14
Standard Deviation	0.37
Total Responses	50



31. What kind of childcare (dependent care) help do you need?

#	Answer	Bar	Response	%
1	Daycare center		3	43%
2	Before/ after school care		5	71%
3	Care for child with special needs		1	14%
4	Other (please specify)		3	43%
5	Evening hours due to work shift schedule		0	0%

Other (please specify)



Statistic	Value
Min Value	1
Max Value	4
Total Responses	7

32. Have you ever lost a job because you didn't have dependable child or dependent care?

#	Answer	Bar	Response	%
1	Yes		12	17%
2	No		60	83%
	Total		72	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.83
Variance	0.14
Standard Deviation	0.38
Total Responses	72

33. Are you caring for adult children or adult dependents including seniors?
(Due to mental or physical disability)

#	Answer	Bar	Response	%
1	Yes (Specify)		15	15%
2	No		86	85%
	Total		101	

Yes (Specify)
mother and father-in-law
Mother
My husband who has bipolar and rheumatoid arthritis
Mom
mother
Daughter
grandmother
sister
Husband
a child with Autism mental retardation and soon to be brother with mental retardation
mother
mother
My friend is real sick and he lives with me. He's dyslexic and bipolar.
parents

Statistic	Value
Min Value	1
Max Value	2
Mean	1.85
Variance	0.13
Standard Deviation	0.36
Total Responses	101











34. Who provides care for the adult children or adult dependents? (Check all that apply)

#	Answer	Bar	Response	%
1	Self		10	71%
2	Friends		0	0%
3	Family		7	50%
4	Church		1	7%
5	Daycare		0	0%
6	Have to leave elder/senior alone		2	14%
8	Other		4	29%
9	Able to stay home alone		0	0%

Other

Statistic	Value
Min Value	1
Max Value	8
Total Responses	14

35. How many people live where you stay?

#	Answer	Bar	Response	%
1	1		16	16%
2	2		38	37%
3	3		18	18%
4	4		10	10%
5	5		9	9%
6	6		5	5%
7	7		2	2%
8	8		0	0%
9	9		1	1%
10	10		1	1%
11	Other (please specify)		2	2%
	Total		102	

Other (please specify)
live alone
150-200 Salv Army

Statistic	Value
Min Value	1
Max Value	11
Mean	3.10
Variance	4.33
Standard Deviation	2.08
Total Responses	102


















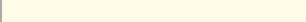
36. Is your household income more or less than [state response amount that matches the number of people in the household from above]

#	Question	MORE than	LESS than	Total Responses	Mean
1	Family of 1- \$11,490	10	10	20	1.50
2	Family of 2- \$15,510	23	14	37	1.38
3	Family of 3- \$19,530	7	11	18	1.61
4	Family of 4- \$23,550	6	4	10	1.40
5	Family of 5- \$27,570	3	4	7	1.57
6	Family of 6- \$31,590	1	4	5	1.80
7	Family of 7- \$35,610	1	1	2	1.50
8	Family of 8- \$39,630	0	0	0	0.00
9	Family of 9- \$43,650	1	0	1	1.00
10	Family of 10- \$47,670	0	1	1	2.00
11	For each additional Family member add: \$4,020	0	0	0	0.00

For each additional Family member add: \$4,020

Statistic	Family of 1- \$11,490	Family of 2- \$15,510	Family of 3- \$19,530	Family of 4- \$23,550	Family of 5- \$27,570	Family of 6- \$31,590	Family of 7- \$35,610	Family of 8- \$39,630	Family of 9- \$43,650	Family of 10- \$47,670	For each additional Family member add: \$4,020
Min Value	1	1	1	1	1	1	1	-	1	2	-
Max Value	2	2	2	2	2	2	2	-	1	2	-
Mean	1.50	1.38	1.61	1.40	1.57	1.80	1.50	0.00	1.00	2.00	0.00
Variance	0.26	0.24	0.25	0.27	0.29	0.20	0.50	0.00	0.00	0.00	0.00
Standard Deviation	0.51	0.49	0.50	0.52	0.53	0.45	0.71	0.00	0.00	0.00	0.00
Total Responses	20	37	18	10	7	5	2	0	1	1	0














