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Diverse organizations and individuals working together for strengthened programs, connection and improved awareness of services that meet essential human needs.



East Texas
Human Needs Network



Online | Free | Confidential



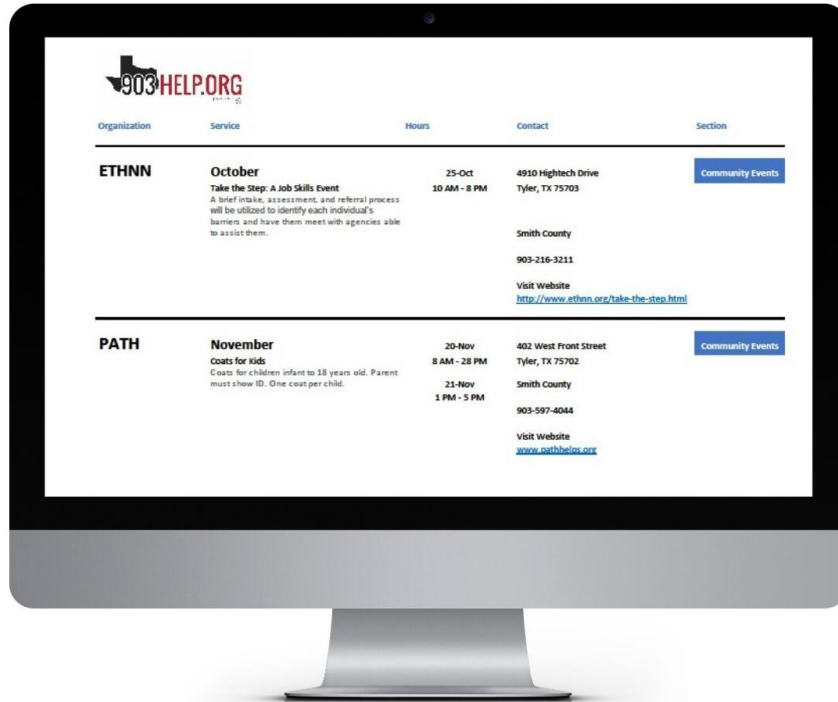
Smith
Cherokee
Counties



Directory



Community Events Included in the Directory



Help Form

903HELP.ORG HELP FORM

SHELTER / HOUSING

- Level 1 Homeless or threatened with eviction.
- Level 2 Pays more than 1/3 of income for rent, or stays in temporary housing program.
- Level 3 Housing is safe but doesn't meet the family's needs.
- Level 4 Housing is safe and meets our needs. In a housing program where some or all the rent is covered.
- Level 5 Housing is safe and meets our needs. Not a housing program.

EMPLOYMENT

- Level 1 No job.
- Level 2 Temporary, part-time or seasonal; not enough pay; no benefits.
- Level 3 Full-time; not enough pay; few or no benefits.
- Level 4 Full-time with good pay and benefits. (Job)
- Level 5 Permanent work with good pay and benefits. (Career)

FOOD & NUTRITION

- Level 1 No food or a way to prepare it. Get food from food pantries.
- Level 2 On food stamps (SNAP).
- Level 3 Have enough food most of the time, sometimes go to a food pantry.
- Level 4 Have enough food, don't need help.
- Level 5 Can buy any food we need.

Community members



Don't know
about services
available

Embarrassed to
ask for help

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Community members



- Easy Search
- Anonymous
- Self Assessment
- Recommendations

Social Services Providers



Sticky-notes, folders,
brochures, flyers
and Excel with
information

Not sure where to
refer client

A lot of time
searching or ...
none at all

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Social Services Providers



- Easy Search
- Client Assessment
- Recommendations
 - Referrals
- Client Progress

Anyone can use the directory to help others



- School counselors, nurses, and teachers
- Peace officers
- Hospital and clinic staff
- Landlords
- Neighbors, co-workers, and family

