



East Texas  
Human Needs Network

April 10, 2018

# Agenda

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- Welcome and Introductions
- Mission and collaboration
- How you can help improve ETHNN
- We need your input on the ETHNN Summit
- What are each of our councils working on?
- What learning opportunities are coming up?
- Announcements
- Q&A
- Close

HELLO  
my name is

# Mission

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Diverse organizations and individuals working together for strengthened programs, connection and improved awareness of services that meet essential human needs.

# Collaboration

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... a PURPOSEFUL,  
STRATEGIC way of WORKING  
that leverages the RESOURCES of each party  
for the BENEFIT OF ALL  
by COORDINATING ACTIVITIES and COMMUNICATING  
INFORMATION  
within an environment  
of TRUST AND TRANSPARENCY.



Sam Woollard



# Help us improve ETHNN

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**Contact Info:**

**[info@woollardnichols.com](mailto:info@woollardnichols.com)**

**(512) 217-6862**

# NOV. 8 – A CALL TO ACTION



## NOV 8 | ETHNN SUMMIT 2018 | A CALL TO ACTION

TYLER, TX | GREEN ACRES CROSSWALK CONFERENCE CENTER

- Dr. Ray Perryman
- Bridges Out of Poverty
- Privilege Line
- Poverty Simulation
- Community Engagement
- 903HELP
- Education Panel
- Employment Panel
- Healthcare Panel
- Housing Panel
- Transportation Panel

[ethnn.org/2018-summit](http://ethnn.org/2018-summit)

# NOV. 8 – A CALL TO ACTION

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NOV 8 | ETHNN SUMMIT  
**2018** | A CALL TO ACTION  
TYLER, TX | GREEN ACRES CROSSWALK CONFERENCE CENTER

EARLY BIRD TICKETS & SPONSORSHIPS ARE AVAILABLE NOW

\$70 Full day conference  
\$40 Luncheon only

Visit website for sponsorship opportunities

**[ethnn.org/2018-summit](http://ethnn.org/2018-summit)**



# A CALL TO ACTION



Cycle of poverty can be broken if we...



Education

Employment

Healthcare

Housing

Transportation



# Collective Action

# Education Council – Pam Rodriguez



## TOP NEEDS

1. GED or High School Diploma
2. Adult Basic Education
3. Computer Classes

**MEETINGS**

**2<sup>nd</sup> Tuesday**

**10 am – 12 noon**



# Computer Classes

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## Education Council Subcommittee

Researching all classes, including capacity and accessibility.

- Goodwill Good Assist
- Christian Women's Job Corp
- Literacy Council
- Mustard Seed Ministries

Help promote existing programs.



Determine: How does the community learn about classes available?

**Interested in helping this subcommittee?**

Contact Pam Jacobsen, [pam@ethnn.org](mailto:pam@ethnn.org) or call 903.216.3211

# Employment Council – Mike Taliaferro



## TOP NEEDS

1. Work Clothes
2. Career/Job Training
3. Resume Writing

**MEETINGS**  
2<sup>nd</sup> Tuesday  
1 pm – 3 pm

**KEY INDICATOR**  
**Unemployed**

**25%**





**TAKE THE  
\$ STEP** 

**A JOB SKILLS EVENT**

**Wednesday, Sept. 12, 2018  
10 am - 6 pm**

**Rose Garden Center  
420 Rose Park Drive  
Tyler, TX 75702**

***Free:  
Childcare  
Transportation***

# Purpose

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**The purpose of the event is to provide practical information and resources to individuals who face barriers to employment.**

# Barriers to employment

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We will identify and help with the following barriers to employment:

- Personal and financial
- Emotional and physical
- Career decision-making and planning
- Job-seeking knowledge
- Training and education

**Interested in helping this subcommittee?**

Contact Courtney Burton [courtney@ethnn.org](mailto:courtney@ethnn.org) 903.216.3211



# Agency Participation Form

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You are asked to do what you do best, establish a relationship, assess needs, provide guidance and resources, and make a follow-up appointment.