37. Which of these monthly bills do you pay? (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Cable/Satellite TV		55	54%
2	Car/Transportation		61	60%
3	Child Care		6	6%
4	Child Support		9	9%
5	Credit Cards		39	38%
6	Food		94	92%
7	Gasoline		89	87%
8	Insurance		85	83%
9	Internet		48	47%
10	Loans		22	22%
11	Loans- Payday		4	4%
12	Loans- School		13	13%
13	Medical		102	100%
14	Mortgage		21	21%
15	Phone- cell		79	77%
16	Phone- house		42	41%
17	Rent		42	41%
18	Utilities		86	84%
19	other		0	0%
20	None		0	0%

other

Statistic	Value
Min Value	1
Max Value	18
Total Responses	102
















38. I am going to read you a list of sources from which you might be getting income? Please tell me which ones you do receive income from. (Mark all that apply)

#	Answer	Bar	Response	%
1	Child support		8	9%
2	Employer wages		54	57%
3	Family/Friends		13	14%
4	Kindness of strangers		8	9%
5	NO INCOME		17	18%
6	Other (please specify)		27	29%
7	Pension/Retirement		1	1%
8	SS		2	2%
9	SSI/SSDI		3	3%
10	Student grants/loans		5	5%
11	TANF (Temporary assistance for needy families)		1	1%
12	Unemployment benefits		0	0%
13	VA benefits		3	3%

Other (please specify)	
1	
1	





Statistic	Value
Min Value	1
Max Value	13
Total Responses	94

39. Tell me if you or a household member receive any of these types of assistance? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	CHIPS- Children's Medicaid		12	18%
2	Department of Family and Protective Services (DFPS)		3	4%
3	Dept. of Assistive and Rehabilitative Services (DARS)		4	6%
4	Dept. of State Health Services (DSHS)		4	6%
5	Housing Voucher (Section 8)		4	6%
6	Medicaid		24	36%
7	Medicare		39	58%
8	SNAP (Food stamps)		24	36%
9	TANF- Temporary Assistance for Needy Families		2	3%
10	Texas Workforce Commission		4	6%
11	WIC- Woman, infants, and children nutrition assistance		4	6%
12	Women's Health Services		4	6%
13	NONE		5	7%
14	Other		10	15%
15	Area Agency on Aging		2	3%
16	Department of Aging and Disability Services (DADS)		0	0%

Other	
Statistic	Value
Min Value	1
Max Value	15
Total Responses	67

40. Do you or someone in your household have educational needs?

#	Answer	Bar	Response	%
1	Yes, me		32	31%
2	Yes, a household member		12	12%
3	Yes, a household member and me		10	10%
4	No		48	47%
Total			102	

Statistic	Value
Min Value	1
Max Value	4
Mean	2.73
Variance	1.79
Standard Deviation	1.34
Total Responses	102




41. Tell me if you have any of these School/Education related needs. (Read list and check all that apply)

#	Answer	Bar	Response	%
1	Adult Basic Education		18	35%
2	Adult Education (i.e. computer classes)		16	31%
3	ARD Assistance (Special Education services at school)		4	8%
4	Child's behavior concern		3	6%
5	Child's homework/schoolwork concerns		6	12%
6	Child's school attendance concerns		2	4%
7	Child's standardized exams STARR		3	6%
8	Money for tuition. (School, College, Trade School)		23	44%
9	Difficulty reading (adult)		11	21%
10	Difficulty reading (child)		5	10%
11	English as a second language		14	27%
12	GED/High School Diploma		15	29%
13	Need clothes for school		14	27%
14	None		23	44%
15	Obtaining money for school supplies, books, etc.		8	15%
17	Other		0	0%

Other

Statistic	Value
Min Value	1
Max Value	15
Total Responses	52

42. In the past 24 months has your child had to transfer schools because you moved?

#	Answer	Bar	Response	%
1	Yes		6	6%
2	No		31	31%
3	Not applicable, no school aged child		62	63%
	Total		99	









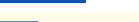


Statistic	Value
Min Value	1
Max Value	3
Mean	2.57
Variance	0.37
Standard Deviation	0.61
Total Responses	99