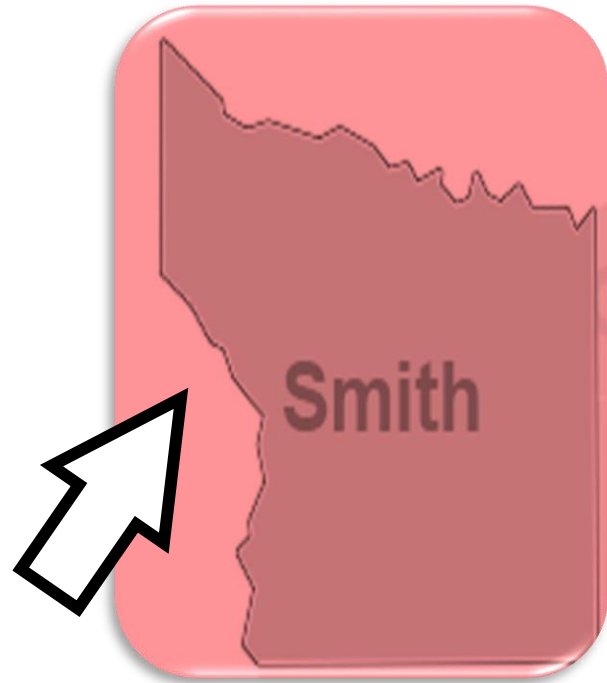
Technology



Charity Tracker™

Using the Directory

1. Search by County



2. Search by Section



3. Search Box

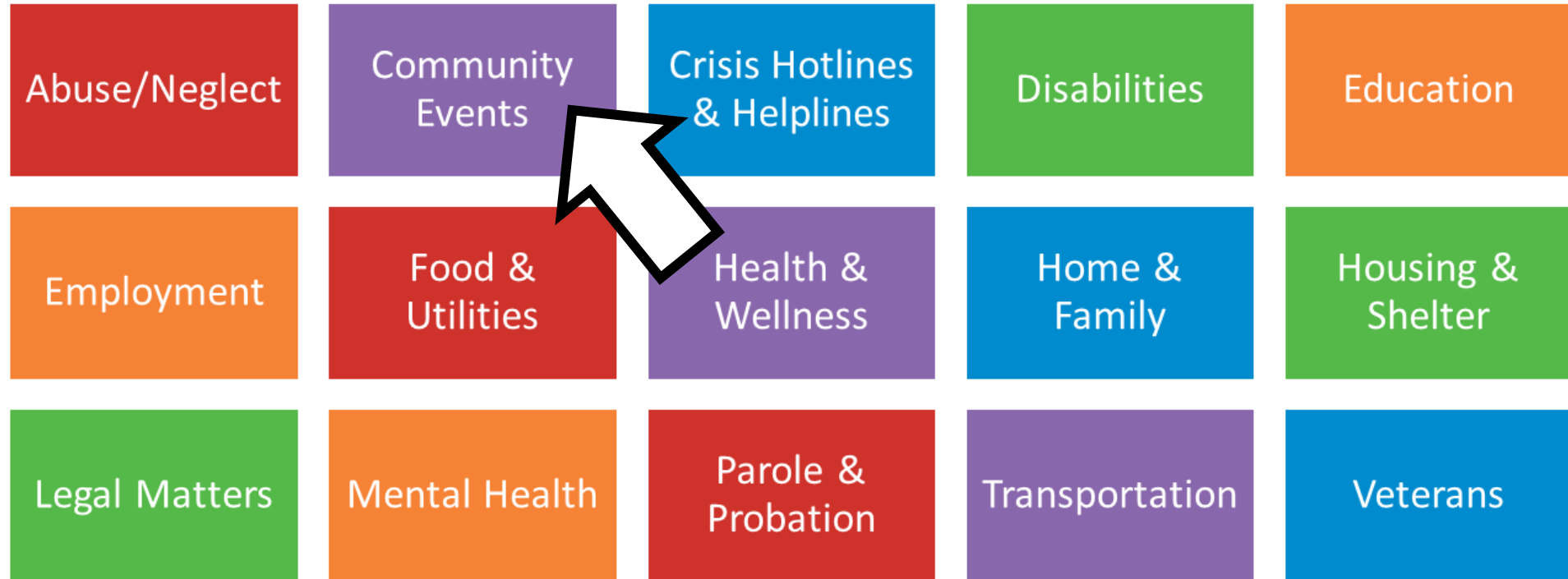


No need for information & referral taxonomy, if the word is included in the services descriptions, you'll find it.