Agency Participation Form due Friday, June 29

[ethnn.org/agency](http://ethnn.org/agency)

# Healthcare Council – Carlton Allen

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## TOP NEEDS

1. Dental Care
2. Eye/Vision Care
3. General Medical Care

**MEETINGS**

**3<sup>rd</sup> Tuesday**

**10 am – 12 noon**



**KEY INDICATOR**

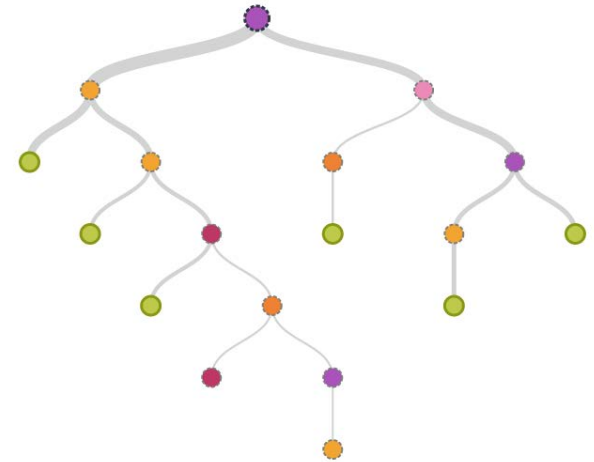
**No healthcare coverage**

**39%**

# Developing a Decision Tree

Improving access to dental care

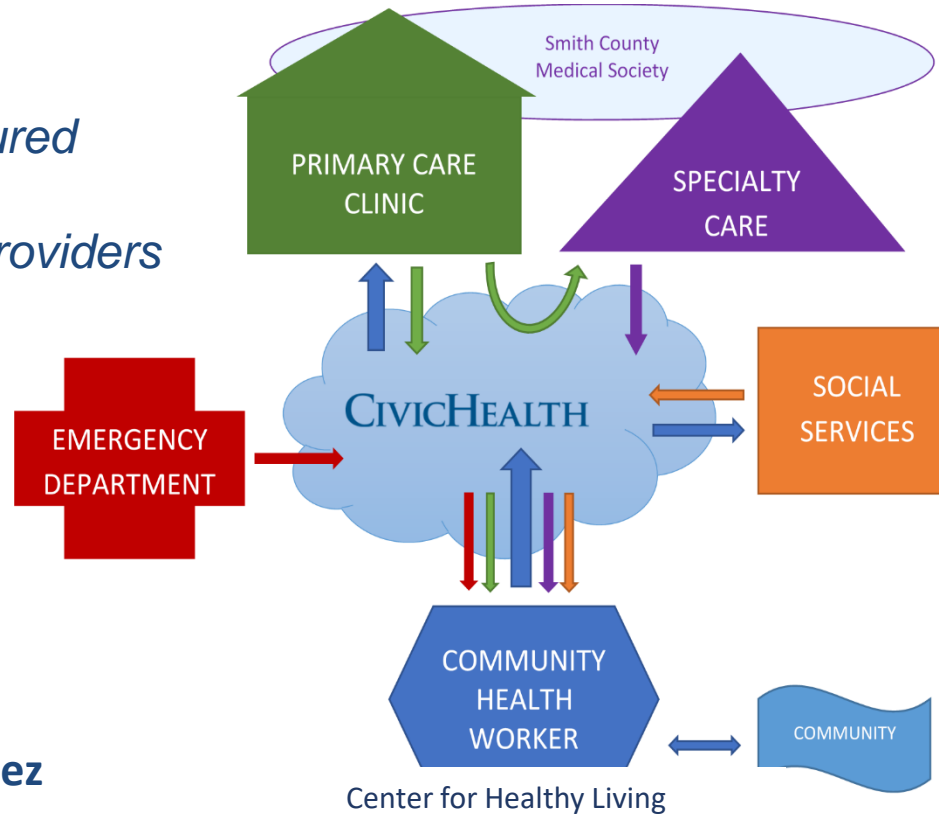
- Eligibility Triage
- Clinical Triage





## CommUNITY Cares Pilot Program

*connect uninsured  
individuals to  
primary care providers*



**Salvador Marquez**

**NET Health**

**903-593-7474**

[smarquez@netphd.org](mailto:smarquez@netphd.org)

Center for Healthy Living



## TOP NEEDS

1. Home
2. Affordable housing
3. Household items

**MEETINGS**  
3rd Tuesday  
1 pm – 3 pm





POINT IN TIME  
JANUARY 25,  
2018

CANON ZOOM LENS EF-S 17-85mm 1:4-5.6 IS USM

ø67mm

CANON

MADE IN JAPAN

# PIT Volunteers

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- 48 volunteers
- 161 volunteer hours



*Thank you*

# Housing & Homelessness Services

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# 334 individuals identified that night