43. If yes, How many times?

Text Response	
1	
1	
1	
2	
2	
2	

Statistic	Value
Total Responses	6














44. Tell me if you have any of the following housing related needs? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Home not safe- structure		16	25%
2	Housing not affordable		18	29%
3	furniture or household goods		20	32%
4	handicap access or modification		15	24%
5	mortgage or rent assistance		23	37%
6	other medical related accommodations		12	19%
7	pet friendly environment		10	16%
8	repairs		29	46%
9	utility assistance		25	40%
10	Neighborhood not safe		15	24%
11	NONE		7	11%
12	Other (Please specify)		0	0%

Other (Please specify)

Statistic	Value
Min Value	1
Max Value	11
Total Responses	63



45. Tell me if you need any of the following transportation related help? (Mark all that apply)

#	Answer	Bar	Response	%
1	car/truck		19	20%
2	bus tickets (\$ for bus)		12	13%
3	child safety seat(s)		4	4%
4	Driver's License		16	17%
5	gasoline		43	45%
6	information about bus routes/services		8	8%
7	Insurance		21	22%
8	auto repairs		25	26%
9	vehicle inspection		19	20%
14	Transportation for someone with disability		7	7%
10	vehicle registration		17	18%
12	Other that I did not mention (please specify)		1	1%
11	NONE		38	40%

Other that I did not mention (please specify)
 Second car needed for home

Statistic	Value
Min Value	1
Max Value	14
Total Responses	96

46. Have you ever lost a job (or not been able to accept a job offer) because of transportation issues?

#	Answer	Bar	Response	%
1	Yes		23	23%
2	No		77	77%
	Total		100	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.77
Variance	0.18
Standard Deviation	0.42
Total Responses	100

47. Please tell me if you are in need of help with any of these things: (Mark all that apply)

#	Answer	Bar	Response	%
1	Alcohol and drug abuse		3	3%
2	Anger control		8	8%
3	Caregiver support		9	9%
4	Couples communication		13	13%
5	Depression		29	29%
6	Disability counseling		8	8%
7	Elder abuse		3	3%
8	Family conflicts		21	21%
9	Making decisions/problem solving		17	17%
11	Parenting classes		5	5%
12	Personal problems		22	22%
13	Planning for the future/ Goal setting		15	15%
14	Post Traumatic Stress Disorder (PTSD)		13	13%
15	Self-esteem		16	16%
16	Spouse or child abuse		7	7%
17	Thoughts of suicide (in the past 6 months)		8	8%
18	Trauma		12	12%
19	Victimization		13	13%
20	other (please specify)		5	5%
10	NONE		42	42%

other (please specify)
anxiety, pain
Victim of family violence patient at andrews center
Senior Citizen Community Social Events
wallet with all id is lost
Recovery from major accident stamina

Statistic	Value
Min Value	1
Max Value	20
Total Responses	99







48. Where do you usually get your food?

Text Response
supermarket
Walmart
Walmart, Supermercado Monterrey
Walmart
Walmart, Food Bank
walmart or super one
supermarket
Grocery Store
supermarket
Walmart
Grocery store or food bank
Walmart
Siper One Foods
Super 1 Foods
Walmart
Walmart
supermarket
supermarket
grocery store
PATH and St. Paul's
grocery store or pantry
super one walmart or brookshires
PATH
store walmart super one
super 1
Walmart, SuperOne
PATH or super 1
store
grocery store sometimes pantry
Brookshires
Walmart
grocery store
super 1
Andrew's Center (2meals/day mon-thurs) or mother's house but often does not eat there, or brookshires/walmart/super one
Walmart
Food banks , grocery store
grocery store - Wal Mart
Grocery store - Wal Mart
dollar tree and super 1
Grocery Store
Salvation Army
mother, dollar store
Super 1 or las Iglesias a pedir (or the churches to ask for it)
Salvation Army, churches, when I can buy I have to buy for that meal because I live in my car
PATH and a church that's right up the street from PATH that I can't remember the name of
SNAP, Walmart,
Grocery Store
Grocery
Brookshires or Wal-Mart grocery store
grocery store
PATH, grocery store, Salvation Army, St Vincent de Paul
With food Stamps SNAP

super 1 and walmart
Grocery store
walmart
Store
grocery store
grocery store (Wal-Mart)
love indeed, food stamps,
Walmart and Super 1
walmart, mexican grocery store
Grocery where sales are best
brookshires, super one, sams
walmart, superone
Walmart
PATH and other pantries
food pantry, PATH, family assistance, St Paul
salvation army, churches
Super One, misc church food banks
Grocery Store
Walmart
albertsons
walmart
Grocery Store, Brookshires
grocery store
Walmart
From a grocery store
walmart
grocery store, restaurants
Walmart and Brookshires
Salvation Army, PATH, grocery store
Grocery store, PATH, Salvation Army
Walmart
Super 1 or Brookshires
Walmart
grocery store- walmart, brookshires
Grocery Store
salvation army, grocery store, hunger for love
grocery store
Brookshires or Walmart
Brookshires
Volunteer at Tyler assistance, Super One, Hunger for Live, churches food banks
Grocery, PATH
Grocery Store
Store
walmart