Finding Community Events



Finding Community Events



Community Events are listed by month

Organization	Service	Hours	Contact	Section
ETHNN	October Take the Step: A Job Skills Event A brief intake, assessment, and referral process will be utilized to identify each individual's barriers and have them meet with agencies able to assist them.	25-Oct 10 AM - 8 PM	4910 Hightech Drive Tyler, TX 75703	Community Events
			Smith County 903-216-3211 Visit Website http://www.ethnn.org/take-the-step.html	
PATH	November Coats for Kids Coats for children infant to 18 years old. Parent must show ID. One coat per child.	20-Nov 8 AM - 28 PM	402 West Front Street Tyler, TX 75702	Community Events
		21-Nov 1 PM - 5 PM	Smith County 903-597-4044 Visit Website www.pathhelps.org	

Using the Help Form

Optional & Anonymous Help Form - Categories

HOUSING	EMPLOYMENT
CHILDCARE	ADULT EDUCATION
HEALTHCARE	CHILDREN'S EDUCATION
MENTAL HEALTHCARE	FOOD & NUTRITION
TRANSPORTATION	PARENTING

Help Form – Statements Ranked 1-5

HOUSING

- 1 Homeless or threatened with eviction.
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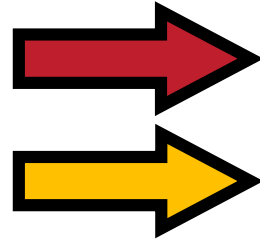
Sample statements for the Housing category

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Help Form – Recommendations for items ranked 1 or 2

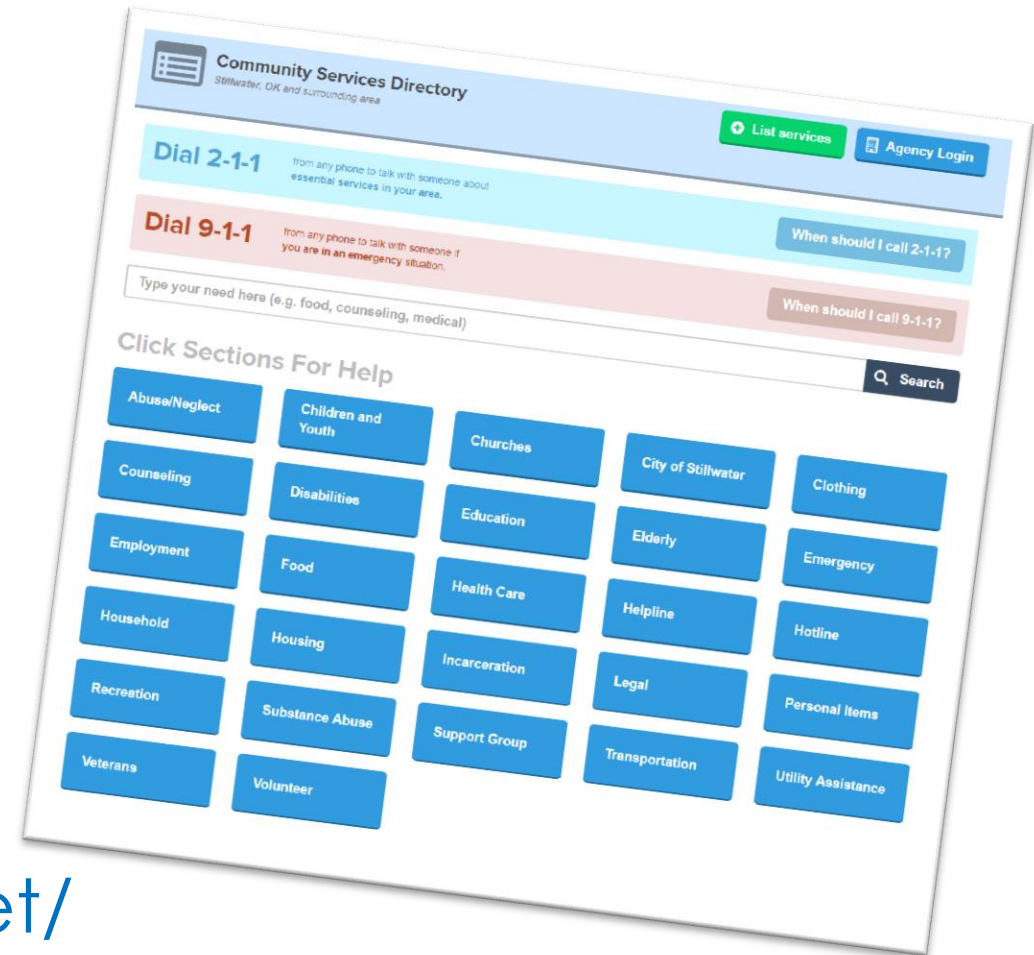
HOUSING	
<input type="radio"/>	1 IN CRISIS
<input type="radio"/>	2 VULNERABLE
<input type="radio"/>	3 STABLE
<input type="radio"/>	4 SAFE
<input type="radio"/>	5 THRIVING