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34%

Families



**23%**

**Children**



**13% veterans**



**15%**  
**on the**  
**streets**

**10%**  
**Chronically**  
**homeless**



**31% in  
Transitional  
Housing**

**PATH**

- Long-term supportive case management
- Up to 24 months
- Affordable rent

# Transportation Council – Kristy Range



## TOP NEEDS

1. Driver's license
2. Information on public transportation
3. Vehicle insurance

**MEETINGS**  
4th Tuesday  
1 pm – 3 pm

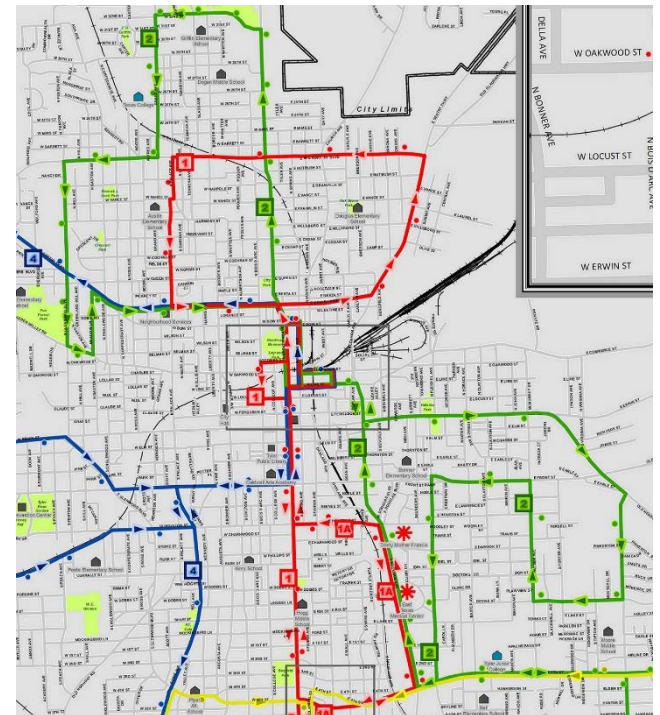


**KEY INDICATOR**  
**No vehicle**  
**31%**

# Higher Ed Bus Trip Saturday, May 5

## ROUTE 2 GREEN

- 11:19 Tyler Transit Depot
- 11:52 Arrive at UT Tyler
  - Lunch on your own at  
University Center Food Court*
- 1:32 Leave UT
- 1:59 Arrive at Depot
- \$1 each way





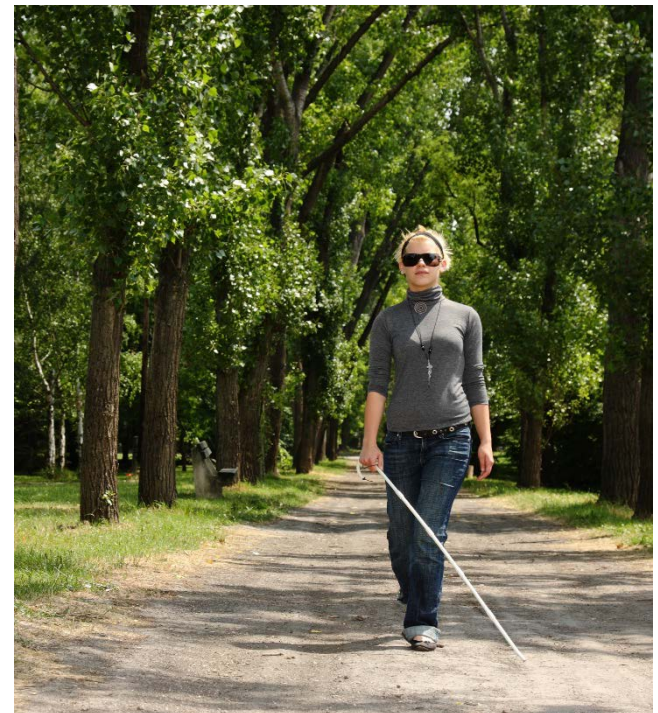
# Reasons to Ride the Bus

- Squeeze in more reading
- Get more steps into your daily exercise
- Save more money
- Meet new people
- Reduce the stress of your work commute
- Make time for yourself
- Explore your community