Statistic	Value
Total Responses	96

49. Do you need information on how to cook food for any of these special diets? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Diabetes		17	68%
2	Hypertension		15	60%
3	Heart Disease		7	28%
4	HIV/AIDS		3	12%
5	Gluten free		3	12%
6	No, do not need information		2	8%
7	Other		0	0%

Other



Statistic	Value
Min Value	1
Max Value	6
Total Responses	25

50. Do you need information on food nutrition?

#	Answer	Bar	Response	%
1	Yes		28	28%
2	No		72	72%
	Total		100	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.72
Variance	0.20
Standard Deviation	0.45
Total Responses	100

51. Do you need to know how to store food so it will last longer?

#	Answer	Bar	Response	%
1	Yes		17	17%
2	No		82	83%
	Total		99	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.83
Variance	0.14
Standard Deviation	0.38
Total Responses	99



52. Please tell me if you or someone in your household has any of these healthcare needs. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Adult diagnosed with disability		18	19%
2	AIDS/HIV risk		1	1%
3	Child diagnosed with disability		5	5%
4	Dental care		45	47%
5	Diabetes		26	27%
6	Eye/vision care		48	50%
7	General Medical care		37	39%
8	Hearing care		16	17%
9	Heart Disease		13	14%
10	Hypertension		30	31%
11	Medical equipment		18	19%
12	Mental Health care		19	20%
13	NONE		37	39%
15	prescription medication (\$ for)		0	0%
16	Prosthesis		13	14%
17	Pulmonary Disease (COPD, Emphysema, Asthma)		2	2%
18	STD's (Sexually transmitted diseases)		3	3%
19	Substance abuse treatment		2	2%
20	Teen pregnancy		17	18%
21	Transportation to appointments		29	30%
22	Other		18	19%
23	sleep problems		0	0%

Other

Statistic	Value
Min Value	1
Max Value	22
Total Responses	96

53. Do you have health insurance or other health care coverage?




#	Answer	Bar	Response	%
1	Yes, please specify		68	68%
2	No		32	32%
	Total		100	

Yes, please specify	
Co-Pay pays a small percentage of Doctor visits.	
Medicaid	
insurance	
Medicare	
Medicare	
Medicare and Medicaid	
Medicare	
Medicare	
Idigent care	
Medicare	
Aflac	
United Health Care	
Blue Cross/ Blue Shield of Alabama	
Amerigroup Medicaid	
Blue Cross Blue Shield	
Medicare	
Medicare	
Blue Cross Blue Shield	
on parent's insurance	
insurance with job but unable to pay co pay or deductible	
Health Spring	
Parkland Servicio de caridad	
Medicare	
Medicare Advantage	
Medicare United Healthcare Plan Care Improvement	
Medicare	
TML and Medicaid for kids	
Cigna	
HealthFirst	
medicare	
VA	
Medicare; Medicaid	
Medicare; Medicare Supplement	
Medicare Supplement	
bcbs	
It will not be affective until Aug 1 and it is BCBS	
Medicare	
medicare and bcbs	
Medicaid	
Health First	
Medicare Medicaid	
BCBS	
bcbs	
medicare Tricare	
Medicare Advantage Plan	
Medicare; Tri-Care	
insurance	

HealthFirst
employer
Medicaid and TRicare
Medicaid
United Heath Care
Blue Cross
healthfirst
Blue Cross Blue Shield
private insurance
Medicare
Medicare and TRicare
Medicare, VA
Medicare
blue cross blue shield





Statistic	Value
Min Value	1
Max Value	2
Mean	1.32
Variance	0.22
Standard Deviation	0.47
Total Responses	100