Recommends organizations that can help those in CRISIS or VULNERABLE

*Help Form and recommendations are not saved in the system.
Users can print or write down the recommendations.*

Example: Stillwater, OK



<http://stillwater.findservices.net/>

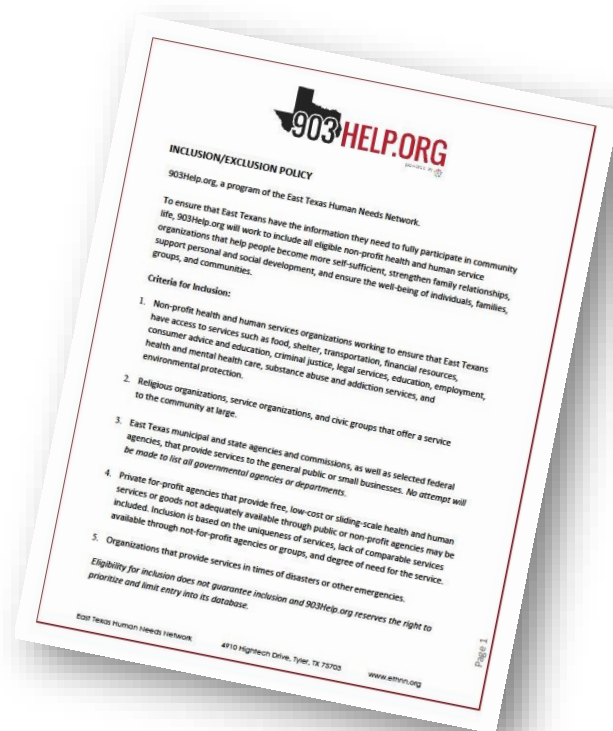
Cost

- Public \$0
 - Partners \$0
-

Optional. For organizations that want to use CharityTracker for case management

\$30/user/month

Inclusion Exclusion Policy



ethnn.org/903help-partners



Timeline

- June 16 Introduction
- July 10 Partner Form & MOU due
- July 14 Training & Data Entry
- August 1 Directory Release

Community Kick-off TBA

Partner Form & Memorandum of Understanding

JULY 10

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Partner Form

- Organization
- Nonprofit – Congregation – Government
- EIN
- Executive Director
- Mission
- Name & contact for Directory Liaison
- Website
- Logo

MOU

ETHNN agrees to:

- **Contract** with CharityTracker
- **Maintain** the online Service Directory
- **Provide training** to Partner Agency staff

MOU

PARTNER agrees to:

- **Appoint** a Directory Liaison
- Ensure Liaison:
 - **Participates** in training
 - **Enters** organizational data
 - **Maintains** current data

Liaison Training & Data Entry

JULY 14

ethnn.org/903help-partners



Release

August 1

Our Commitment

We are committed to creating sustainable community solutions to poverty by collaboratively fostering human potential through trusting relationships, empowerment and education.



Christina Fulsom

info@ethnn.org

903.216.3211

Christina Fulsom



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