# Transportation Council

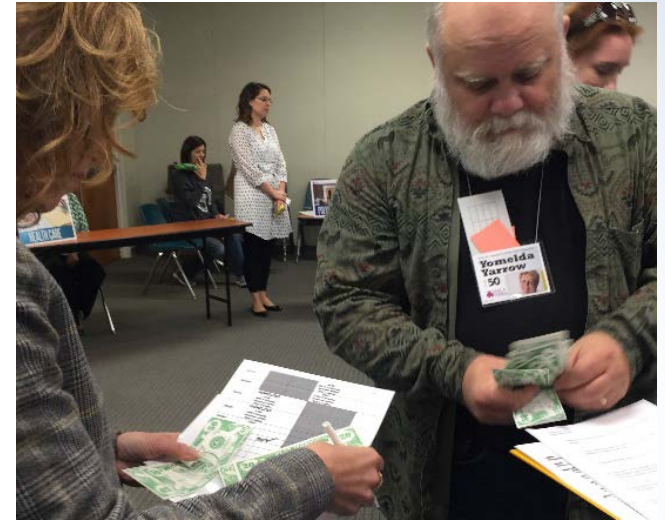
- Provided feedback to the Disability Issues Review Board and Tyler Transit that led to a more streamlined paratransit application process.
- Empowering individuals with different abilities to gain independence.



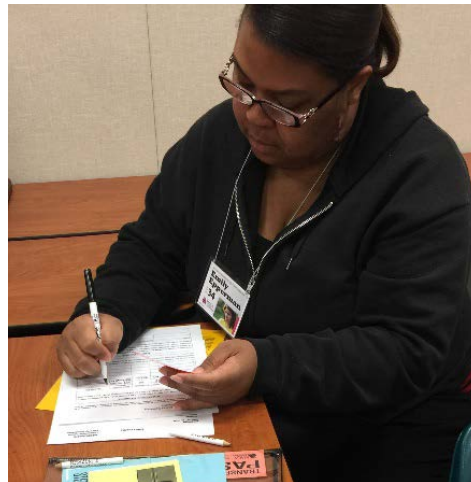


# Poverty Education

# POVERTY SIMULATION



**April 19**  
**1:30 – 5:00 pm**  
**TJC West**



[ethnn.org/calendar](http://ethnn.org/calendar)

# BRIDGES OUT OF POVERTY



**May 9 & 10**

**1:30 – 5/8:30 - 12**

**TJC West**

January 2018 Class

Left to Right: Aubry Jeanjacques, Triciana Porter-Jackson, Sonya Hall, Pam Jacobsen, Amy Schenck, Chemeka Bristol, Marie Page, Abraham Lopez, and Debra Johnson.