54. Are there others in your household who are uninsured?

#	Answer	Bar	Response	%
2	Yes		14	20%
1	No, others in household have insurance		41	58%
3	No others in my household		16	23%
	Total		71	

Statistic	Value
Min Value	1
Max Value	3
Mean	1.65
Variance	0.69
Standard Deviation	0.83
Total Responses	71

55. Who provides your health insurance?

#	Answer	Bar	Response	%
1	Self		6	9%
2	Employer		21	31%
3	Government		31	46%
4	Other		10	15%
	Total		68	

Other
Medicaid
Medicare
spouse
husband's employment and government
parents
Parkland
Parents
Disability
spouse
parents



Statistic	Value
Min Value	1
Max Value	4
Mean	2.66
Variance	0.70
Standard Deviation	0.84
Total Responses	68

56. Tell me if you have any of these financial needs or problems. (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Achieving a "living wage" of income (if you achieve a "living wage" it means you don't need help from social services or government programs)		39	39%
2	Health insurance		38	38%
3	Car insurance		32	32%
4	Home/Renter insurance		22	22%
5	Need help collecting child support		4	4%
6	Need TANF (temporary assistance for needy families)		6	6%
7	Budgeting- getting the most from your money & prioritizing		25	25%
8	Bank account		9	9%
9	NONE		37	37%
10	Have bad credit rating		36	36%
11	Have past due bills		24	24%
12	Currently in collections		30	30%



Statistic	Value
Min Value	1
Max Value	12
Total Responses	99

57. Are you a US veteran?

#	Answer	Bar	Response	%
1	Yes		18	18%
2	No		82	82%
	Total		100	



Statistic	Value
Min Value	1
Max Value	2
Mean	1.82
Variance	0.15
Standard Deviation	0.39
Total Responses	100

58. If you are, are you receiving veteran's benefits?

#	Answer	Bar	Response	%
1	Yes		6	33%
2	No		12	67%
	Total		18	
















Statistic	Value
Min Value	1
Max Value	2
Mean	1.67
Variance	0.24
Standard Deviation	0.49
Total Responses	18

59. If you are not receiving veteran's benefits, do you need help getting them?

#	Answer	Bar	Response	%
1	Yes		6	50%
2	No		6	50%
	Total		12	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.50
Variance	0.27
Standard Deviation	0.52
Total Responses	12



60. If you are a veteran or dependent, do you need assistance with any of the following? (Read list and mark all that apply)

#	Answer	Bar	Response	%
1	Burial and Memorial		1	6%
2	Connecting to Veteran Organization		2	11%
3	Disability		6	33%
4	Education and Training		2	11%
5	Employment		2	11%
6	Health Care		5	28%
7	Healthcare for family members		2	11%
8	Housing		2	11%
9	Life Insurance		2	11%
10	Medals and records		1	6%
11	Medical benefits		7	39%
12	Mental Health Care		4	22%
13	Pension		0	0%
14	Reserve and Guard		0	0%
15	Special and Limited Benefits		0	0%
16	Transition Assistance		0	0%
17	Transportation		0	0%
18	VA claim Appeals		2	11%
19	Women Veteran Health Services		1	6%
20	Other		0	0%
21	None		9	50%

Other

Statistic	Value
Min Value	1
Max Value	21
Total Responses	18

61. Do you have any legal needs?

#	Answer	Bar	Response	%
1	Yes		18	19%
2	No		79	81%
	Total		97	

Statistic	Value
Min Value	1
Max Value	2
Mean	1.81
Variance	0.15
Standard Deviation	0.39
Total Responses	97

62. If yes, what kind of legal needs?

#	Answer	Bar	Response	%
1	Children's schooling		0	0%
2	Civil Rights/Liberties	■	1	6%
3	Community/Regional		0	0%
4	Discrimination related to Americans with Disabilities Act	■	1	6%
5	Family/Domestic	■■■■■■■■■	9	50%
6	Health Related	■	1	6%
7	Housing/Property	■■	2	11%
8	Immigration	■	1	6%
9	Personal Economic/Injury	■	1	6%
10	Personal Finance/Consumer	■■	2	11%
11	Public Benefits	■	1	6%
12	Small Business/ Farm	■	1	6%
13	Veteran	■■	2	11%
14	Wills, Estates, Advanced Directives	■■	2	11%
15	Work Related	■	1	6%
16	Other	■■■	3	17%