**[ethnn.org/calendar](http://ethnn.org/calendar)**

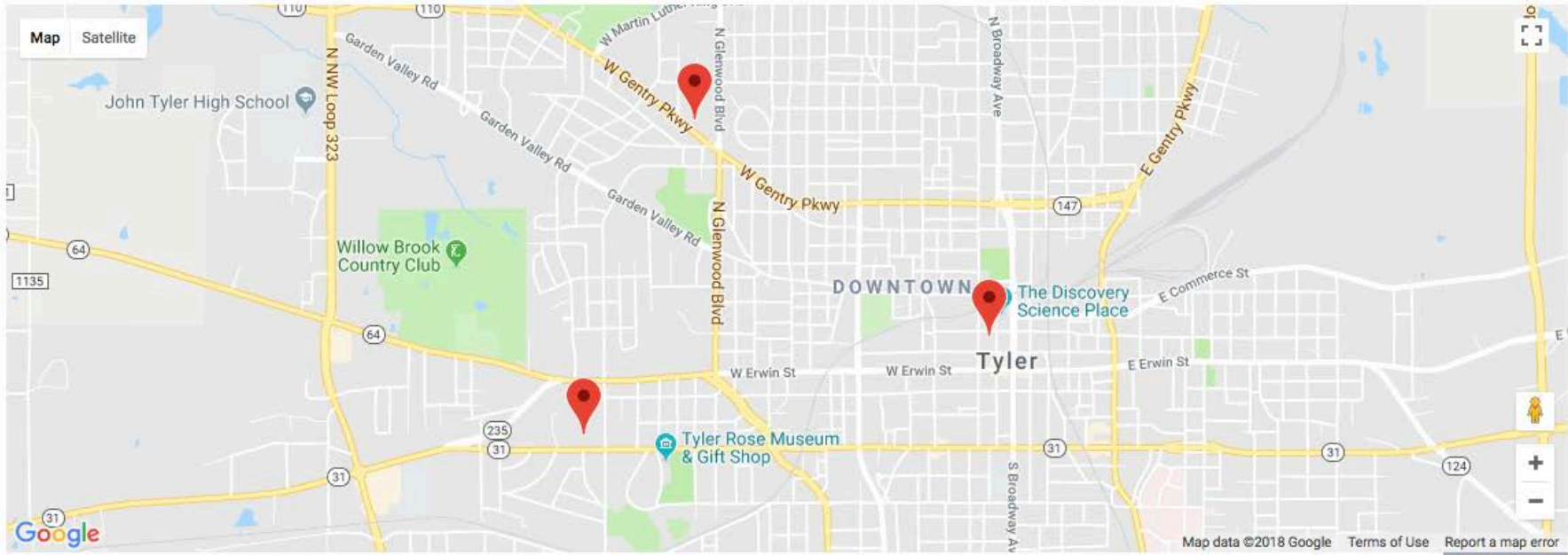
# VOLUNTEER



[ethnn.org/volunteer2](http://ethnn.org/volunteer2)

 **903** **HELP.ORG**

powered by 



| Organization | Service | Hours | Contact | Section |
|--------------|---------|-------|---------|---------|
|--------------|---------|-------|---------|---------|

**Simon Solutions**  
*Business*

**Service Listing**  
This is a long sentence to see if it works.

M-F  
12:37 p.m. - 12:50 p.m.

[1827 West Gentry Tyler, TX 75702](#)  
Cherokee & Smith County

[Abuse & Neglect](#)

[Visit Website](#)

**Graceworks**

**Service Listing**

Please call 615-794-9055 for hours of operation

[2323 W Front St Tyler, TX 75702](#)

[Abuse & Neglect](#)



# The 903HELP Help Form



**Housing & Shelter**

- Level 1 - Homeless or threatened with eviction.
- Level 2 - Pays more than 1/3 of income for rent, or stays in temporary housing program.
- Level 3 - Housing is safe but doesn't meet the family's needs.
- Level 4 - Housing is safe and meets our needs. In a housing program where some or all of the rent is covered.
- Level 5 - Housing is safe and meets our needs. Not a housing program.

**Employment & Financial Stability**

- Level 1 - No job.
- Level 2 - Temporary, part-time or seasonal; not enough pay; no benefits.
- Level 3 - Full-time; not enough pay; few or no benefits.
- Level 4 - Full-time with good pay and benefits. (Job)
- Level 5 - Permanent work with good pay and benefits. (Career)

**Food & Nutrition**

- Level 1 - No food or a way to prepare it. Get food
- Level 2 - On food stamps (SNAP).
- Level 3 - Have enough food most of the time, some
- Level 4 - Have enough food, don't need help.
- Level 5 - Can buy any food we need.

**Childcare**

- Level 1 - Need childcare.
- Level 2 - Have childcare, can't count on babysitter
- Level 3 - Have childcare, receive program help w
- Level 4 - Have good childcare, don't need help.
- Level 5 - Can choose and afford good childcare.

**903HELP PARTNERS**

**WELCOME** - We're excited that you are considering becoming a 903HELP Partner. Learn much more and complete the *Partner Form* and *Memorandum of Understanding* below.

**3 Steps to a 903HELP Partnership**

- Submit the *Partner Form* and *Memorandum of Understanding*.
- Request access to 903help.org - Visit the page and click on the red (Join 903help) button to establish a login and password.
- Once we have both the *Partner Form* and the *Request for Access* from 903HELP, we will review, contact you if we have any questions, and if eligible will provide access.
- How to Join 903HELP, Log in, and Manage Your Listings. Once you receive your approval email from "ServiceSolutions" enter agency and program information and ensure it is always up to date.

**EXTRA! EXTRA! IF YOU PROVIDE ASSISTANCE WITH CRISIS NEEDS, PLEASE INCLUDE YOUR SERVICES IN THE "HELP FORM"**

Once you have been approved and included your services on the 903HELP Help Form, then consider being included in the referral that looks like [903HELP Help Form](#) **HELP FORM SURVEY**

Complete this survey - read and follow the instructions: [HELP FORM SURVEY](#)

Questions? Email: [info@ethnn.org](mailto:info@ethnn.org) Call: 903.256.3278

903HELP Liaisons – if you provide crisis assistance, please complete survey to be included in the HELP Form.