Other

unfair justice

trouble with law

Need guardianship for adult with disability

Statistic	Value
Min Value	2
Max Value	16
Total Responses	18

63. What have we not asked you about that you feel is important?

Text Response
No
There is nothing.
No
Being able to pay the deposit for utilities. Section 8 housing needed in Smith county.
More affordable and available pre-k. And it needs to not be so complicated to get into CCMS program for children.
No
No
No
No
better education
Can't think of anything that was not covered
what do I plan to do with my future
That even though i said Im working I still live with my mother I only work 8hrs a week taking care of mom. I am disable myself and can't do much
nothing
nothing
nothing
No, I've pretty much been asked everything.
Nothing
nothing
I know there is help out there, but I don't know how to go about getting it.
I think you've covered most everything.
N/A
No
We talked about it but I need help about child support. I am paying over \$300 mo and my children are 26 years old. The courts took my salary and my wifes salary. I have a job but I am homeless because I can not afford these things
I can't think of anything.
I think you covered it all.
Oversight to help people in medium to low-medium income levels. // Labor standards regulation and legislation needs also exist.
I don't know.
Nothing
I am on parole, and have difficulty paying parole fees, and staying afloat with monthly bills
Nothing Really
neighbor has mental problems, need nursing home care
Energy efficiency on your home
predators, background checks
Nothing, you covered everything
none
Nothing you have asked everything
Cant think of anything
Well you've covered a myriad of subjects, I can't think of anything.
na
Nothing really
help for underfunded or non-funded people with medical needs
Nothing
Nothing
Nothing.
Getting information on sleep problems, finding homes for pets
Nothing
you covered the bases
I think you just about covered everything.
You covered a lot and I cant thing of anything else
No you coveted everything

n/a
N/A

Statistic	Value
Total Responses	53

64. What need do you have that we have not asked you about?

Text Response
No
There is no need.
homeless getting food stamps, getting a mailing address for the homeless
Obtaining access to owning a computer
No
Gas vouchers. Home furnishings.
No
No
No
No
ayuda de un ginecologo para saber si puedo quedar embarazada
Can't think of anything at this moment
how to prepare for college
nothing
Housing Legal Assistance
Need help paying for insulin for diabetes.
nothing
none
None
None
nothing
None
Nothing that I can think of.
N/A
No
I need money to live on. I have to pay so much out of my paycheck I can not live. I work for the city and I can not get another job to get ahead because they will just take that money for back child support.
I need life insurance that's cheap.
None
General money issues.
Nothing that I can think of.
Need to try and help with more housing, and also utility and food issues.
Scholarship money
I need help getting my social security card, copy of my birth certificate, and my driver's license, because I lost my wallet and now I do not have any of these things that are needed.
Help with neighbor. House is a mess.
You have asked everything
none
Nothing
Nothing
I need legal assistance very, very badly. I don't have the money to support the hourly cost an attorney would require.
na
Thats it
Nothing
Nothing
I think you covered 'em all.
Finding a therapist through Blue Cross Blue Shield
Nothing
you covered all
Nothing
None
i don't know

N/A

Statistic	Value
Total Responses	51

65. Interviewer: Please record below any information you think might be useful about this particular interview or participant. If applicable, indicate anything unusual or any break from protocol that may have occurred.

Text Response	
How does this person obtain legal help with a legal situation that is not listed on this form?	
Participant has to prove being alive. There are no records of high school attendance and has trouble with finding how this proof can be taken care of.	
none	
None	
participant seemed more eager to tell about needs than other participants.	
None	
N/A	
N/A	
cheerful, sweet, open	
anxious, uncomfortable, tired-looking	
Legal Question did not go to Legal needs list	
N/A	
none	
Mentally ill not on meds...	
This a student that is finding herself on her own.	
Could not finish interview due to transportation coming to pick him up which he had been waiting on for 2 hours	
Nothing	
N/A	
had a lot of information to offer way beyond the scope of the study	
Nothing	
Participant wanted to discuss his life and experiences before beginning survey (took about 15 min)	
na	
Nothing	
Nothing	
Need help with VA Benefit	
Client fell asleep often, had to wake him and reiterate some questions.	
very nice man...very well-spoken and determined to make something of himself and pull himself up by the grace of God and his bootstraps	
Nothing	
Nothing	
Statistic	Value
Total Responses	29