1. Review/use the Help Form.

[903help.org/helpform](https://903help.org/helpform)

2. Visit 903HELP Partners Page.

[ethnn.org/903help-partners](https://ethnn.org/903help-partners)

3. Click on HELP FORM SURVEY and complete survey.

[www.surveymonkey.com/r/903Help](https://www.surveymonkey.com/r/903Help)

**\* 903HELP DIRECTORY LIAISON**

Your name: \_\_\_\_\_

Organization/Agency/Con- ingation: \_\_\_\_\_


Your Email Address: \_\_\_\_\_

Your Phone Number: \_\_\_\_\_

**NEXT**

OVERWHELMED?

 903 **HELP.ORG**

powered by 

sponsored by  
**UnitedHealthcare**  
Community Plan

help is just a click away

LAMAR

# 1. EMBED BUTTON ON YOUR WEBSITE



2.

DISPLAY  
PARTNER  
DECAL

Open - Close

08:00 am. - 20:30 pm



**OVERWHELMED?**

**¿AGOBIADO?**



**903** **HELP.ORG**  
powered by 

**help is just a click away... la ayuda está a solo un clic**



powered by **UnitedHealthcare**  
Community Plan

3.  
DISPLAY  
POSTER

## 4. LET EVERYONE KNOW!

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Did you know?

- ✓ Clients
- ✓ Staff
- ✓ Volunteers
- ✓ Board
- ✓ Sunday school classes
- ✓ social clubs



[ethnn.org/903help-partners](http://ethnn.org/903help-partners)

[ethnn.org/903help-community-awareness-campaign](http://ethnn.org/903help-community-awareness-campaign)



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# UPDATES

# Information Sharing



The screenshot shows the 'Sharing information' form on the East Texas Human Needs Network website. The form includes a navigation menu with links for Home, About Us, Collective Action, Bridges Community, 903HELP, Calendar, Take the Step, 2018 Summit, and Donate Now. The form title is 'Sharing information' and it asks if the user or their organization is an ETHNN member. It contains several input fields: Name (First and Last), Organization, Email, and Phone Number. There is a large text area for 'Information you want to share' and a file upload section with a 'Choose File' button and a 'No file chosen' message. A 'Submit' button is at the bottom left of the form.

1. WHAT?
2. WHEN?
3. WHERE?
4. CONTACT?

[www.ethnn.org/information-sharing](http://www.ethnn.org/information-sharing)

Education

Employment

Healthcare

Housing

Transportation



# ETHNN.ORG/CALENDAR



|          |                        |                          |
|----------|------------------------|--------------------------|
| 13-Apr   | Cherokee County HNN    | 12 pm - 2 pm             |
| 19-Apr   | Poverty Simulation     | 1:30 pm - 5 pm           |
| 8-May    | Education              | 10 am - 12 pm            |
|          | Employment             | 1 pm - 3 pm              |
| 9/10-May | Bridges Out of Poverty | 1:30-5 pm / 8:30 - 12 pm |
| 11-May   | Cherokee County HNN    | 12 pm - 2 pm             |
| 15-May   | Healthcare             | 10 am - 12 pm            |
|          | Housing                | 1 pm - 3 pm              |
| 22-May   | Transportation         | 1 pm - 3 pm              |

Education

Employment

Healthcare

Housing

Transportation

# Follow us & share your stories

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[@etxhumanneedsnetwork](https://www.facebook.com/etxhumanneedsnetwork)



[@ethumanneeds](https://twitter.com/ethumanneeds)

Education

Employment

Healthcare

Housing

Transportation

A man and a woman are shown in profile, facing each other in a professional setting. The man is on the left, and the woman is on the right. A laptop is open on a table between them. The background is dark and out of focus, suggesting an office or meeting room. The overall tone is serious and focused.

In 2018

BE THE  
LIGHT THAT  
HELPS  
OTHERS SEE

THE MORE YOU KNOW, THE BRIGHTER YOUR  
LIGHT WILL BE

- ATTEND COUNCIL MEETINGS
- PARTICIPATE IN POVERTY EDUCATION
- REVIEW RESEARCH
- REFER TO [903HELP.ORG](http://903HELP.ORG)



# CONTACT US

- East Texas Human Needs Network
- [www.ethnn.org](http://www.ethnn.org)
- 903.216.3211
  
- Courtney Burton  
[courtney@ethnn.org](mailto:courtney@ethnn.org)
- Pam Jacobsen  
[pam@ethnn.org](mailto:pam@ethnn.org)
- Christina Fulsom  
[christina@ethnn.org](mailto:christina@ethnn.org)